



Update Summary

UKG Dimensions[®] Release 9 Update 3

This document contains summary descriptions of the enhancements for this release and resolved issues.



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UKG Dimensions Release 9 Update 3

Continuing to build on years of Kronos workforce management experience and with the combined power of Ultimate Software, UKG Dimensions Release 9 brings a host of new features and enhancements to our already robust offerings. To familiarize you with the current state of the product, the release documentation is detailed as follows:

- This document is an "Update Summary" and provides information about the latest version of UKG Dimensions: R9 Update 3.
- The previously released Release Notes contain information about the second release of R9.
- Express Upgrades (for example, R9 Update 3, Express Upgrade 1) will be listed in the document of the release to which they apply: either the Release Notes or an Update Summary. Express Upgrades have their own sections in the "Resolved Issues" and "What's New" sections (when applicable).

What's New?

Note:

- Most UKG Dimensions features are not enabled by default, and need to be enabled (for example, via **Function Access Profiles** or **Data Access Profiles**). The exception is features that are incorporated within the existing product capabilities (for example, data being added to a Dataview, or API additions/updates).
- New and enhanced API operations are not listed in the What's New Table. However, they are listed in the Important Notes on the Developer Portal, and new API operations are listed in the New API Operations tables below.
- To view a list of Dataview/Report Data Object columns (the labels and descriptions), refer to the Data Dictionary, or search for the entity name in the Column Selection User Interface (UI) in **Application Setup > Display Preferences > Dataview Management**.

New Version of UKG Dimensions Mobile App now available

A new version of the Mobile App client for iOS, version 2.7.3, is now available for download from the Apple App Store and the Google Play Store. This version contains minor bug fixes and enhancements. The Mobile App requires devices to be running at least Android version 6 or iOS version 12. In addition, Version 2.7.3 resolves the following issue:

WFD-167430 - This fix is improving the handling of certain cookies which are used by the load balancer to direct traffic. With this fix, the load balancing will improve, and user will experience better performance during peak backend load times.

 **Note:** This fix does not affect the WFM component of the UKG Pro Mobile App.

UKG Pro Mobile App now available

The UKG Pro Mobile App is now available for download from the Apple App Store and the Google Play Store.

The new UKG Pro Mobile App combines UKG Dimensions, UKG Pro, and UKG Talk into a singular mobile experience, including a new home page, and unified employee pages, manager pages, third-party integrations, and push notifications.

UKG Dimensions customers must meet specific device and system requirements to use the new app. But the UKG Dimensions Mobile App will continue to operate with no changes. In the new UKG Pro Mobile App, the UKG Dimensions component is now called “UKG Pro Workforce Management” (or UKG Pro WFM).

Administrators will communicate to users when to transition to the new app, but the app is available now.

- Pro WFM device requirements:

To use the UKG Pro Mobile App, the user’s mobile device must be running iOS version 13 or Android version 8 at a minimum.

- Pro WFM system requirements:

To use the UKG Pro WFM component of the UKG Pro Mobile App, the following Feature Switches must be enabled on each tenant:

Administration > Application Setup > System Configuration > Feature Switches...

Enable mobile app

Enable mobile app notification

Release Notes / Update Summaries now available in HTML

The Release Notes / Update Summaries are also available now in HTML format and can be accessed through the online help.

Configure Self-schedule requests to use shift templates now generally available

Previous versions of the Update Summary for R9 Update 4 included a note that incorrectly stated that the feature “Configure Self-schedule requests to use shift templates” (DSCHED-243) remained released with limited availability. As of R9 Update 4, this feature is now generally available. See the *Configure Self-Schedule Requests* topic in the online help for more information.

Multi-Factor Authentication

Multi-Factor Authentication (MFA) improves account security in that any login to user accounts requires a one-time passcode in addition to the username and password. The one-time passcode (OTP) is required once every seven days for each device, and can be received by email, SMS message, or an app-based token.

- MFA applies only to Basic and not to Federated Authentication.
- MFA is required for manager-role and administrator-role user accounts. You cannot turn it off for these roles.
- MFA is strongly recommended for employee-role user accounts. To enable MFA, select **MFA Required** in People Information for each employee.
- When you import, update, or validate people information, make sure that the registered email address or phone number of the account is included. Otherwise, the one-time password cannot be received by email or SMS. For assistance, contact your UKG representative.

What's new for R9, Update 3 Express Upgrade 26

The features below were added for R9, Update 3 EU26.

Extensions

Enhanced Staffing Dashboard EXT-140

The Enhanced Staffing Dashboard now:

- Implements schedule shift.
- Supports multiple locations, including all org levels.
- Provides report filtering based on: Date, Location Type, Zone and Shift.
- Populates volume at the department and span level instead of the job level in the output file.

What's new for R9, Update 3 Express Upgrade 23

The features below were added for R9, Update 3 EU23

Extensions

Accrual Payout Request EXT-133

The Accrual Payout Request process supports multiple approvers functionality by way of a reviewer list. Final payout is granted after all reviewers manually or automatically approve the request.

What's new for R9, Update 3 Express Upgrade 20

The features below were added for R9, Update 3 EU20.

Scheduling

Favorite View DSCHED-410

Note: This feature is released with limited availability. Contact your UKG Dimensions for more information.

The Staffing Dashboard has been enhanced to enable you to effectively see key staffing elements at a glance by providing the ability to save one or more of your configured views. When you modify your dashboard

configuration by rearranging the unit panels and by using settings (sort and filter, show/hide, employee pool visibility, and Compact View /Extended View), you can use the new Saved Views option on the toolbar to save your settings with a name and description. Once the view is saved, it is persisted when you navigate between the

Summary view and Detail view, when you navigate away from and back to the Staffing Dashboard, and when you log off

and log back in to subsequent sessions.

With this enhancement, you can create and save a maximum of 20 views, which can be selected and reused in your Staffing Dashboard.

From the Saved Views option on the toolbar, you can manage (create, edit, update, and delete) saved views. Saved views are personal and cannot be shared with others.

You can select from the list of your saved views, using the new View drop-down menu, to immediately display a view in the Staffing Dashboard.

Note:

- If there are setup items that changed since the view was saved, the system will do the best fit (applies as many configurations that were saved).
- This feature is not enabled by default. Customers who want to use this feature must enable the feature switch *Persist Staffing Dashboard View Settings* in **Application Setup > System Configuration > Feature Switches**.
- This functionality is not supported on mobile phones.

What's new for R9, Update 3 Express Upgrade 18

The features below were added for R9, Update 3 EU18.

Extensions

Schedule Template Upload EXT-129

The Schedule Template Upload integration now supports multiple sublocations in the source file.

Localization is also supported.

What's new for R9, Update 3 Express Upgrade 17

The features below were added for R9, Update 3 EU17.

Extensions

Right to Rest EXT-97

The Right to Rest integration ensures that a premium amount is paid when the employee agrees to work a scheduled shift which violates their right to rest.

The Schedule Post Acknowledgment v2 and Schedule Change Attestation v4.1 workflows now work in conjunction with the Right to Rest integration to help organizations remain compliant with the Chicago Fair Workweek Ordinance.

Integration Pack

Enhance Sign-off Date Enforcement Process Property SSP-106

For UKG Pro and UKG Dimensions (Pro WFM) suite [[[Undefined variable Branding.Customer_Capsplural]]], the Sign-off Date Enforcement process property enables the integration to assign an appropriate effective date for certain employee record fields when there is a change within a signed off timeframe. If there is a change, the new effective date for the updated field is the employee's last sign-off date + 1.

Currently, the sign-off date logic is applied to the following fields:

- Primary job
- Timekeeping Profile Template – Pay Rule
- Pay Rule (Direct Assignment)
- Employment Terms
- Accrual Profile
- Schedule Group

Available in the 8/2/23 People iPack release, four additional fields will be applied to the existing Sign-off Date logic in the standard people integration between Pro and UKG Dimensions, including:

- User Account Status
- Employment Status

- Terminations
- Inactivations

Notes:

- The "Enable Sign-off Date Enforcement" process property must be enabled (true) in the People iPack.
- Available for CSV, JSON, and API People Integration.

What's new for R9, Update 3 Express Upgrade 16

The features below were added for R9, Update 3 EU16.

Extensions

Multi-week Workload Pattern EXT-96

The Multi-week Workload Pattern extension provides organizations with a mechanism to roll-out a multi-week workload pattern.

What's new for R9, Update 3 Express Upgrade 15

The features below were added for R9, Update 3 EU15.

Extensions

Leave Time Request EXT-85

The Leave Time Request extension enhances efficiency and transparency by facilitating leave management for employees while ensuring proper oversight by reviewers, who can be managers, leave administrators, attendance administrators, or specified users.

Scheduling

Schedule Change Notification from Staffing Dashboard DSCHEd-349

Note:

- This feature is released with limited availability. Contact your Service Representative for more information.
- This feature is not enabled by default. Customers who want to use this feature must enable the feature switch Schedule Change Notification from Staffing Dashboard in Application Setup > System Configuration > Feature Switch.

The Staffing Dashboard has been enhanced to enable you to configure how employees are notified when changes are made to the posted schedule. This functionality is the same as how it currently works in the Schedule Planner.

Administrators can configure the Staffing Dashboard setup with the new Notify employees of changes to posted schedule option. From this option, they can specify one of the following notification options:

- Automatic: Notifications are automatically sent out when the schedule is saved
- No action: Managers can use the Notify Employees option on the Tools menu when they want to send out notifications
- Prompt at save: When the schedule is saved, the system prompts the manager to either Save and Notify or to Save and Do Not Notify employees

Employees receive Schedule Change Notifications in the Control Center under System Messages.

Managers can also use the new Tools > Notify Employees option on the toolbar to notify employees at any time, regardless of how notifications have been configured.

What's new for R9, Update 3 Express Upgrade 13

The features below were added for R9, Update 3 EU13.

Extensions

New York City (NYC) Overtime Cap EXT-91

In New York City, the Citywide Agreement limits overtime cash payments for certain employees when their annual gross salary exceeds a cap amount. In lieu of cash, the employee receives compensatory time off.

In situations where an employee is exempt from the Citywide Agreement, the employee requests a waiver that provides overtime cash payments for the entire calendar year or for a specified number of hours in the calendar year. The New York City Overtime Cap (NYCOTCAP) extension delivers a combination of an integration and a workflow that supports those employees who qualify for overtime waivers.

Sickness Period Management EXT-126

The Sickness Period Management extension now counts sickness on unscheduled days.

- The extension has also been enhanced to support:
- Partial day sickness paycode for the first 14 days of sickness.
- The use of a duration paycode as a sickness placeholder paycode.
- The ability to hide secondary paycodes from the main view in the timecard.
- Employees who have been sick in excess of 366 days.

What's new for R9, Update 3 Express Upgrade 12

The features below were added for R9, Update 3 EU12.

Extensions

GRIA Working Days and Weekends Compliance EXT-70

The GRIA (General Retail Industry Award) Working Days and Weekends Compliance extension automatically applies penalty pay when an employee's actual hours violate specified scheduling rules.

What's new for R9, Update 3 Express Upgrade 11

The features below were added for R9, Update 3 EU11.

Extensions

Multiple Reviewers Schedule Posting EXT-130

The Multiple Reviewers Schedule Posting ensures that all violations are resolved by validating schedule rule violations before posting the schedule.

On Demand

Save Staffing Dashboard View Settings OD-20

Note: This feature is released with limited availability. Contact your Service Representative for more information.

The Staffing Dashboard has been enhanced to enable managers to effectively see key staffing elements at a glance by providing the ability to save their configured view. When managers modify their dashboard configuration by rearranging the unit panels and by using settings (sort and filter, show/hide, employee pool visibility, and Compact View /Extended View), they can use the new Save View option to save their changes. Once the view is saved, it is persisted when they navigate between the Summary view and Detail view, when they navigate away from and back to the Staffing Dashboard, and when they log off and log back in to subsequent sessions.

Note: This feature is not enabled by default. Customers who want to use this feature must enable the feature switch Persist Staffing Dashboard View Settings in Application Setup > System Configuration > Feature Switch.

For more information, see the Schedule > Evaluate and maintain the schedule > Manage staffing with the Staffing Dashboard help topic.

What's new for R9, Update 3 Express Upgrade 10

The features below were added for R9, Update 3 EU10.

Extensions

Employee Managed Work Locations EXT-64

The Employee Managed Work Locations extension empowers employees to manage their own job transfer sets.

What's new for R9, Update 3 Express Upgrade 9

The features below were added for R9, Update 3 EU9.

Extensions

Volunteer to Work or Leave Early EXT-95, EXT-120

The Volunteer to Work or Leave Early extension can now bypass predictive scheduling rules. It also allows employees to request overlapping hours on public holidays.

People

Secondary Jobs Included in Pro WFM People Integration DIP-129

For UKG Pro and UKG Dimensions suite [{{{Undefined variable Branding.Customer_Capsplural}}}], Pro employee records populated with secondary jobs and rate data are now included in the Pro to UKG Dimensions integration process. Available as of the 5/31/23 People iPack release, you can configure the integration to send secondary jobs from Pro to:

- Assignments in UKG Dimensions (leveraging multiple assignments)
- EJTSs in UKG Dimensions

Note: Valid for People API integration only.

Integration details:

- Multiple Assignments

- A limit of 20 assignments can be populated in Pro. The primary job is considered one assignment; therefore, a maximum of 19 secondary jobs are supported with this integration.
- Secondary jobs in Pro can be populated with unique attributes which are synchronized with Assignment in UKG Dimensions. Unique attributes are not supported for the EJTS sync method.
- Org level mapping establishes a relationship between org levels in Pro and business structure locations in UKG Dimensions (enabled by using the Enable Org Relationship integration process property). The following Pro org levels are used to create the job path (assignment location) in UKG Dimensions:
 - Location
 - Division
 - Department
 - Region
 - Project
 - Employee Job Transfer Set
- One EJTS is created in UKG Dimensions for each employee based on the populated org levels.
- When additional secondary jobs are entered for an employee, they are included in that employee's original EJTS in UKG Dimensions.

To support this integration, there are two new API settings called API Sync - Enable Secondary Jobs to Assignment and API Sync - Enable Secondary Jobs to EJTS. Enable the setting that supports the synchronization method you want to use when you run the integration from Pro into UKG Dimensions. By default, the settings are disabled (false).

This enhancement is available in the iPack release from 5/31/23. Note the following:

- Sending to Multiple Assignment – Limited Availability as of 6/1
- Sending to EJTS – Generally Available to all clients as of 6/1

Scheduling

Enhanced Color Coding in the Staffing Dashboard DSCHEd-608

Note: This feature is released with limited availability. Contact your Service Representative for more information.

The Staffing Dashboard now has the capability to show colors for key staffing elements so that staffing managers can identify these elements at a glance. This enables staffing managers to quickly identify gaps in coverage as well as identify the best employee to fill the gaps.

In the Staffing Dashboard setup, administrators can now configure one or more of the following scheduling entities to show color for:

- o Shifts
- o Jobs
- o Coverage

In the Staffing Dashboard, managers can see the colors as follows:

- Colors displayed for Undercoverage, Overcoverage, and Variance match the colors that have been configured in the Scheduling > Location Settings > Coverage Counting setup. Coverage Counting must be assigned to the correct locations for the colors to display.
- The primary job color for each employee is displayed beneath the employee's name. This is consistent with the current experience in the Schedule Planner.

Note: The job colors are determined by what is configured in Business Structure Setup > Jobs and Business Structure. The colors for each job are defined under Manage Jobs. Colors that are specified under Manage Locations take precedence over the job's specified color.

- Shifts are displayed with the color of the primary job associated with the shift. This is consistent with the current experience in the Schedule Planner.

Note: To ensure accessibility for all users, we've created a set of recommended colors. If you decide to use different colors, consider how the background color will appear when combined with dark text. We recommend using lighter color backgrounds to ensure that all users can easily read the text.

What's new for R9, Update 3

The features below were added for R9, Update 3.

AI Apps

Proactive Guidance enhancements DSAAS-43, DSAAS-32

A new Business Structure Dataview called "Proactive Guidance" is available and shows aggregated prediction data based on the selected timeframe, hyperfind (or location). This Dataview can be used, for example, as a proactive guidance "dry run" before notifications are enabled and sent to employees to see what notifications would have been sent based on the data.

New Dataview columns include (all in the Proactive Guidance entity):

- Location Status on Run Date
- Predictions Count
- Run Date

When the "Predictions Count" or "Location Status on Run Date" columns are selected, you can select the Proactive Guidance behavior by choosing a specific Assignment option (Breaks, Late In, or Unexcused Absences) in the Column Properties.

In addition, on the Proactive Guidance Behavior Configurations page and on the Proactive Guidance Behavior Configuration Items page there is a new read-only field called "Threshold". If the threshold is set to the default value for the tenant, then the Threshold field shows as Default. If the default value has been changed then the Threshold value displays Overridden.

For more information, see Administration > Application Setup > Event/Notification > Proactive Guidance in the online help.

Alerts & Notifications

Control Center Mark Read to Mark Done Change ANOT-48

The label text of Mark Read has been replaced with Mark Done in the Control Center (preview panel and action bar) and in related notifications. The functionality remains unchanged.

Data Hub

Wrapper and Pipeline Job Status Visibility DHUB-69

The Data Hub Configuration Portal now allows you to subscribe to wrapper and pipeline job status alerts. These alerts give insight into the exact time pipelines finished running and whether pipelines and wrappers finished successfully. When you schedule an alert, you select the pipelines or wrappers you want to monitor.

If you extract data from BigQuery and deliver it to your enterprise data warehouse (EDW), verifying pipeline completion helps you better determine when to start your downstream extraction jobs.

Schedule alerts to be delivered by email or in your Data Hub BigQuery table in the pipeline alert, wrapper success, and mapping alert view. For BigQuery alerts, data is delivered into the following views in the detail dataset:

- vAlertAllCategory. Contains data for all alerts.
- vAlertPipeline. Contains pipeline success alert data.
- vAlertWrapper. Contains wrapper success alert data.

For more information, see the Data Hub Configuration Portal online help topic Alert Management.

Change Indicator Adoption for Healthcare Productivity DHUB-237

Data Hub's change indicator service (CIS) support has been enhanced to provide change indicators (CI) for the Healthcare Productivity, timecardTransaction, and volumeForecast pipelines. Data Hub pipelines consuming data from APIs that deliver data from these domains have been modified to use change data capture (CDC) logic based on CIs rather than drop and replace logic based on date ranges specified in pipeline settings.

For more information, see the full UKG Dimensions Data Hub Release Notes (kronos.com) on Community.

Secure FAP-Based Access DHUB-217

Configuration Portal Access

Security for Data Hub user access has been enhanced for the Data Hub Configuration Portal. Before users can access Data Hub Configuration Portal, in UKG Dimensions the Data Hub Configuration Portal control point must be allowed in their Function Access Profile (FAP). For more information, see the UKG Community Knowledgebase article [Data Hub Config Portal - FAP Based Access With UKG Dimensions](#).

UKG Dimensions Data Hub Custom Tile

After the control point is allowed, users can create a UKG Dimensions Home page custom tile which allows them to access Data Hub Configuration Portal through UKG Dimensions. For more information about adding a Data Hub custom tile configured with the tenant URL, see the UKG Community Knowledgebase article [How To Create Data Hub Configuration Portal Custom Tile in UKG Dimensions](#).

Accrual Balances DHUB-154

UKG Dimensions supports recording accrual transactions based on configured policies and timecard transaction and maintains balances for specific accrual codes for employees.

Data Hub now includes the new accrualBalance pipeline. This pipeline captures employee accrual balance data, giving managers the ability to report on balances by accrual code for employees as of a specific date.

For more information, see the full UKG Dimensions Data Hub Release Notes (kronos.com) on Community.

Data Hub Integration User Changes DHUB-138

Data Hub 9.2.0 introduces a UKG Dimensions Service Account that has the required permissions necessary to execute Data Hub pipelines. This account's introduction eliminates the need for `[[[Undefined variable Branding.Customer_Capsplural]]]` to set up and configure a Data Hub Integration User and configure the Function Access Profile.

The Data Hub Integration User and UKG Dimension Application Key will no longer be visible in the Data Hub Administration Portal. For additional details, see the [Using the DH Admin Portal](#) section in the UKG Dimensions Data Hub Customer Setup Guide.

Change Data Capture - Data Extraction Support DHUB-136

Change data capture-based data extraction support provides Data Hub users the ability to identify all changes that have occurred since the last execution of their extraction pipelines. This data can

subsequently be used to synchronize Data Hub with an external Enterprise Data Warehouse (EDW). This approach reduces volumes of data loaded into the EDW and ETL run times.

Note: Existing UKG Dimensions data in detail and summary tables are unaffected by this change and there are no configuration changes for this functionality to be enabled.

For more information, see the UKG Dimensions Data Hub Change Data Capture Data Extraction Support reference guide.

Data Hub Maintenance Job Status Visibility DAHU-27

The Data Hub maintenance job synchronizes configuration data between UKG Dimensions and Data Hub. When the job finishes, from the new Configuration Portal Maintenance Job Status page you can view the name and status (Success or Failure) of maintenance jobs run within the last seven days, and the date and time they were last updated. This helps better track any potential data and configuration issues.

You can subscribe to the following types of maintenance job alerts:

- WFD Sync: These jobs extract mapping configuration details and deliver them to Data Hub.
- BigQuery Sync. These jobs deliver configuration details from Data Hub into Google Cloud BigQuery.

For more information, see the Data Hub Configuration Portal online help topic Maintenance Job Status.

Data Hub Configuration Portal Online Help Availability DAHU-24

The Data Hub Configuration Portal user guide has been retired and the content is now delivered as online help available from within the Configuration Portal UI and in the UKG Dimensions help, under Dataviews & reports.

Device Management

Enforce HTTPS for screen saver if the device's communication protocol is HTTPS DM-350

If the device's communication protocol is specified as HTTPS (SSL) (Device Configuration > Communication Settings tab), then the screen saver URL must also be HTTPS to match the device protocol. To enforce this, the tenant property "tnt.secure.screensaver.enabled" on the Tenant Property page is enabled as "true" by default.

Additional Smart Views are available to employees who are configured for Multiple Assignments DM-201

The following Smart Views are available to employees who are configured for Multiple Assignments:

- View Schedules (UKG InTouch DX), View Schedules Online (UKG InTouch 9000/9100). Employees can view the schedule and the assignment that a shift is scheduled for (includes single or multi-shift days.)
- View Timecard (UKG InTouch DX), View Timecard Online (UKG InTouch 9000/9100). Employees can view the timecard and the time associated to each worked assignment.
- View Timecard (UKG InTouch DX), Approve Timecard (UKG InTouch 9000/9100). Employees can view time associated to each worked assignment and approve the timecard with time associated to multiple assignments.

Note: The View My Time (UKG InTouch DX) SmartView does not display multiple assignments for timecards and schedules. This will be supported in a future release.

For previously enrolled employees (who do not have consent), use a Smart View to gather consent DM-137

Update Consent is a new device transaction used to update the biometric consent agreement for employees who have already completed biometric consent enrollment, eliminating the need to go through the full enrollment process each time an organization updates a biometric consent agreement.

Update Consent is supported on all device types. Devices are not required to have biometric hardware installed to use Update Consent. Update Consent is a Smart View transaction and requires devices to be online to function. If a device goes offline and an employee attempts to use the Update Consent Smart View, the device will return the message "Remote Service Unavailable."

Update Consent uses the employee record to determine if the employee has a biometric template. If the employee has a template, the proper consent form is presented (finger scan or face). If the employee does not have a biometric template on the server in their employee record, the device returns the message "User is not enrolled for biometrics. Consent is not allowed without enrollment." Update Consent follows the same behavior as the current Biometric Consent feature. When an employee accepts or declines consent, their selection is saved to the person record. If an employee declines consent, when using Update Consent, their biometric templates are deleted from the system.

This Smart View is available in both Employee Mode and Manager Mode, and can be configured at the following location in UDM: Device Profile > Soft Keys and Default tab.

 **Note:** This feature does not require a device firmware update.

Configure the clock to prompt the employee to consent at the next clock transaction DM-137

The clock can be configured to prompt an employee for consent at their next transaction at the clock when the employee has a biometric template in the system without an accepted consent. When enabled, at the next biometric transaction the employee attempts at the clock they will be asked to consent before the transaction is processed. If the employee accepts consent, the transaction will continue and the consent will be recorded. If the employee declines consent, they will be warned that by declining their biometric template will be deleted from the system. The employee can decline consent and the transaction is stopped, the consent is recorded and their biometric template will be deleted from both the clock and the server. The employee can also cancel during the consent process, if they cancel the transaction is not recorded, consent is not captured and the biometric template is not removed.

The configuration to enable this feature is within the Device Profile -> Cards and Readers -> Biometric tab: "Enable Biometric Consent for Prior Enrollments". This is off by default. When enabling the setting the clock must be Initialized with Device Configuration for the update to take effect.

The feature requires minimum versions of clock firmware:

InTouch DX G2 (Version 4.3.0)

InTouch DX (Version 1.3.20)

InTouch 9100 (Version 3.4.2)

InTouch 9000 (Version 2.3.5)

Migrate WFC biometric consent to WFD DM- 343

The Data Migration Tool has been updated to include the employee's Biometric Consent when biometric templates are exported from WFC 8.1.13+. The export can be imported into UDM using the standard Import Biometrics action; consent will be attached to the person record along with the biometric templates.

UKG Dimensions Information Access

Show or hide multiple columns in a Dataview IA-62

When you select the Filter icon in a Dataview, you can now show or hide multiple columns at once. That is, when you select or deselect a column from the Filter list the list stays opens so that you can select as many columns to show or hide as needed. Previously, the list would close after one column was selected. To close the list when you are finished, select the Filter icon again or click off the list.

This functionality works in all types of Dataviews including landing pages such as Time > Employee Summary.

Business Structure Dataview support for metric options DIA-28

The metric options Count and Unique Count (used to chart String, ENUM, Boolean, Date, Time, and Datetime data column values) are now supported for Business Structure Dataviews.

For more information, refer to the following help topics:

- Application Setup > Display Preferences > Information Access > Dataview Management > Create a Dataview
- Home > Overview of the Home Page > Using Charts

Forecasting

Peak Hours API FCST-2

Peak hours are reveal when a site (for example a retail store) is expected to be busiest so managers can make sure they are fully staffed and hours are covered.

The Peak Hours access control point controls whether uses can view peak hours defined based on volume forecast.

The Peak Hours feature also introduces the following system settings:

- site.forecasting.PeakHours.intervalDurationInMinutes – Defines duration of intervals for which maximum volume forecast values will be calculated by the Peak Hours API. Available values are 15 minutes, 30 minutes, 60 minutes, 120 minutes, 180 minutes, 240 minutes.Default=60 (minutes)

- site.forecasting.PeakHours.numberPerDay – Defines number of intervals with maximum volume forecast values that will be returned per day by the Peak Hours API. Provide a value from 0 to 96

Default=0

- site.forecasting.PeakHours.numberPerSpan – Defines number of intervals with masimum volume forecast values that will be returned per span by the Peak Hours API. Provide a value from 0 to 672.

Default=0

Labor Period Override FCST-144

The Labor Period Override feature introduces the The Add Labor Periods panel where you can edit the labor periods associated with specific tasks. The Add

Labor Period panel is divided into the following sections:

- Tasks without Overrides – Displays the Department and Tasks.
- Tasks with Overrides – Displays the Department, Task and Status.

Read-only Volume Drivers in Forecast Planner FCST-78

A new list option, “Read-only Volume Drivers,” has been added to the The Forecast Planner configuration that includes all Volume Drivers. The selected Volume Drivers in the list will not be editable by users in the Forecast Planner.

Gaming

Exclude paycodes from tip and toke calculations GAME-46

For paycodes that do not need to be included for tip calculations or toke pool processing, for example training or absence paycodes, you can exclude these paycodes. When you use the option to exclude paycodes, you then need to configure tip calculation and toke multiplier settings for each paycode in the Pay Code Settings.

Configure paycode exclusion:

1. Within the Gaming application, go to Administration > Gaming Configuration.
2. Select the Pay Code Restrictions option. Note that the global toke pool hours multiplier options are now disabled. When the Pay Code Restrictions option is selected tip calculation and toke multiplier settings are configured by paycode in the Pay Code Settings.

Configure Pay Code Settings:

1. Go to Administration > Pay Code Settings.
2. Ensure the paycodes you want excluded from tip compliance calculations have a blank value in the Tip Compliance column and the paycodes you want included have a value of Yes in the Tip Compliance column. If you need to edit the paycode, select the paycode, select Edit, and then clear or select the Apply tip compliance rate to Pay Code

3. Also on the Pay Code Settings page, verify the token multiplier for each paycode is set to the correct value. A value of zero (0) indicates the paycode is not included in token pool processing.

4. Select Save.

Note: When the Pay Code Restrictions option is selected then the Apply tip compliance rate to Pay Code setting applies to manual timecard edits that use the pay code AND all hours assigned to the pay code by tip compliance processing. In addition, the token pool multiplier setting applies to all token pool allocation hours for this paycode, regardless of whether they are calculated or manually entered in the timecard.

For more information, see the following help topics:

Time > Gaming > Setup and configure gaming > Gaming Configuration and the Online Help Domain

Time > Gaming > Setup and configure gaming > Paycode settings

HCM Integrations

Create File from HCM Payroll Export-v2 Integration HCMI-44

The Create File process property of the HCM Payroll Export-v2 integration allows you to export payroll data to a comma-separated values (.csv) file. Also, you can import the payroll file in a batch process if you add Payroll Name and Payroll Pay Date to the payroll file.

Healthcare Productivity

Recalculate Agency Metrics for a Date Range HEPR-30

For Healthcare Productivity, you can recalculate metrics for agency workers for a date range longer than a pay period. Run the Agency Recalculate integration set in which you can set the date range to a maximum of 366 days and 5 recalculations a week.

Include Agency Workers in Payroll Reports HCP-53

Typically in Healthcare Productivity, pay details – such as employment status and payroll job – for agency workers are reported separately from the details for regular employees. You can include the agency and regular workers in the same custom payroll reports as follows. Import the generic job mapping, configure the payroll job mapping import to provide the primary or paid job details for agency workers, and recalculate the agency hours.

Custom Metrics and KPIs for Healthcare Productivity EA-47

You can create an unlimited number of custom metrics or key performance indicators (KPI) for Healthcare Productivity for display in the Daily Productivity tile or in Healthcare Productivity reports.

Work Unit Hyperfind Selections for Variance Advisor DIM-443188

When you configure Variance Advisor and select a Work Unit Hyperfind, you can select All My Department Work Units (default), All My Work Units, or custom hyperfinds.

Multiple Symbolic Time Period Support for Custom Report for Pay Period Productivity DIM-442936

Custom reports for Healthcare Productivity can have multiple symbolic time periods (STP). Example: A report can show Last 6 Pay Periods and Fiscal Year To Date time periods.

Integration Platform

Download All Cross-Reference Tables INTP-137

When you download cross-reference tables in an integration, you can download the tables one at a time or all at once.

Mobile App

Transfers and Renewing added to QR Code function OMA-31

The following enhancement have been made to the QR Code feature:

You can now include a job transfer in the QR Code setup used for punching. In the QR Code setup screen, you can enter the job manually, paste it in, or choose it from a slide-out list.

You can now Renew an existing QR Code to create a new version of the code and invalidate all current printouts of the code. Renewing is useful in situations where existing QR Codes have been moved or tampered with

For more information, refer to the *Administration > Application Setup > Common Setup > QR Codes* help topic.

OnDemand

Sorting in Schedule Group view and Employment Terms view in Schedule Planner OD-7

To enable managers to view their employees in a manner relevant to them, column sorting and Advanced Sort functionality are now supported in the Schedule Group view and the Employment Terms view in the Schedule Planner. Previously, sorting was only available when in the Employee view.

In both the Schedule Group view and the Employment Terms view, managers can now sort a single column alphanumerically by clicking on the column header. In addition, if Advanced Sort is configured for the Schedule Planner, managers can click the Sort button in the toolbar and select a procedure set for sorting the employees. In both of these views, the sorting is applied separately within each group of employees, including in the Ungrouped Employees group.

For more information, see the [Schedule > View the schedule > Sort employees with Advanced Sort](#) help topic.

Employee skills and certifications Dataview columns OD-6

Two new columns are available in the Schedule Group Totals entity for employee skills and certifications. These columns list the display names of the employee's assigned skills or certifications in a comma separated list. The new column names are:

- Employee Skills Display Names
- Employee Certifications Display Names

These columns can be useful, for example, when filtering in the Staffing Dashboard.

For more information see the [Administration > Application Setup > Display Preferences > Create a Dataview](#) help topic and the Data Dictionary.

Extended Schedule Pattern Limit OD-5

To reduce maintenance tasks for `[[[Undefined variable Branding.Customer_Capsplural]]]` who currently have long-term schedule patterns, the schedule pattern limit has been extended. Previously, schedule patterns could only have a maximum duration of 52 weeks. The schedule pattern limit is enforced in the Pattern Template configuration and when defining a schedule pattern in the Schedule Pattern Editor in the Schedule Planner.

With this enhancement, the default schedule pattern limit will now be whichever value is greater, either 52 weeks (364 days) or the value specified in the Days for pattern rollout setting configured in the Shift Builder Criteria. For example, if the Days for pattern rollout value is 490 days, your schedule pattern limit will be increased to also be 490 days. The current maximum value for the Days for pattern rollout setting is 550 days.

As part of this enhancement, a new tenant property was added to support [Brandings.Customer_Capsplural] who have patterns longer than 550 days. To have this property changed to set a higher limit, contact your UKG representative.

For more information, refer to the following help topics:

- Administration > Application Setup > Scheduler Setup > Shift Builder
- Administration > Application Setup > Scheduler Setup > Pattern Templates

Viewing Base Wage in People Information History OD-4

To view Base Wage from the History menu in People Information you need the same function access control points set to allowed as you do to view this information in the person record.

The following function access control points need to be set to Allowed to view Base Wage information:

- Wages
- Timekeeper View

For more information, see Maintenance > People Information > View people information history in the online help.

24-Hour Schedule Rule OD-3

To support requirements that employees cannot be scheduled for two consecutive shifts if there is less than a specified number of hours (for example, 24 hours) between the start times of both shifts, an enhancement was made to the Minimum Time Between Shifts schedule rule. Previously, this rule only validated the elapsed time between the end of a shift and the start of the next shift. With this enhancement, you can specify that this schedule rule validates the elapsed time between the start of one shift and the start of the following shift.

In Administration > Application Setup > Scheduler Setup > Schedule Rules > Schedule Rule Sets > Employee Rule Sets > Shifts tab, a new Use Shift Start Times parameter is now available for the Minimum Time Between Shifts schedule rule. You can select this parameter if you want the system to use the start times of

the shifts to determine the number of hours separating two consecutive shifts. This new parameter is also available in People Information > Scheduling when overriding the Minimum Time Between Shifts schedule rule.

Note: This feature is not enabled by default. Customers who want to use this feature must enable the feature switch Use Shift Start Times for Minimum Time Between Shifts Schedule Rule in Application Setup > System Configuration > Feature Switch. It is recommended that you do not enable this feature when using automatic schedule generation to avoid unexpected results due to legacy behavior.

For more information, see the Administration > Application Setup > Scheduler Setup > Schedule Rule Sets help topic.

Manager Access for Canceling Employee Time-Off Requests in Schedule Planner OD-11

Administrators can now use the Scheduling system setting `site.scheduling.schedulePlanner.enterTimeOff.authorizeManagerWithJobMembershipInEmployeeGroup` to control whether managers can cancel time-off requests in the Schedule Planner.

When this system setting is set to True, managers cannot cancel employees' time-off requests on shifts where the job is not included in the manager's Employee Group on the date being modified. If the setting is set to False, managers can cancel time-off requests for any employees that are visible in the Schedule Planner.

For more information, see Administration > Application Setup > System Configuration > Scheduling in the online help.

Payroll & Accruals

Support of Cost Center in Payroll Integration Export DIP-24

Pro WFM Suite Integration now supports exporting UKG Dimensions Payroll cost center values to UKG Pro for each general ledger Timecard record.

Valid when the Dimensions cost center is maintained in a Pro Org Level and the Enable Org Relationship process property is set to 'True' for the Payroll Export configuration.

Import and Export Payroll Paycode Mappings DIP-161

When you configure payroll paycode mappings for UKG Pro, you can export the mappings to and import the mappings from a comma-separated values (CSV) file rather than configure the mappings one at a time.

People

Display Fields Based on Package & Solution SSP-16

The data and fields visible in the product will now depend on the package you are licensed to use for your solution.

For example, if your license profile does not include the Communications package, your entitlement will not include Communications and you will not see the Communications tile on your Home page to access UKG Talk.

People Integration - Pro-Dimensions Integrations Dashboard SSP-1

Pro WFM Suite Integrations Dashboard gives you the tools to manage and monitor the integration of UKG Pro employee data into UKG Dimensions. The Integrations Dashboard has an updated Pro-Dimensions Data Sync view that improves employee data search and filter capabilities, streamlines actions to take, and gives better insight into employee integration statuses and problems.

Features include:

- Employees to Review tile. This at-a-glance overview shows the total number of employees with one of the following statuses. Click a status to filter the dashboard table based on:
- Number of employees with errors. Employees with one or more problems with their record that must be fixed before they can be properly integrated with Dimensions.
- Number of employees with warnings. Employee records with one or more problems that could be fixed, but the employee data can still be consumed by Dimensions.
- Number of employees ineligible. Employees that are not yet configured for Dimensions.
- Actions & Resources tile. Organizes actions to take, including filtering the table, searching for employees, supplying feedback, downloading employee data, and selecting which columns to view.

- Enhanced employee status. Information including whether an employee's record is ineligible, successful, has an error or warning, and the reason. This helps you troubleshoot integrations and reconcile source data problems.
- Download employee data. Download a .CSV file that includes data for all integrated employees.
- Enhanced employee search. Apply filters to the dashboard table to show views based on employee status, detailed status, and date range.
- New employee name column. Click an employee's name to navigate to their complete employee record.

Customize and Save Parameter Ordering DIP-163

For parameters installed across standard People, Payroll, and Accruals iPacks, in the Install Integration slider on the Administration > Application Setup > Integration Setup > Install Integrations page, you can now change and save the order the parameter rows in the Integration Parameter table.

To change the row position in the table, select a row and click Increase Order or Decrease Order. This ordering is retained and displays in the Run Integration slider when you run integrations.

Skills and Certificates Included in Pro WFM Integration DIP-130

For UKG Pro and UKG Dimensions (Pro WFM) suite [[[Undefined variable Branding.Customer_Capsplural]]], employee skills and certifications (licenses) in Pro are now included in the Pro to Dimensions integration process. This functionality replaces the need to enter these details manually into Dimensions for each employee or to request a supplemental integration.

Note: Valid for People API integration only.

Integration details:

- Pro employee skills and certification values populate Dimensions employee records (People Information page), and include certification number, effective date, expiration date, proficiency level, and so on.
- Values sent over populate into Application Setup in Dimensions with a status of "Active" (Administration > Application Setup > Scheduler Setup > Skills & Certifications).
- Values sent over also populate into Application Setup in Dimensions with a status of "Active" (Administration > Application Setup > Scheduler Setup > Proficiency Levels).

To support this integration, there is a new API setting called API Sync – Enable Skills and Certifications. Enabling this setting automates the population of employee’s skill and certification data when you run an integration from UKG Pro into UKG Dimensions. By default, this setting is disabled (false).

URL-Addressable People Record SSP-18

People Information shows all employee information that is available, including people records that are imported from an external system of record (SOR) or another HR system. As a result, people who can access People Information may see more information – such as wages or other sensitive information – than they need for their job. Also, they could edit that information.

The URL-addressable people record uses URLs to link to specific functions of People Information.

To create a custom, filtered view of People Information, you need to configure access to the people information. Then, use the addressable URLs in custom tiles to assign a restricted view of the People Information. This custom tile can be added to the person’s home page for easy access.

The URL-addressable people record supports the following functions:

- Override wage and work rules
- Skills and certifications
- Manager role assignments
- Employee preferences for availability, days off, hours each week, types of shift
- Employee job preferences

Platform

Chart navigation behavior standardized for A11y DIM-443899

Accessibility enhancements have been made that now enable you to navigate charts using the keyboard and screen readers.

You can use the keyboard to navigate charts that display in tiles on the Home page and in the Auditor Dashboard. When focus is on a chart element, screen readers will announce the chart type, chart title, x-axis, and y-axis.

To navigate charts using the keyboard:

- Press Tab to focus on the chart.

- Press Tab again to move focus to the first data point.
- Use the left and right arrow keys to navigate through data points of the same series.
- Use the up and down arrow keys to navigate to data points of adjacent series.
- Press Tab again to move focus to the first legend item (if a legend is included) and use the arrow keys to navigate through legend items. When the focus is on a legend item, press Space to hide or unhide the series corresponding to the legend item.

For more information, refer to the MasterTopics > Accessibility > Accessibility help topic.

Enhancements to Remove Test Data Process to handle On Demand RTD Jobs TENV-44

Enhancements were made to the Remove Test Data process to increase the number of job executions in a WFM cluster. These enhancements will enable Implementation consultants to submit Remove Test Data jobs on demand.

Additional Import Templates added to Data Import Tool INTP-62

Additional Import templates are now available in the Data Import Tool.

Metadata Utility Enable Services to Configure Metadata for Integrations Quick Setup Feature INTP-44

A new utility, Metadata Utility, enables Services to deliver and configure metadata for leveraging the Integrations Quick Setup feature.

New templates added to the Data Import Tool BOLT-20

People-Person Load template

- A new column was added to include the Access Method Profile assignment in the People-Person Load template.

- The Person Access Effective Date field was changed to Employee JTS Effective Date

Data – Time-Off Request – Import

A new field called End Date was added to display the ending date of multiple day requests (when requests include more than one day).

Export Templates now part of the Data Import Tool BOLT-16

The Data Import Tool now includes the option to export data using several newly added export templates. See the UKG Dimensions Online Help for the Data Import Tool.

Accessibility enhancements for add-ons DIM-447325

An accessibility enhancement has been made to the add-ons in the application.

In the add-ons, the Full Screen, Collapse, and Close buttons now include the add-on name as part of the label that is announced by the screen reader. For example, in the Accruals add-on, the announcement for the Close button is now "Close Accruals button".

Accessibility enhancements for common components DIM-473637

Accessibility enhancements have been made to several common components in the applications.

For more efficient navigation for keyboard users, most pages now include a visually hidden in-page link to the main content of the page that is encountered and used by screen readers. Keyboard users can focus on the link by pressing the Tab key and the link takes the user to the main element on the page.

Additional context has been added to the Previous and Next buttons within components to improve screen reader announcements. For example, when navigating through a group of employees, the Previous button announcement is now "previous employee" and the Next button announcement is now "next employee". Previously, the announcements were just "previous" and "next" with no context.

The focus order on sliders was updated to follow visual order. Previously, the behavior was inconsistent and often the button on the right (Submit/Apply) received focus before the Cancel button on the left. With this enhancement, the Cancel button now receives focus first.

Scheduling

Job Attributes and Shift Template Profile for Multiple Assignment Employees DSCHEd-541, DSCHEd-302

When creating or editing an assignment for a multiple assignment employee, you can now also specify job attributes for jobs in the selected job transfer set and select a Shift Template Profile for the assignment.

In the Assignments > Multiple Assignments > Timekeeper group, the job attributes table is now available. Here you can specify Seniority Date, Job Preference, and Scheduling Context for jobs in the selected job transfer set.

In the Assignments > Multiple Assignments > Scheduler group, you can now select a Shift Template Profile for the assignment.

In addition, the following related columns are now available for Dataviews:

- Job Attributes Scheduling Context (Job Attributes entity)
- Job Attributes Job (Job Attributes entity)
- Job Attributes Location (Job Attributes entity)
- Job Attributes Job Preference (Job Attributes entity)
- Job Attributes Seniority Date (Job Attributes entity)
- Shift template profile (Assignment entity)

For more information, refer to the following help topics:

- Maintenance > People Information > Multiple Assignments > Configure multiple assignments > Timekeeper
- Maintenance > People Information > Multiple Assignments > Configure multiple assignments > Scheduler

Support for multiple assignments in shift swap requests DSCHEd-531

Shift swap requests now support multiple assignments employees. Shift swap requests can still be initiated from these locations in UKG Dimensions:

- Manage My Schedule tile
- My Calendar
- Location Schedule

The employee's primary assignment is displayed by default when submitting the shift swap request, with these exceptions:

- If the employee initiates the request from a scheduled shift from a date on My Calendar, the system uses the assignment associated with that shift. In this case, the assignment cannot be changed in the current request.
- If the employee initiates the request from the Location Schedule and has used the schedule's Assignment field to change the assignment, that assignment becomes the default for the request, but can be changed when the employee is creating the request.

Submitted requests requiring approval are directed to the reports to manager associated with the assignment, and not to the employee's reports to manager. Once submitted, shift swap requests can be invalidated if the manager changes the assignment associated either shift involved in the request, or changes the primary job associated with the assignment. In both cases, both the shift swap requester and recipient are notified. See the Request Shift Swaps topic in the online help for more information.

New custom tags, Assignment Name – Recipient and Assignment Name – Requester have been added to the Shift Swap custom tags. See the Custom tags topic in the online help for more information.

Assign workflow notifications and business processes to the start and end of employee visibility periods DSCHED-528

In UKG Dimensions R9U3, you can now configure actions and assign them to employee visibility periods. You can use these visibility period actions to initiate workflow notifications and business processes at the start or end of an employee visibility period. For example, you might choose to alert employees before both the open and closing times of an employee visibility period. Visibility period actions you assign respect the start and end times associated with rolling and recurring employee visibility period configurations. See these topics in the online help for more information: Configure Visibility Period Actions and Manage Employee Visibility Periods.

A new Time Zone field on the Add Period panel lets you specify which time zone, if any, you want to system to use when calculating the employee visibility period. This field is displayed only if you specify a start time for the visibility period's submission period. It is set to an empty value by default and has no effect on existing employee visibility periods. See this topic in the online help for more information: Manage Employee Visibility Periods.

Several new Function Access Profiles (FAPs) were added to support visibility period actions. See these topics in the online help for more information: Manager - Common Setup ACPs, Manager - Department Manager ACPs, and Manager - Department Manager ACPs.

Daily Schedule DSCHED-525

The new Daily Schedule view of the Schedule Planner provides managers with a daily Gantt view of employees who are scheduled to work within a location on a given day. The Daily Schedule view supports most of the existing schedule planner functionality.

In the timeframe selector, you can choose a single day – either Yesterday, Today, Tomorrow, or a specific date. In the location selector, you can choose from the list of sites that you have access to. When displaying the schedule, you can toggle between the Site View that shows all employees scheduled for the site, and the

Department View that shows employees grouped by each department within the site. Only employees with scheduled shifts or pay code edits within the selected site are shown. Rule violations can be viewed at the employee, department, or site level.

The Schedule Planner configuration now includes a Schedule Planner Mode setting, where you can specify either Standard mode or Daily Schedule mode. Not all standard Schedule Planner items are available for Daily Schedule mode. You also configure the Business Structure Location Type (Site) setting to define the locations available to select from, and the Business Structure Location Type (Department) setting to define the grouping within the site.

For more information, refer to the following help topics:

- Administration > Application Setup > Scheduler Setup > Configure Schedule Planner
- Schedule > View the schedule > Daily Schedule

Imported Budget data for use in dataviews and charts DSCHEd-572

Existing Labor Budget data sources now support imported budgets to non-forecasted locations. This data can then be retrieved in Information Access by leveraging the Analytics entity.

Guided recommendations support for managers DSCHEd-567

UKG Dimensions R9U3 introduces a new setting for time-off request subtypes -- Guided Recommendations To Manager. This setting provides your organization with the ability to configure time-off request subtypes to ensure that managers receive guided recommendations only for the types of time-off requests they want. With the addition of this setting, you also have the flexibility to enable guided recommendations for managers but not for employees for the same request subtype (or vice versa).

In previous releases, the system issued guided recommendations to managers for all time-off requests submitted by any employee who was defined as a member of the manager's team (**Maintenance > Team Definitions**). This meant that managers received guided recommendations for both discretionary time-off requests (PTO, for example), and non-discretionary time-off requests (illness or jury duty, for example). This system behavior created inefficiencies for managers who were made to evaluate non-discretionary time-off requests they had no intention of or ability to refuse due to their nature.

The Guided Recommendations To Manager setting (**Administration > Application Setup > Employee Self-Service > Request Subtypes > Time-off**) is on by default to ensure backward compatibility with existing behavior. You must explicitly opt out of guided recommendations on an individual request subtype basis if

you want to exclude a particular subtype from guided recommendations when the submitter is part of a Team Definition.

Team Absences, which controls guided recommendations and heatmap display for employees, functions as before.

See these topics in the UKG Dimensions online help for more information:

- Configure Time-off Requests
- Define Teams

Save Refine Shifts filters for Open Shift and Self-Schedule requests DSCHEd-554

You can now save the filter you specify on the Refine Shifts panel when submitting Open Shift and Self-Schedule requests. You choose the settings you want for your filter as before, but when you click Apply the system now saves those settings for the duration of your session. The filter is stored in your browser's cache and is not available to other users or from a different computer. The Refine icon changes to remind you that a filter is being used to display the shifts you want to consider for your request. Filters can be edited, and you can remove them by clicking the Clear Filter button.

See the Request Open Shift and Request Self-Scheduling topics in the online help for more information.

Automatic break adjustment when using Quick Actions and inserting Shift Templates DSCHEd-550

A new setting — Adjust breaks automatically for Quick Actions and glances — is now available in the Schedule Planner setup and Staffing Dashboard setup.

When this setting is selected:

- Breaks are automatically adjusted in the schedule when you use Quick Actions or shift glances to insert a shift template or perform actions on shifts (assign, unassign, copy, paste, or swap). The system adjusts the number of breaks and their placement within the shift (based on Automated Break Placement rules that are configured in employees' default work rules, such as required break length, time without a break, and coverage). The shift is visually updated in the schedule to show the modified breaks.
- The Assign Breaks option in the Insert Shift Template slider is selected by default.

For more information, refer to the following help topics:

- Administration > Application Setup > Scheduler Setup > Schedule Planner
- Administration > Application Setup > Staffing > Configure Staffing Dashboards

- Schedule > Modify the schedule > Add a shift

Assign multiple open shifts in the Call List DSCHEd-355

The Call List has been enhanced to allow managers to select and assign multiple open shifts at once. Previously, only one open shift at a time could be selected.

To enable this functionality, select the new Enable selection of multiple open shifts in Call List, in the Schedule Planner setup.

If multiple open shifts are selected in the Call List, when the procedure set is run, only those employees who can be assigned to all the selected open shifts are considered eligible.

Push notifications and the Add Outcome functionality are not available when more than one open shift is selected.

For more information, refer to the following help topics:

- Administration > Application Setup > Scheduler Setup > Schedule Planner
- Schedule > Modify the schedule > Fill open shifts with the Call List

Display Hours of Operation in the Schedule Planner DSCHEd-271

To ensure schedules provide proper coverage and comply with opening and closing times, managers can now view the hours of operation, including override hours, for a selected location and timeframe in the Schedule Planner.

In the Schedule Planner configuration, you can select the new Show Hours of Operation option to display the hours of operation, either with or without the override icon. If selected, the override icon displays in the Schedule Planner for days where overridden hours are present.

In the Schedule Planner, you can display the Hours of Operation window by selecting Tools > View Hours of Operation. The name of the selected location displays along with the hours of operation for each day in the selected timeframe.

Note that hours of operation cannot be viewed on mobile phone devices.

For more information, refer to the following help topics:

- Administration > Application Setup > Scheduler Setup > Schedule Planner
- Schedule > View the schedule > View hours of operation

Shared Business Structure

Map Cost Centers to Organization Levels DIP-155

You can map organization levels to cost centers between UKG Pro and Dimensions if the Org Relationship Settings have org levels that are not mapped.

Talk

Content Moderation TALK-27

How UKG Talk manages inappropriate user content posted to Talk has been enhanced with an option for Talk to automatically detect and flag user posts and comments containing negative tone and language.

Admin Dashboard Content Moderation Page. To assist with moderating reported content, including user-reported posts, the Content Moderation page has been added to the Talk Admin Dashboard. Admins with content management permissions determine how to moderate both system- and user-reported content.

Posts on the Content Moderation page display one of four statuses. The status changes based on moderation actions:

- Hidden. When a user reports a post, it is automatically removed (hidden) from the feed. Admins either allow (restore) the post in the feed or block it to keep it hidden.
- Allowed. The admin has restored the post to the feed.
- Visible. When the system reports a post, it is still visible in the feed. Admins either allow the post to remain in Talk or block the post to remove it.
- Blocked. The admin has blocked the post from displaying in the feed. A blocked post can be restored later.

For more information, see the UKG Talk help topic Moderate Reported Content.

Note: Automatic system reporting is a new Content and Collaboration option admins enable from the Settings page.

Reported Content Analytics Charts. There are two additional line charts on the Analytics page that show trends for posts reported by users as inappropriate and flagged by the system for negative tone and language. For more information, see the UKG Talk help topic Review and Export Talk Analytics.

Enhanced Export Functionality TALK-2

The ability to export chart data from the Talk Admin Dashboard Analytics page has been enhanced. Talk Admins with the View Analytics permissions can now export chart data for all available charts.

Note the following:

- Analytics chart data is exported to an .xlsx file that admins download to their system.
- Chart exports include all the data visible in the charts at the time of export. For example, if you configure the Analytics page to show Weekly chart details for a particular group in a time range, this filter criteria is applied to the export.
- Each exported chart is represented in the .xlsx file as a separate sheet named for the chart.
- The ten most recent exports are always available to download.
- Chart data for the last six months is available to export. Admins can export up to 30 reports a day.

For more information, see the Talk help topic Review and Export Talk Analytics.

Timekeeping

Timecard punch exceptions marked as reviewed TKEEP-86

In previous releases, when managers marked punch exceptions in an employee's timecard as reviewed, the timecard Audits tab and any Dataviews with this audit information displayed the type as "Punch - Edit". In addition, the edited indicator appeared in the timecard cell that contained the exception.

As of this release, when managers mark punch exceptions in an employee's timecard as reviewed, the timecard Audits tab and any Dataviews with this audit information display the type as "Marked as reviewed - Add" or "Marked as reviewed - Delete", depending on the action. In addition, the indicator in the timecard cell that contained the exception shows the Marked as Reviewed icon instead of the edited indicator.

Note: Only punch exceptions that are marked as reviewed starting with R9 Update 3 will use the new behavior. Any existing audit records where a punch exception was marked as reviewed will still display as Punch - Edit. If you remove the review and then mark it as reviewed again it will show up correctly.

For more information, refer to the following help topic in Time > Timekeeping > Use the Employee Timecards page > Resolve timecard exceptions (hourly timecard).

Access request forms from the Knowledge Base tile TKEEP-715

You can now access HR request forms from the Knowledge Base tile. For example, if you are viewing a category called Benefits on the Knowledge Base tile, you can select the View Forms link and a panel opens with all of the available forms for that category. From here you can open the request form, fill in the necessary information, and submit the form.

On the Knowledge Base tile you can search for forms or view forms by category.

- Search for forms – Enter text in the Search box.

- View forms by category – Select View by > Categories, select a category, and then select View Forms.

If you don't find the form you are looking for you can use the Create Request option to submit a generic form. Note that the option to create a request may not be available if a generic request form has not been configured for that category.

For more information, see the Home > Tile Library > Knowledge Base Tile.

New "Month to Date" symbolic time period TKEEP-712

In previous releases, users had to use the Date Range timeframe to return "month to date" data. Doing so required numerous clicks and could be tedious and error prone. The absence of a month to date symbolic time period also prevented administrators from configuring scheduled reports that gathered this data.

The new Month to Date symbolic time period resolves these issues. The Date Range is no longer needed in the Timeframe Selector when month-to-date data is desired, and Month to Date can be used in Dataviews and to schedule reports, replacing the click-heavy specification required by Date Range.

The Month to Date symbolic time period includes the first day of the current month and the current day and is available throughout UKG Dimensions

Employee Documents tile for managers TKEEP-699, TKEEP-635

The Employee Documents tile allows managers to view and access their employee's documents. Depending on access rights, managers can upload, download, preview, and update documents, as well as create document requests.

Note: To configure the Employee Documents tile, the feature must first be enabled. Contact support to open a case for this.

When the feature is enabled, the following function access control points are available under Manager – Department Manager > People Operations:

- Document Manager – Enables access to Document Manager (Employee Documents tile). Enable one of the following function access control points to make the tile visible in the user interface.
- Preview Documents – Enables access to preview documents from the Employee Documents tile.
- Download Documents – Enables access to download documents from the Employee Documents tile.
- Upload Documents – Enables access to upload documents on behalf of an employee to the Document Manager Portal.
- Update Documents – Enables access to open the Document Manager Portal and update documents.
- Create Document Request – Enables access for the manager to create document requests.
- Access HRSD Manager Document Portal – Enables access for the manager to access the HRSD Document Manager User Portal.

Once a manager has access to the tile, it needs to be added to their home page. For more information, see the following help topics:

Administration > Application Setup > Display Preferences > Home Page Management

Administration > Application Setup > Access Profiles > Manager - Department Manager

Home > Tile Library > Employee Documents Tile

View extension names in the Rule Analysis Report TKEEP-664

In the timecard, when you open the Rule Analysis Report there is a new section called Extensions. If extensions are in use that impact totals then the names of the extensions are listed. If no extensions are in use this section still appears but extension names are not listed.

For more information refer to “Time > Timekeeping > Use the Employee Timecards page > Run the Rule Analysis Report” in the online help.

Create extensions to Attestation workflows when managers save timecard edits TKEEP-651

UKG Dimensions Release 09.04.00 exposes manager attributes to the workflow API. Access to these attributes provides the ability to create extensions to Attestation workflows that are initiated when the manager saves their edits to the timecard.

This Attestation workflow extensibility is enabled through two new timekeeping system settings
(Administration > Application Setup > System Configuration > System Settings > Timekeeping):

- timekeeping.managerAttestationProfile.enable – Enables manager Attestation when editing employee timecards.

- timekeeping.managerAttestationProfile.name – Specifies the name of the Attestation Profile used by managers when editing employee timecards.

Contact your UKG representative for more information on using Attestation workflow extensions for managers.

Group edit support for multiple assignment employees TKEEP-639

Group edits are now supported for multiple assignment employees. Edits that are supported include Add Punch, Delete Punch, Add Paycode, and Delete Paycode. Group edits for multiple assignment employees can be made from a Dataview.

To enable group edits for multiple assignment employees, set the following system setting to true:

site.timekeeping.MultipleAssignments.GroupEditEnabled

To use group edits for multiple assignment employees, do the following before performing the group edit:

1. Include the Assignment Name column in the Dataview. This column needs to be included so that you can select the assignments you want to make the edit for instead of selecting employee names.
2. In the Dataview, expand the employee's name and select the check box next to the assignment you want to edit. It is important here to make sure you select the check box for the assignment (not the employee's name) since that is where the edit will be made.

For more information see "Dataviews & reports > Dataviews > Working with Dataviews > Use the toolbar to perform actions > Group edits for multiple assignment employees" in the online help.

Enhanced Audit data for online transfers TKEEP-623

In previous releases, when a manager viewed punch audit data (in the timecard Audits tab) for online transfers, the data source was listed as "External API". Now, when you view the audit data for this type of transaction the Data Source column in the timecard Audits tab lists UDM, the device name, and the device ID, as follows:

UDM <device name> (<device ID>)

For more information, see Time > Timekeeping > Use add-ons > Audits in the online help.

Punch Tile enhancements simplify punches for Attestation employees TKEEP-588

In previous releases, the Punch tile required Attestation employees to select the appropriate punch from the Type drop-down list and then click Submit, necessitating several actions before the employee could submit the punch. To streamline the user experience, the Punch tile now displays all applicable Attestation punch buttons on the Punch tile. If the number of buttons exceeds the vertical space on the tile, a vertical scroll bar is added to the tile to simplify the button review and selection process. Labels on the buttons wrap if they are too long to be displayed on a single line.

This feature is controlled by the Use Attestation Buttons on Punch Tile feature switch (**Administration > Application Setup > System Configuration > Feature Switch**). It is off by default. Functionality of the Quick Time Stamp is not affected by this feature switch.

Paycode edit and report enhancements for 9/80 employees TKEEP-38

For 9/80 employees, paycode edits that cross the work week divide are now split correctly across the work weeks. Hours worked before the work week divide (the “Reset on” and “Reset at” values set in the Overtime Rule) are attributed to the first work week and hours worked after the work week divide are attributed to the second work week. Scheduled paycode edits and timekeeping paycode edits are split.

For example, a paycode edit from 11am-3pm is entered on the day of the employee’s work week divide. The employee’s work week divide time is set to 12pm so one hour of the paycode edit is allocated to the first work week and three hours are allocated to the second work week.

Note: If a start time is not entered for the paycode edit, then the amount is split evenly across the first and second week.

Support for paycode total splits include:

- Hours Worked Totals
- Paycode Edit Totals of type “Standard” (Hours only)
- Paycode Edit Totals of type “Duration”
- Cascading paycodes (except for Leave Edits)

In addition, reports now support Work Week timeframes and can be used to view correct totals for 9/80 employees. Dataviews can also be configured with Work Week timeframes (Previous/Current/Next Work

Week). This allows managers to view 9/80 Dataviews without having to change the selected timeframe. Charts can also be created with the work week timeframes and then added to a tile on an employee's home page, where they can see their actual 9/80 hours worked.

Known issue: The system's default start time for a day is 12:00am. If a shift or paycode edit is entered on the employee's work week divide day with a start time of 12:00am (either the default time or user entered time), the hours are split evenly across the first and second week and the work week divide time is not respected. If a symbolic amount is entered for a scheduled shift (for example "Full Scheduled Day") and the shift starts at 12:00am (not user entered), the work week divide time is respected and hours are allocated accordingly.

For more information, refer to the following help topics:

- Administration > Application Setup > Pay Policies > Compressed Work Week (9/80)
- Administration > Application Setup > Display Preferences > Create a Dataview

Multiple Scheduled Work Rule Transfers for Duration Paycode edits TKEEP-683

For shifts that have work rule transfers, you can currently configure the system so that when you override these shifts with a duration paycode, the work rule transfer from the scheduled shift is retained. This can be helpful when you want to pay employees as if they worked a shift when they take time off.

In previous releases, if a scheduled shift had multiple segments and each segment had a different work rule transfer, the duration paycode was calculated using the work rule transfer that coincided with the start time of the duration pay code edit. As of this release, the behavior has changed and for scheduled shifts that have multiple segments (each with their own work rule transfer), the duration paycode is calculated based on the work rule transfer that is applicable for each segment of the shift the duration paycode replaces.

For example, an employee has a scheduled shift from 7am-3pm with a 30 minute break at 11 am.

- The first segment of the shift (7am-11am) has a scheduled work rule transfer (WRT1) and the second segment of the shift (11:30am-3pm) has a different scheduled work rule transfer (WRT2).
- When the shift is replaced by a duration paycode edit:
- Previously, the entire duration paycode would have been calculated using WRT1.
- Now, the duration paycode is calculated using WRT1 for the 7am-11pm segment and WRT2 for the 11:30am-3pm segment.

Use the Rule Analysis Report to view details of each segment (also known as spans in the timecard).

For more information refer to these topics in the online help:

- Administration > Application Setup > Pay Policies > Duration paycode configuration options > Retain work rule transfers for duration paycode edits
- Time > Timekeeping > Use the Employee Timecards page > Run the Rule Analysis Report

Pay Code Distribution Editor enhancements TKEEP-708

The default value for the system setting `site.timekeeping.paycodedist.display_limit` (which controls the maximum number of paycode distributions (PCD) to display in the Paycode Distribution editor) has changed to 0. The value of 0 means that there is no limit to the number of paycode distributions that display in the Paycode Distribution editor.

Note that you can't display other paycode distributions within a paycode distribution. The maximum is on the "kinds of time", or the sum of the Overtimes plus the Zones contained in the Combination Rule that must be displayed as rows and columns within the paycode distribution.

If you used the default value previously (which was 8), then the value changes to 0 on upgrade. If you had set the value to something other than the default, then on upgrade the value remains at what you have it set as.

Additionally, when you use the filter components option on the Paycode Distribution page, you can only select one item to filter on at a time. Note that the default row and column always display.

For more information, see the Administration > Application Setup > Pay Policies > Paycode Distributions help topic.

Approving pending timecard changes TKEEP-671

In many cases, managers have permission to approve an employee's timecard but they do not have permission to edit the employee's timecard (for example, they cannot cancel meal deductions, make punch edits, paycode edits, leave edits, comments or notes edits). In circumstances where an employee edits their timecard and the edit requires manager's approval, managers that did not have permission to edit the employee's timecard were not able to approve the changes.

Now you can bypass this restriction by setting the following function access control point to allowed for managers:

- Bypass permissions for approving pending timecard changes - Allows managers to approve employee-submitted pending timecard edits without having the ability to edit the employee's timecard.

For more information, see the “Administration > Application Setup > Common Setup > Manager approval required before timecard saved” help topic.

New Accrual columns for Dataviews TKEEP-629

The following columns are now available when creating a Dataview. These are all existing columns for accrual data. The difference is that when you use these columns totalized data is retrieved, but callable totalization (No CT) does not occur which can help to load data faster. For example, you may want to use these columns in an accruals tile on a home page.

The columns include:

- Current Vested Balance (Hours) No CT
- Current Vested Balance (Days) No CT
- Current Vested Balance (Money) No CT
- Available Balance (Hours) No CT
- Available Balance (Days) No CT
- Available Balance (Money) No CT
- Current Probationary Balance (Hours) No CT
- Current Probationary Balance (Days) No CT
- Current Probationary Balance (Money) No CT
- Accrual Code ID No CT
- Accrual Code Name No CT
- Accrual Code Type No CT

For more information, see the Administration > Application Setup > Display Preferences > Create a Dataview help topic and the Data Dictionary.

WFMaaS

Variable Licensing WFMAAS-121

UKG Dimensions now offers variable licensing so that [[[Undefined variable Branding.Customer_Capsplural]]] can purchase product licenses without the need to specify a fixed seat license cap for each

product.

Hyperfind Pagination Support WFMAAS-142

Enhanced the Execute Hyperfind Query (POST /v1/commons/hyperfind/execute) API operation with pagination support.

Workflow

New data type conversion and date format for the Initialize Variables task WOR-55

In previous releases, the Initialize Variables task in Workflow Designer set all variables to the String data type regardless of how they were defined. Now, the Initialize Variables task converts variables to the specified data type; if conversion to the specified data type is not possible, the variable is converted to String.

In addition, a new Date Format field on the Initialize Variables pop-up window allows you to specify the desired date format. If the date cannot be converted to the specified format, or if the format is invalid, the date is converted to String. If you do not specify a format, the system uses the default format, d-M-yyyy.

See the Initialize Variables task section in the Business Processes Developer's Guide for more information.

Workforce Strategic Planning

Workforce Strategic Planning -

Strategic Workforce Planning provides an accurate calculation of workload and team capacity. This information is used to drive corporate budgets and to make more confident workforce planning decisions. Strategic Workforce Planning helps large and complex organizations plan their future workload using detailed labor modeling, scenario planning, and hiring recommendations.

Strategic Workforce Planning allows you to view data through a choice of several customizable dashboard views.

For more information about configuring access to Strategic Workforce Planning, refer to help topic at Home > Strategic Workforce Planning.

New API Operations

In addition, the following API operation(s) were added for R9 Update 3.

Domain	Resource	Operation	Method	URL endpoint
Forecasting	Peak Hours	Retrieve Peak Hours	POST	/v1/forecasting/peak_hours/apply_read
Forecasting Setup	Forecast Planner Settings	Retrieve Volume Drivers Available to Forecast Planner	GET	/v1/forecasting/forecast_planner_settings/resources/volume_drivers
Healthcare Productivity	Labor Type Agency Recalculation	Recalculate Agency Asynchronously	POST	/v1/hca/agency/recalculate/async
Healthcare Productivity	Labor Type Agency Recalculation	Retrieve Agency Recalculation Asynchronous Request Status by Execution Key	POST	/v1/hca/agency/recalculate/{id}/status
Scheduling	Manager Schedule Actions	Send Combined Schedule Notifications	POST	/v1/scheduling/schedule_management_actions/combined_notifications/apply_update
Scheduling	Shift Profiles	Retrieve All Shift Profiles or by Name	GET	/v1/scheduling/shift_profiles
Scheduling	Shift Profiles	Retrieve Shift Profile by ID	GET	/v1/scheduling/shift_profiles/{shiftProfileId}
Scheduling	Shift Profiles	Retrieve Shift Profiles	POST	/v1/scheduling/shift_profiles/multi_read
Scheduling	Shift Profiles	Create Shift Profile	POST	/v1/scheduling/shift_profiles
Scheduling	Shift Profiles	Create Shift Profiles	POST	/v1/scheduling/shift_profiles/multi_create
Scheduling	Shift Profiles	Update Shift Profile by ID	PUT	/v1/scheduling/shift_profiles/{shiftProfileId}
Scheduling	Shift Profiles	Update Shift Profiles	POST	/v1/scheduling/shift_profiles/multi_update
Scheduling	Shift Profiles	Delete Shift Profile by ID	DELETE	/v1/scheduling/shift_profiles/{shiftProfileId}
Scheduling	Shift Profiles	Delete Shift Profiles	POST	/v1/scheduling/shift_profiles/multi_delete
Scheduling	Shift Profile Sets	Retrieve All Shift Profile Sets or by Name	GET	/v1/scheduling/shift_profile_sets
Scheduling	Shift Profile Sets	Retrieve Shift Profile Set by ID	GET	/v1/scheduling/shift_profile_sets/{shiftProfileSetId}
Scheduling	Shift Profile Sets	Retrieve Shift Profile Sets	POST	/v1/scheduling/shift_profile_sets/multi_read

Scheduling	Shift Profile Sets	Create Shift Profile Set	POST	/v1/scheduling/shift_profile_sets
Scheduling	Shift Profile Sets	Create Shift Profile Sets	POST	/v1/scheduling/shift_profile_sets/multi_create
Scheduling	Shift Profile Sets	Update Shift Profile Set by ID	PUT	/v1/scheduling/shift_profile_sets/{shiftProfileSetId}
Scheduling	Shift Profile Sets	Update Shift Profile Sets	POST	/v1/scheduling/shift_profile_sets/multi_update
Scheduling	Shift Profile Sets	Delete Shift Profile Set by ID	DELETE	/v1/scheduling/shift_profile_sets/{shiftProfileSetId}
Scheduling	Shift Profile Sets	Delete Shift Profile Sets	POST	/v1/scheduling/shift_profile_sets/multi_delete
Scheduling Setup	Schedule Groups	Create Schedule Group	POST	/v2/scheduling/setup/schedule_groups
Scheduling Setup	Schedule Groups	Create Schedule Groups	POST	/v2/scheduling/setup/schedule_groups/multi_create
Scheduling Setup	Schedule Groups	Update Schedule Group by ID	PUT	/v2/scheduling/setup/schedule_groups/{id}
Scheduling Setup	Schedule Groups	Update Schedule Groups	POST	/v2/scheduling/setup/schedule_groups/multi_update
Scheduling Setup	Schedule Groups	Delete Schedule Group by ID	DELETE	/v2/scheduling/setup/schedule_groups/{id}
Scheduling Setup	Schedule Groups	Delete Schedule Groups	POST	/v2/scheduling/setup/schedule_groups/multi_delete
Scheduling Setup	Schedule Score Definitions	Retrieve Schedule Score Definitions	POST	/v1/scheduling/setup/schedule_score_definitions/multi_read
Scheduling Setup	Schedule Score Definitions	Create Schedule Score Definitions	POST	/v1/scheduling/setup/schedule_score_definitions/multi_create
Scheduling Setup	Schedule Score Definitions	Update Schedule Score Definitions	POST	/v1/scheduling/setup/schedule_score_definitions/multi_update
Scheduling Setup	Schedule Score Definitions	Delete Schedule Score Definitions	POST	/v1/scheduling/setup/schedule_score_definitions/multi_delete
Scheduling Setup	Shift Template Profiles	Retrieve Shift Template Profile by ID	GET	/v1/scheduling/shift_templates_profiles/{id}
Scheduling	Shift Template	Retrieve Shift Template Profiles	POST	/v1/scheduling/shift_templates_

Setup	Profiles			profiles/multi_read
Scheduling Setup	Shift Template Profiles	Create Shift Template Profile	POST	/v1/scheduling/shift_templates_profiles
Scheduling Setup	Shift Template Profiles	Create Shift Template Profiles	POST	/v1/scheduling/shift_templates_profiles/multi_create
Scheduling Setup	Shift Template Profiles	Update Shift Template Profile by ID	PUT	/v1/scheduling/shift_templates_profiles/{id}
Scheduling Setup	Shift Template Profiles	Update Shift Template Profiles	POST	/v1/scheduling/shift_templates_profiles/multi_update
Scheduling Setup	Shift Template Profiles	Delete Shift Template Profile by ID	DELETE	/v1/scheduling/shift_templates_profiles/{id}
Scheduling Setup	Shift Template Profiles	Delete Shift Template Profiles	POST	/v1/scheduling/shift_templates_profiles/multi_delete
Timekeeping Setup	Adjustment Rules	Create or Update Adjustment Rule Versions	POST	/v1/timekeeping/setup/adjustment_rules/versions/apply_upsert
Work (Activities)	Activity Historical Net Changes	Retrieve Historical Net Changes for Activity Shifts	POST	/v1/work/activity_shifts/historical_net_changes/multi_read

Online Help Modifications

R9 Update 3

The following documentation modifications were made for R9 Update 3.

Historical Corrections and Payroll Processing

What are historical corrections and historical edits?

A historical correction is an adjustment to an employee's totals record that reflects a difference in hours, pay, or both. Historical corrections are caused by a historical edit (some change made to an employee's time record, in a signed-off time period, that impacts their totals). Historical corrections are needed for historical edits because the pay periods the edits occurred in have already gone through payroll processing. You can use the historical corrections to determine whether and how to process the difference in hours or pay for employees in the next payroll process.

When do historical edits occur and how do I resolve them?

While there are times when it is very clear when historical edits have occurred (for example, editing a timecard in a signed-off period), there may be instances when historical edits occur, resulting in pending historical corrections, that are not so obvious and may impact payroll processing, such as:

- An update to a person record that impacts totals for a signed-off period
- An update to configuration that impacts totals for a signed-off period
- Fixes introduced in a software update (rare)

For more information about how to identify and resolve these, see this article [Historical-Corrections-in-Workforce-Dimensions](#).

Online Help Resolved Issues

WFD-165720 - Previous versions of the *Configure Shift Profile Sets* online help topic incorrectly included the section, "Configure location profiles for shift profile sets". This section has been removed from the *Configure Shift Profile Sets* online help topic.

WFD-157454 - The Data Dictionary online help page for the Timecard Transactions entity threw a 404 not found error.

WFD-156535 3661107 - The content of the help panel for the Entitlement configuration page did not display correctly.

WFD-153373 3562829 - The online help contained references to two access control points that are no longer present in the application: "Allow Entry of Durations as Hours in My Timecard" and "Allow Entry of Durations for Selected Time Period"

Resolved Issues

Within each section, issues are listed in numeric order by WFD tracking number. Salesforce case numbers are also included, when applicable.

R9 Update 3, Express Upgrade 32

The issues below were resolved for R9 Update 3, EU32.

Absence Management

WFD-171155 17116495 - An action was set to kick off when an employee reached 3 points. The action was generated and could be seen in the Attendance Editor. What was not generated was the document attached to the action. It worked if the action was generated manually.

Engines

WFD-169947 17283091 - The Labor Forecast was not forecasting as expected for Combined Distribution when a Task Group had a dated version. It is expected that the results would be the same for a multiple-dated version of the task or only one. The Task that is "*Beginning of Time - Forever*" is providing the expected results with the Combined Distribution.

R9 Update 3, Express Upgrade 31

The issues below were resolved for R9 Update 3, EU31.

Authentication

WFD-165039 16643135,16942333 - When attempting to change the Authentication Type, the following error appeared "*Authentication Failed, switch to the login page that is assigned to you*" when attempting to log in.

Scheduling

WFD-168167 17256063 - Employees were unable to pick up Open Shifts for Current Week.

R9 Update 3, Express Upgrade 30

The issues below were resolved for R9 Update 3, EU30.

Scheduling

WFD-168183 17281057 - Assigning a Reviewer List (Approve Time Off Request) to Approval Settings (same name, Approve Time Off Request) and then assigning the Approval Settings to a Time Off Request - Request Subtype resulted in the "Reports To" manager not receiving the submission notification.

WFD-165707 - Employees could not see coverage counts while self scheduling. When deciding which shifts to pick in a Self-Schedule Request with Shift Templates, employees are called upon to understand the coverage needs of their unit or department. In organizations where more senior employees always get their shifts, it is important for less senior employees to be able to see who else has selected shifts so that they can make better choices during self scheduling.

Timekeeping

WFD-168524 17265041 - Auto-resolve Exceptions were not showing pay codes on the timecard when punches were rounded. The totalizer engine was not rounding, so no exact matches were found.

WFD-167984 17255233 - A single employee was "stuck" in the background processor. Unable to remove sign off or enable edits due to error "*Previous sign-off has not yet completed.*"

R9 Update 3, Express Upgrade 29

The issues below were resolved for R9 Update 3, EU29

Authentication

WFD-171280 - Performance issue: Slowness in responses to API calls and UI Activity, as well as Boomi interfaces taking longer than expected.

Platform

WFD-170639 - German translation was splitting words across two lines on certain button labels.

Scheduling

WFD-170216 17601602 - Posting schedules through `api v1/scheduling/schedule_management_actions/apply_update` was failing.

WFD-166343 16941999 - Evaluated hours were fluctuating between two values for the same period when displaying different dates of the period.

WFD-163324 - Many batchjobs had a status of "retry" or "failed" with error `CONSISTENCY_VALIDATION_ERROR` in multiple clusters and stacks.

Timekeeping

WFD-172924 18341603 - A "CT Call error" was causing employees to be excluded from the Totalizer in the Background Processor (BGP).

WFD-170013 17518554 - A "CT Call error" was returned when attempting to access an employee's timecard.

WFD-168081 16668423 - Earning balance limit was not working correctly.

WFD-168604 - Gaming needs to be able to provide the worked shift totals when an employee punches out. The `/timecard` API was not providing the `timeItemid` in aggregated totals in the response. The reason for this was that you cannot provide the totals rollup type which needs to be set to `TIMEITEM` to get this data. We now allow for this parameter to be passed in instead of using `ALL`.

WFD-165501 16796303 - Employees were "stuck" in the Background Processors and a "CT call error" was occurring when opening the timecard.

R9 Update 3, Express Upgrade 28

The issues below were resolved for R9 Update 3, EU28

Absence Management

WFD-169577 17470065 - Missing Punch event from old policy that was no longer assigned to the current profile version was still being triggered in Attendance Details. The Missing Punch event that was assigned to the current policy in the current profile version should have been triggered instead.

Platform

WFD-166358 16641978 - Attempting to sign off via a dataview and group edit. After applying sign off and refreshing dataview, it was not updating. Even after signing off in the timecard and then refreshing the dataview, they still appeared as not signed off. The only way to get dataview to change was to clear cache.

WFD-163135 04894582 - Smartviews and UDM events were failing : *"Failed to Load Access Profile Cache for UDM nodes."*

Scheduling

WFD-170471 17652389 - Planned and Scheduled Coverage on Daily Coverage tab was rounding inconsistently.

WFD-169165 17435054 - When employees viewed the schedule in Location Schedule, they were able to see Schedule Tags that were marked as **"Visible to Employee = NO."**

WFD-168057 17262739 - When employees submitted a request to cover for a partial shift and their remaining shift was then transferred, the cost center attached to the business structure department was incorrect. The transferred shift applied the employee's shift to the employee's primary Cost Center, The Cost Center applied should have been the Cost Center assigned to the location.

WFD-163214 03815033, 16984923 - When a manager tried to approve shift request with a Labor Category Transfer, the following error appeared: *"One or more of the shifts you selected are no longer available."*

Timekeeping

WFD-170970 17715212 - The Overtime Preprocessing feature was not working as expected.

WFD-169816 17438298 - Time zone change was impacting the signed off timecard data.

WFD-169128 17347797 - Employee was excluded from background processing (BGP). The following error appeared in the timecard: "A System Error was encountered during CT Call."

WFD-167615 17010128 - Percent Allocation rule was not allocating as expected. The system was allocating each day individually or each item within a day individually and then adding them up to get a total for the period or for the day. The system should have been totaling all items in a single day (or all days in a period) and then doing the allocation.

WFD-165751 16822836 - A "CT Call error" was returned when attempting to access an employee's timecard.

R9 Update 3, Express Upgrade 27

The issues below were resolved for R9 Update 3, EU27

Authentication

WFD-162194 - MFA (Multi-factor Authentication) "7 days free token period" was not working; it was requiring a token upon every login.

WFD-159716 03737059 - Post refresh: unable to update "*global.oAuth.authCode.redirection.uris*" setting.

Forecasting

WFD-168739 17338036 - The API to Retrieve Category Property Set Assignments (*v1/forecasting/category_property_set_assignments/multi_read*) was giving inconsistent results when run for a single location vs. multiple locations.

WFD-167983 17218977 - When loading person information, the following error occurred: "*Unknown error occurred. Please contact system administrator.*"

Mobile

WFD-165339 16651566 - iOS users were unable to access Schedule - *"requested resource requires user authorization."*

People

WFD-168377 - The API `v1/commons/persons/extensions/multi_read` endpoint was not applying the `hyperFindFilter` option as it should have.

Platform

WFD-170682 - Caching condition issue when a new Generic Job was created and assigned to the Business Structure.

WFD-163024 04893928 - Error message *"Some Unknown Error Occurred. Error Details Not available"* when selecting metrics in Schedule Planner.

Scheduling

WFD-169617 17321225 - Symbolic Approvers\Reviewers were unable to clear notifications from Control Center.

WFD-162830 - Performance issue: High CPU on BGPs, related to Scheduled KPI batch jobs spawning multiple CT fork joins.

WFD-168705 17377498 - Unable to update the employee schedule pattern of a terminated employee for the duration he was active

WFD-168280 17294738,17006789,17008289 - When a user attempted to navigate to the Schedule Planner that was loading a large amount of data, Chrome stopped responding with a "Wait" or "Kill" dialog box and did not return the service limit error. Some users were able to load the schedule planner for data that was over the service limit

WFD-167694 17183817 - When opening Team Definitions and clicking on *"Click on Team Member"*, the following error message appeared: *"The list of team members is being updated because of changes to the team definition. Try again later."*

WFD-166910 16966064 - When there was a scheduled transfer within the schedule and the option for the In Punch with a Transfer was set to ignore any previously punched transfers and overlays the scheduled transfer (and also Delay scheduled Job transfer until punched transfer is set to Yes), the scheduled transfer should have been delayed until the employee punched for the transfer.
This caused hours to be applied to the wrong labor category in Timecards, whose hours are used in vital productive/non-productive financial reports.

WFD-166735 17091725 - Unable to set up auto decline for availability requests.

WFD-162281 03806814 - An Employee was assigned two Self Scheduling Visibility Periods. After initial selection, only one was available.

Timekeeping

WFD-169227 17374151 - Muster Roll Detail dataview displaying inconsistent data.

WFD-168392 17291666 - The Attendance Incident Detail Report was not including employees who were available for part of the time period.

WFD-168854 17415206 - Employees not totalized after changes to Adjustment Rules - Background Processor showed all employees totalized.

WFD-167475 17227701 - Leave decision node Accrual balance qualifier incorrectly showed "0" for Accrual Balance.

WFD-167108 17128408 - The Adjustment Rule Triggers were removed from Version Effective Dates in Setup Data Manager (SDM).

WFD-165928 16718970, 16730014 - On call / Call in was applying to the wrong day and showing an Unscheduled Exception when it should not have.

WFD-165183 16428066 - Hours were not applying correctly when hours overlapped day divide of noon or midnight.

UDM

WFD-171438 17934714 18014978 - UDM was not updating SSO. Unable to access.

R9 Update 3, Express Upgrade 26

The issues below were resolved for R9 Update 3, EU26.

Scheduling

WFD-171451 - In Self-Scheduling, an incorrect error message was appearing when a lock exception occurred during a shift update.

WFD-168406 16839635 - The zone set exception list was not sorting correctly. The list should have been sorting based off the earliest start time in the defined zone.

WFD-166973 16688714 - Shifts for the first week of Self Scheduling were missing for some employees.

WFD-166903 17088113, 17337746 - Request Subtype was not displaying all shifts unless Minimum Rule Violation was set to "not considered."

WFD-166342 16735290, 17298477 - When an employee attempted to self-schedule, the system was displaying shifts that had already been scheduled in previous scheduling periods on the self scheduling request page.

WFD-166257 16883454 - When attempting to create a Request to Cover, the following error appeared: *"The action failed. Try again."*

Timekeeping

WFD-168491 17347136 - A Balance Cascade fixed amount decimal value saved incorrectly. This occurred when a balance cascade had been configured to reduce the balance of an accrual as of a certain date.

R9 Update 3, Express Upgrade 25

The issues below were resolved for R9 Update 3, EU25.

Scheduling

WFD-169476 WFD-171078 - Performance issue: Self-scheduling requests were processing slowly.

WFD-166596 17084737 - The Resume API was intermittently not resuming Time Off Requests, leaving the request in a suspended status.

WFD-162917 - Schedule Planner was unable to go beyond 6-weeks.

Timekeeping

WFD-159413 03728654 - When accessing Wage & Work Rules information under "Multiple Assignments" for certain employees, the screen would freeze. When accessing the same information via API, an error was returned.

R9 Update 3, Express Upgrade 24

The issues below were resolved for R9 Update 3, EU24.

Activities

WFD-165266 16392507 - Employees were unable to punch via Kiosk Mode when the Timecard was Signed-Off and edits were enabled.

Absence Management

WFD-168695 17377422 - The API `v1/timekeeping/absence_spans/multi_read` was retrieving different responses when an absence paycode edit was applied from Schedule and from Timecard.

Gaming 9.5.3

DIM-574759 - The product name in the user interface was updated from Dimensions to Workforce Management.

WFD-168042 - When running `/v1/gaming/persons/apply_update` with `APIMaxPeople` smaller than the number of people in the hyperfind, an Internal Server error was returned.

WFD-167804 - When using the call `gaming/api/v1/gaming/persons/apply_update`, the user was not able to update the Gaming FAP or Transaction Profile to "None."

Scheduling

WFD-166982 17153971 - "235k exceptions" incorrectly generated.

WFD-166869 INC5477208 - API calls to `scheduling/v1/widget/manager/schedule/dataviews/columnValues` were causing a heapdump.

WFD-166832 17001641 - Error was occurring relative to Primary Job being required "as of today for Scheduling licensed employee" during an integration.

WFD-162974 03815944 - Employees scheduled hours were incorrect when holidays or shifts crossed over two pay periods in the Schedule Planner.

WFD-161613 03784905 - When a location had more than one Open Shift with various Shift Labels, the "Location Schedule - Monthly" report (in pdf format) displayed only the first shift label correctly. That label repeated instead of displaying the correct labels for the other shifts.

Timekeeping

WFD-165322 17544148, 17131501, 17305098 - "Phantom punches" were showing up in Timecard.

UDM

WFD-165340 16726261 - When using Fix Missing Punches, the clock stated "You have 1 missed punch. Would you like to correct it?" When "yes" was selected, a *Remote Service Unavailable* message appeared.

R9 Update 3, Express Upgrade 21-23

The issues below were resolved for R9 Update 3, EU21, EU22, and EU23.

Absence Management

WFD-169170 INC5534035 - JDBC Pool exhausted and 499 Nginx degradation errors.

Authentication

WFD-166941 6060110 - Multiple tenants failing on Authentication while cloning.

Forecasting

WFD-167317 17154444 - The following message was repeatedly occurring when editing forecasts: "*Some unknown error occurred. Error details not available.*"

HCA

WFD-167345 17208131 - The Agency Exception export displayed the following error message "*The record was not exported for xxxx. The reason is the employee was terminated before the pay period start date, or the employee was hired after the pay period end date.*" This was incorrectly happening for employees that were terminated, but were subsequently re-activated.

WFD-166897 17137488 - Receiving the following error message when running the Agency Export integration "*The record was not exported for xxx because the employee does not have a primary job assigned on the requested pay period dates...*" Employees with primary job assignments on the requested pay period date should have been exported with the Analytics - Agency Export successfully.

Mobile

WFD-166819 17122565 - When setting up Known Places, the list of Wi-Fi networks was not displaying alphanumerically.

People

WFD-168741 17264228 - Unable to create or duplicate People

WFD-166286 INC5460973 - Calls to `v1/commons/data/multi_read` resulted in nginx Service Degradation.

WFD-164808 16639352 - The API `commons/persons/extensions/multi_read` was not returning `personDatesEntries`.

Platform

WFD-153860 03548351,03779709 - Dataview results were not consistent across all valid users.

Reporting

WFD-166985 17137466,17218977,17377773, 17382044 - When trying to run any report, the following error appeared: *"Error WFP-114290 Report design file not found on server."*

Scheduling

WFD-169369 17482771 - Performance issue: System was extremely slow when self-scheduling was open.

WFD-166505 16962981 - Rejected Cancel Time-off Requests were not contributing to the Team Definition Quota as they should have been.

WFD-166816 16882271 - When Requesting Shift Swap, employees were getting the following (incorrect) error message: *"You cannot swap these shifts because you do not have the same visibility period as the recipient."*

WFD-166679 16852727 - When users or managers tried to Approve/Refuse a "Cancel Submitted" Time Off Request, an error occurred.

WFD-166076 17372525 - Notifications were not loading when a user navigated to the Employee Request Category in Control Center.

WFD-165982 16873229 - Employee Import was disqualifying some new hires from being imported and the following error appeared: *"Direct Assignment value assigned to the person is invalid."*

WFD-165814 16845274 - Schedule Weekly Hours column was not appearing in decimal format as it should have been.

WFD-165408 6785259 - Unable to access or create Location Profile. Received error *"A system error was detected. {propertyValue}"* and while saving, received the error *"The cache encountered an error while reading the information from the database - Cache: SETTING."*

WFD-161613 03784905 - When location had more than one Open Shift with various Shift Labels, The "Location Schedule - Monthly" report (in pdf format) displayed only the first shift label correctly. That label would repeat for the other shifts.

WFD-159926 03733999, 04915451 - Unable to transfer a shift in the Schedule Planner for both Business Structure and Labor Category

Suite Serviceability

WFD-168312 17172563 - Datahub Integrated Product issue: not able to select Datahub in integrated product column.

WFD-168156 17271687 - The following issues were occurring with the "People - Personal OT Rule Assignment - Import" template in the Data Import Tool.

- It failed when an amount greater than 24:00 was entered to the Amount field.
- There was no column to pick which Overtime Rule you want to override the details towards. It basically imported the data towards the first Overtime Rule in the sequence available.

User should be able to add a value in the amounts field greater than 24:00, and the Overtime Rule should be available to choose.

Timekeeping

WFD-167605 17247262 - During signoff, multiple employees failed sign-off with the message of "*Previous sign-off has not yet completed*". Going into the timecard for these employees resulted in the following error message: "*A System Error was Encountered during CT Call*". In addition., these employees were listed as failing totalization and would not totalize if resubmitted for totalization.

WFD-166605 17093188 - Accrual Staging now includes custom fields such as Payroll Staging (Payroll Extract Service). This was needed so payroll export integration works successfully when there is only accrual data and no payroll data in the timecard.

WFD-164622 16444993 - Data inconsistency (Incorrectly counted) between Timecard and Dataview for Invalid Named Duration exception. When you added an overlapping Duration Pay Code, this correctly generated an Invalid Named Duration exception, which is correct, However, the Dataview ABG-Exception Summary was NOT reflecting the change or updates causing confusion among managers to determine which output (timecard or dataview) was correct.

WFD-161661 03787685,17460827 - Employees were correctly submitting missed punches, but got a "Duplicate Punch" error message.

WFD-161993 03688200 - Employees Timecard totals were different when different timeframes were used.

WFD-156941 03632847 - The Meal Break System Setting wasn't working with the Short Break Configuration. The global setting for meal breaks should work regardless of short break configuration.

R9 Update 3, Express Upgrade 20

The issues below were resolved for R9 Update 3, EU20.

Absence Management

WFD-164152 16424582 - The v1/timekeeping/absence_spans/multi_read API was returning an absence on a date when the employee punched in.

People

WFD-158940 03712323 - User reported that changing some locale combinations did not work.

Timekeeping

WFD-168043 17297743, 17296699, INC5504476 - Multiple users were reporting they were unable to update any/all of their clocks.

WFD-164717 16641637 - The Historical Correction API was not working `"/api/v1/timekeeping/pending_historical_corrections/compute"`.

WFD-165870 16877125 - When an Accrual Limit was added, the screen was going blank.

UltiPro Integration

WFD-165186 16716177 - When users ran payroll export to UltiPro, the file contained a record that caused the file to be rejected.

R9 Update 3, Express Upgrade 19

The issues below were resolved for R9 Update 3, EU19.

Gaming 9.5.1.0

WFD-165919 - The same time segment was being captured in the allocations for two consecutive weekly token pools.

WFD-166426 - Toke Processing was including Historical Correction Hours when the Pay Code Restrictions feature was enabled.

HCA

WFD-162458 03817564 - The hcaPayperiodProdEmpDrvdKpi pipeline was failing to complete successfully.

Scheduling

WFD-165582 1628833 - When a user selected a request to cover in the shift market, an internal error was occurring.

WFD-164954 16687635, 16786140 - Time Off Requests for a full day was resulting in zero hours sporadically.

WFD-165095 16632214,16854816, 16987746, 16913350,17127965, 17207393 - The control center was unable to load for one employee.

WFD-164662 16637387 - The user via API had no option to retrieve Availability Requests without an ID.

Timekeeping

WFD-168043 17297743 - Multiple users were reporting they were unable to update any/all of their clocks.

WFD-165607 16822111 - There were duplicate rests between shifts being shown in the work rule.

WFD-165867 16715594 - The dataview field "muster role status was incorrectly flagging uses as absent when they worked night shifts.

WFD-164928 16564610, 17141962 - Managers were unable to clear duplicate Timecard Change Requests.

WFM

WFD-166199 16928588 - The hyperfind was not including all the expected employees.

WFD-165272 16643747 - The Control Center Hyperfind Filter was not filtering the users correctly.

R9 Update 3, Express Upgrade 18

The issues below were resolved for R9 Update 3, EU18.

Reporting

WFD-164184 INC5378868 - There was a Tomcat Crash on NAM PRD07 WFM22.

Scheduling

WFD-166631 16655084 - An error was encountered when re-inheriting a shift from an assigned Schedule Group.

WFD-165417 16564240 - The Workload Planner screen was jumping around and unable to edit the bottom row.

WFD-160903 03719442 - Users were unable to save edits to their "Shift Template Profile" in the Employee Person Record.

WFD-164844 16537896 - Cancelling time-off was not removing the Pay Code when the Shift Pattern was changed.

WFD-165927 03803678 - The Schedule Change Criteria assigned to the store was not triggering as expected.

Timekeeping

WFD-161502 03768040 - Managers were getting a 'Request Processing not allowed for this employee' error on the day the request was submitted.

WFD-164743 16513216 - Callback was not deducting correctly from on-call shifts.

WFD-164796 16531305 - The Workrule Transfer was not applied to the entire shift when multiple assignments were enabled.

WFD-164979 16896516 - The following error was received when attempting to call the API `wfc/restcall/v1/timekeeping/setup/pay_codes`.

UDM

WFD-167001 16873525, 17078862 - The InTouch 3.4.2 JWT token was preventing clock communications if the local time of clock was set to a time zone ahead of EST.

R9 Update 3, Express Upgrade 17

The issues below were resolved for R9 Update 3, EU17.

KPI

WFD-164429 16414366 - The Dataview Analytics Column "Data up to date" was not showing as 'True' for certain calendar days.

Scheduling

WFD-164789 16476087 - The Shift Swap notification was showing invalidation by the incorrect employee.

WFD-164532 INC5391828 - The API call to "scheduling/request/read_statuses by meijercompanies_prd_01" resulted in an illegal argument exception.

WFD-165568 16542416 - Time Off Requests that were approved over 30 days in the future were producing 0-hour pay codes in the schedule planner.

WFD-165406 16752335, 16808208 - Deleted shifts were reappearing when the automatic schedule builder was run from the event manager.

Timekeeping

WFD-165929 16901062 - Payroll staging request was unsuccessful.

WFD-163458 16290473 - The contract schedule was taken into account in overtime calculations for some weeks

WFD-164741 16414163 - Leave takings were exhausting an accrual balance, and instead of proceeding to the next taking step, an overdraft error message was given.

WFD-164091 16428122 - The Payroll Staging API was intermittently failing to put data into the \$Payroll table. This caused the payroll export integration to fail.

WFM

WFD-162209 03646263 - The API v1/platform/batch_processing/batch_tasks was not retaining the double quote that followed the backslash escape character.

WFD-158786 03716572,03738694,03813030,03782672 - The Payroll Monday Audits were erroring with "Internal server error".

R9 Update 3, Express Upgrade 16

The issues below were resolved for R9 Update 3, EU16.

Authentication

WFD-164718 16487606 - Timecard was taking a long time to load for some users.

Gaming 9.3.11

WFD-161211 03780939 - Intermittently, a 500-error code was returned from the Gaming person update API.

WFD-163919 - When running the tip calculator, it was observed that the "Employees with errors writing tips" messages were still generated and appeared in the log files.

WFD-162944 - A pair of invalid tip compliance history records that were causing repeated tip compliance calculator errors were removed.

Scheduling

WFD-166416 17005693 - The user was unable to save changes in the Staffing Dashboard without an error.

WFD-162446 03816861 - Users were unable to view their schedule.

WFD-165775 16869542 - User was running the first payroll in PRD and the initial integration run failed due to a database error.

WFD-164366 03700336, 16653391 - The API /timekeeping/v1/punches/import_with_badge was producing an error, "WTK-115002 An unexpected error has occurred".

Timekeeping

WFD-160563 03712191; 03617326, 16821928, 16825066, 16873259 - The Person Import was throwing an error message, "Exception: java.lang.NullPointerException".

WFD-165118 16649842, 16696004, 16853234, 16833725 - There was an unknown error when putting leave from the schedule.

WFD-165008 16511457 - The Rest Rule violations were not triggering.

WFD-162146 03802943 - There was inconsistent accrual payout behavior for terminated employees.

UDM

WFD-165828 16869777 - User was experiencing an error to the update and or initialization process for 4500 devices.

UI Platform

WFD-164717 16641637 - The Historical Correction API "/api/v1/timekeeping/pending_historical_corrections/compute" was not working.

R9 Update 3, Express Upgrade 15

The issues below were resolved for R9 Update 3, EU15.

Authentication

WFD-159494 03732586, 16609811 - Enhanced Password Policy was preventing support user accounts tenant access.

HCA

WFD-164508 16421214 - The Agency Export API was intermittently failing on the first run.

People

WFD-162435 03815976, 03827213,16445275, 16428174, 16901956 - Interface was not assigning the Employment terms successfully.

WFD-163350 05760741 - The save button was becoming active and functional after no edits were made.

WFD-147604 INC4394529 - An invalid null parameter was detected.

Scheduling

WFD-163278 04885867 - When using the Multi Edit in the Schedule Planner, selecting the option to filter jobs was showing the current logged in user.

WFD-164002 16379577 - The Staffing by Zone Report was duplicating rows for each employee for cost center 10266.

WFD-158965 03678851 - There were display issues with the Location Schedule detail weekly report.

WFD-164434 16348555 - The Location Schedule had one location with a blank page preceding it.

WFD-163188 INC5340139 - Nodes were reporting a java.lang.NullPointerException error.

WFD-164661 16503977 - The employee schedule API was not returning availabilities.

WFD-163117 04915476 - Managers were able to approve Time-Off Request more than once which had multiple levels of Approval and the request was getting lost after the approval.

WFD-163090 03782860 - The "COG - Availability" Dataview was showing data for days that wasn't selected.

WFD-163073 04908003 - The Schedule Editor was not allowing the entry of a Time Off Request on a day that was partially signed off.

WFD-162025 03755837 - The TOR imported via DDU tool was not able to be approved.

Timekeeping

WFD-163614 INC5359196 - There was a heapdump issue that was resolved.

WFD-163168 03815249 - Incorrect Zones were triggered in the timecard when "Actual Punches" as Qualifiers in the zone rule was selected.

WFD-163827 16368518 - The timecard audit was incorrect for a Project View Employee.

WFD-164019 16416086, INC5374281 - There was a high memory issue on the BCK nodes.

WFD-159508 INC5124886, INC5392020 - A call to scheduling/v1/widget/manager/schedule/dataviews/columnValue by the user caused the jdbc to max out.

R9 Update 3, Express Upgrade 14

The issues below were resolved for R9 Update 3, EU14.

Gaming 9.3.10

WFD-161676 03773299 - After processing a token pool that had the Carry Forward option selected in the configuration, when viewing the allocation, the amount in the Carry Over field showed \$0.00 instead of the actual amount of \$0.01.

WFD-160457 03760088 - When processing a token pool, the allocations appeared correctly for a specific employee when using the Preview option, but when the Process option was selected the allocations were not correct for that employee.

R9 Update 3, Express Upgrade 13

The issues below were resolved for R9 Update 3, EU13.

Engines - Forecasting & Scheduling

WFD-157922 03688911 - The Schedule Generator was failing when using Generate Open Shifts only.

Reporting

WFD-163882 3740868 - The localized properties were not reflected when the report transferred through SDM.

Scheduling

WFD-162559 03793517 - The Shift Market Request subtype was not working unless the Minimum Rule Violation was set to not considered.

WFD-162395 03780441, 05758424 - When a floating Holiday Schedule Pay Code edit was added to an employee's timecard, there were two API calls that yielded different results.

Timekeeping

WFD-164890 16510934,03782771,16649842 - Manager was not able to view an employee's timecard and was getting an error.

WFD-160031 03702766, 03651143 - The Compute Pending Corrections event was creating duplicate historical corrections.

WFD-162394 03790808 - The historical data load for the accrual update was causing totals to double.

WFD-163607 03808433 - The pay code "Makeup 100" was disappearing when signing off pay period.

UDM

WFD-164878 16635003 - The download package build was failing for employees without schedules.

WFM

WFD-164663 16633162 , 16634586 16634003 ,16634424 , INC5394061 - The sessionStateTable was consuming 13GB of memory and causing contention.

WFD-161046 03727926 - The late in email notification date format was showing as 2023/3/8 and not 3/8/2023 as it should have been.

WFD-163788 16373779 - Using the specific Pay Code condition in the hyperfind was resulting in a "null" error in the dataview.

R9 Update 3, Express Upgrade 12

The issues below were resolved for R9 Update 3, EU12.

Engines - Forecasting & Scheduling

WFD-164298 16420962 - The schedule generation strategy was producing the following error: "Error Generator Failed. The schedule generation engine could not run because the number of initial shifts exceeded the limit. Limit:1000".

WFD-163778 16365401 - When a manager used the Assign Breaks function in Schedule Planner, the following error message was appearing, "Execution id not found for reference".

Gaming 9.3.9

WFD-162051 - When the Pay Code Restriction feature was on, Toke Pool calculations processed pay codes from the Timecard Grid rather than the Totals tab, resulting in incorrect pay from some employees.

Scheduling

WFD-163991 16664999 - A type error was showing after clicking the column header for 'Scheduled Hours' to sort by the column.

WFD-163016 03818606 - The Future time off request that was applied in the schedule planner only had the TOR's request sub-type and not the leave pay code.

WFD-163204 03813167 - Several batchjobs were failing in multiple stacks due to POPULATED_THROUGH_DATE_EXCEEDED_ERROR.

Timekeeping

WFD-164223 16426735 - Work Rule transfers were not happening successfully on punch segments.

WFD-163347 04896735 - The reviewed timecard exception was remaining red.

WFD-162007 03753559 - An error message was received: "Time Detail Report failed. Some Internal Server Error Occurred. Please contact System Administrator. Would you like to delete this report?"

R9 Update 3, Express Upgrade 11

The issues below were resolved for R9 Update 3, EU11.

Authentication

WFD-163989 INC5367985 - For several of the tenants the login was impacted and was stuck in "Authentication Failed" Loop when hitting the tenant URL.

Integrations

WFD-157839 03695943, 03818704 - User attempted to use the global.peopleproperties.person.deleteflag to delete users from PRD tenant. The API call to v1/commons/persons/base_persons/multi_read then failed with an error.

Reporting

WFD-161090 03739905 - Text that was defined in the report configuration was not retained when the report was executed by the user.

Scheduling

WFD-161293 03775828 - When users tried to delete Pay Code Edits or to cancel a Time Off Request in an employee's schedule, an error was occurring.

WFD-163288 03783803 - The user was having an issue where managers and superusers were not able to approve/reject existing Time Off Requests.

WFD-158634 16413778 - Users were not able to create hours TO of 0 duration.

WFD-162300 03803678 - The Predictive Scheduling Rule was triggered unexpectedly.

WFD-158980 03678249, 03678239 - The session cache needed to be refreshed and the dataview was not refreshing for scheduling data.

WFD-163400 05757674, 16259973, 16339327, 16355264, 16482659 - When only the symbolic amount "Hours" was selected in the Request Subtype, the EE's Time Off Tile was not showing duration "Hours" and a Start/End Time.

Timekeeping

WFD-160563 03712191; 03617326 - An API call from integration was throwing an exception error.

WFD-163196 04841888 - When attempting to send a request to `api/v1/timekeeping/absence_spans/multi_read`, the response returned with an internal server error.

R9 Update 3, Express Upgrade 10

The issues below were resolved for R9 Update 3, EU10.

Engines - Forecasting & Scheduling

WFD-162527 03807716 - Optimize Shift Contents were not applying breaks that were a part of the shift templates.

People

WFD-163411 16259095 - The multiple assignment additional fields were having an issue and not allowing special characters.

Scheduling

WFD-162276 03805026 - When a customer cancelled a request all the pay codes that were added by it were not removed.

WFD-162993 04891918 - Employees were not able to swap shifts without error.

WFD-162708 03809187 - In the Schedule Planner, the column job was not sorting as expected using multiple assignments.

WFD-163223 05766594, 16346824 - User reported an API call issue related to updating pay codes to the Schedule Planner.

WFD-161542 03786403 - Users could not see the 24-hour OnCall shifts to select when Self-Scheduling.

WFD-157348 03682466 - The business process WFL-500 socket read was timing out.

WFD-163436 INC5352195,16318448 - Heapdump issue was resolved.

Suite Serviceability

WFD-161656 03761897 - When attempting to use the Remove Test Data process, all blocking items were not included in the blocking report.

Timekeeping

WFD-164097 16411128, 16413431 - When running bulk signoff integration for termed associates, there were a lot of failures showing the error: "Previous Sign-off has not yet completed."

WFD-162546 03803317 - Managers with secondary roles were getting their licenses removed but still had secondary access.

WFD-162397 03810223 - User was stuck in the background processor and the totals were unable to export.

WFD-163316 04894000,16423819,16349534 -The user was having issues with employees accessing their timecards and were getting an error message.

WFD-162627 03820108, 03819806, 04889719, 16267827, 16325412, 16400458 -The Adjustment rule was triggering out of order and incorrectly based off of trigger conditions.

WFD-157353 03648233, 03698165,03820005 - The Manage Timecard Tile was not clearing the reviewed exceptions.

UDM

WFD-163422 04885819 - The cust01 prd01-wfm22 UDM SQL statement was running for longer than expected.

WFM

WFD-158786 03716572,03738694,03813030,03782672 - The Payroll Monday Audits were erroring with an "Internal server error".

R9 Update 3, Express Upgrade 9

The issues below were resolved for R9 Update 3, EU9.

Absence Management

WFD-161335 03772088 - User was getting an error for some employees when attempting to apply rules.

Activities

WFD-160420 03745783 - An employee badge was defaulting to 12 digits and was not configurable.

Engines - Forecasting & Scheduling

WFD-162477 03812628 - User had an issue with the imported job level budget amount not being used for the System Adjusted Labor.

Gaming 9.3.8

WFD-163279 05766076 - Weekly token pools were calculating rates incorrectly by including hours from the previous token pool in the calculation.

Reporting

WFD-163128 05422529 - Tenant was failing/stuck at reports component while it was performing reset activity.

Scheduling

WFD-162360 03807430 - The request to cover on partial shift was missing the Work Rule.

WFD-162431 INC5300390 - Heapdump issue was resolved.

Timekeeping

WFD-162693 03821819 - There were issues which were causing payroll extraction to fail.

WFD-160908 03753746 - When a user was trying to export a data view to a file, it was not showing the same results that were viewable when selecting specific employees in the data view.

WFD-162565 03820663 - There was a double load time in the Timecard when Audits/Comments were open.

WFD-161843 03791310 03782771 - User was not able to properly display timecard and was receiving an error.

WFD-161023 03747632 - In the leave module, PTO was going into the negative balances and the condition to stop at 0.00 hours based on the leave rule was ignored.

WFD-162367 03760533 - Timekeeping was not matching the hours and cost of the duration PCE in the timecard.

R9 Update 3, Express Upgrade 8

The issues below were resolved for R9 Update 3, EU8.

Engines - Forecasting & Scheduling

WFD-161986 03797544 - Manually created shifts were being overridden and not remaining locked.

Scheduling

WFD-163291 04894594, 16322271 - Deleted shifts were not remaining deleted.

WFD-159387 03717549 - User was looking for what process was run to remove the assigned Cost Center transfer from multiple already assigned shifts.

WFD-161414 03776942 - Users who submitted a cancelled request were forced to acknowledge the message for it to be marked as done.

WFD-158537 INC5051132 - Heapdump issue was resolved.

WFD-162676 03812932, 03821348, 03821162, 03818672, 04839250, 03838242, 04912065 - There was an error when submitting time-off requests via the My Time Off tile.

WFD-161809 03792750 - Selecting override shift for a half day was not removing part of the shift and inserting the paycode.

WFD-158862 3718891 - User reported that it was taking users too long for the My Requests in Control Center to populate.

WFD-159918 03724490 - 'Location Schedule - Weekly' report XLSX format was unusable for users.

Timekeeping

WFD-161220 03781057 - After adding or removing a paycode and hitting save in the accrual policy takings section, the screen froze white, and nothing was ever saved.

WFD-156906 03669755, 03732838 - User was having an issue where deleting an effective dated change was removing the entire adjustment rule.

WFD-162732 03837348, 03837347, 03837373, 03837374, 03837381 - Users reported that when attempting to open the PCD with Filter pay code distribution, blank cells were appearing.

WFD-162694 03821824 - There were issues which were causing payroll extraction to fail.

WFD-158991 03711059 - When viewing an employee's timecard with the Current Pay Period, the employee's schedule on two days was duplicated several times.

WFM

WFD-162769 03837417,03837567, 03816745,04885168,04890978 - The v1/work/activity_totals/multi_read API was failing with a 500 response.

R9 Update 3, Express Upgrade 7

The issues below were resolved for R9 Update 3, EU7.

Gaming 9.3.7

WFD-162934 04886702 - After running a tip compliance event, the tip compliance paycode was duplicated as a second entry in historical pay periods as a historical correction.

Reporting

WFD-161771 03794554,04894269 - User had reported that the Accrual Detail Report column names were incorrect in UAT after R9 U3 update for CSV output.

Scheduling

WFD-161497 03782863, 03818672, 03821162 - A user was receiving an error when they were entering time off for certain date ranges.

WFD-162009 03757629, 03799889, 03821915 - Notifications were not being adjusted with cancelations.

WFD-160659 03689043 - When attempting to run the "Scheduled Shifts Including Transfers", after selecting the report the report pane was spinning and loading infinitely.

WFD-157642 03667171,03724999 - An API was having an issue updating the employee timeoff request.

Timekeeping

WFD-162165 03807667 - The PES service was not completing async request for payroll staging without error.

WFD-161370 03760533 - Overlapping durations were paying differently from the schedule than they were from the timecard.

WFD-159941 03731585 - Time-off requests that were approved in signed-off time did not honor the disallowed amount in the last step of a cascading policy.

WFD-160909 03769903 - PUT v1/commons/persons was failing if the positionExternalId was greater than 15 characters.

WFD-160183 03738450 - The Dataview was not showing accurate information compared to the timecard data.

WFD-158566 03700336 - The /timekeeping/v1/punches/import_with_badge was producing the error, "An unexpected error has occurred. Please contact your System Administrator."

WFM

WFD-162434 03788402 - There was an internal server error.

R9 Update 3, Express Upgrade 6

The issues below were resolved for R9 Update 3, EU6.

People

WFD-147604 INC4394529 - An invalid null parameter was detected.

Scheduling

WFD-160500 03751167 - The assignment entity was missing when the schedule summary entity was chosen.

WFD-157693 03671262 - Users were receiving an error when attempting to submit TOR from 'My Time Off' Tile.

WFD-160844 03767748 - When a Schedule Pattern was assigned to some employees using a Pattern Template, an error was showing.

WFD-161151 03775538 - The touch target for the column resize was not large enough for a manager to resize the columns on an iPad.

WFD-160090 03749196 - During an API call for Retrieve Employee Schedule Statuses (v1/scheduling/schedule/status/multi_read) api , an error was returned.

Timekeeping

WFD-161499 03787208 - User ran the "Compute Pending Corrections" job, and it was stuck in waiting status.

WFD-157166 03675864 - The call list sort order was not presenting employees in order of least amount of overtime worked to most.

WFD-156703 03615138 - When user attempted to use "Add Paycode" option from the Dataview, it was not happening. However, when tried from Support login, it was working fine.

WFD-161428 03786834 - In people editor when the user tried to update the Override Wage & Work Rule for one employee, there was an error.

WFD-161863 03795756 - There was a tenant reset and it was stuck/ failing at the WFM Database.

WFD-156578 03651805,03735557 - The Schedule Planner metrics tab was displaying the correct metrics for sites; however, the operation dashboard did not display the same data.

WFM

WFD-159066 03714062, 03773657, 03775109, 03761276, 03785746 - The Batch Jobs with success status were not transferred to batchjob_complete table.

WFD-160017 03737422 - The attestation workflows were not going out to any manager post go-live.

Workflow

WFD-158742 03714579 - The Tenant Refresh was stuck at workflow.

WFD-160180 INC5191409 - The Java SocketExceptions alert threshold was hit.

R9 Update 3, Express Upgrade 5

The issues below were resolved for R9 Update 3, EU5.

Forecasting

WFD-161101 03771839 - When sending the /v1/forecasting/labor_standard_tasks/import API, an error was returned for all sites.

Gaming

WFD-162023 - There was an undefined label beside the selected employee name on the tip and token cancellation page.

WFD-161759 03794183 - When attempting to search for an employee ID in the Token Pool Adjustments or Committee tab under "Person Name", the employee was not returned.

WFD-160694 03767345 - When a user punched in before their 4am fixed rule it wouldn't process the hours before the fixed rule for the daily Token Pool amount.

WFD-160351 03753043 - User was not able to cancel a tip for EE6146 without error.

HCA

WFD-161590 03783014, 03819724 - System was not allowing the user to edit the Metric Definition without issues.

Information Access

WFD-161332 03782683, 03818941, 03811398 - All CFN's were producing an error when drilling down in a Business Structure Dataview.

Integrations

WFD-159497 03732394 - User was not able to update MFA flag in person records from true to false.

Reporting

WFD-161328 INC5253833 - The reporting app was failing to start up after restarting.

WFD-158979 03720599 03776532 - All reports were failing with an exception occurring in reporting services.

Scheduling

WFD-160855 03771378 - The POST Schedules Integration was failing at the API level with an internal 500 error.

WFD-159792 03733691 - When a user was attempting to select an open shift through "My Calendar" and the shift has a comment, they were getting an error.

WFD-160329 03746378, 03813060 - The shifts were not removed from schedule of terminated employees.

Suite Serviceability

WFD-161651 03792158,03802364,03802293,03802495, 03811081 - User was unable to import data using the Data import Tool functionality as it was getting stuck in progress.

Timekeeping

WFD-162106 03801486 - When attempting to create a new adjustment rule, view an existing rule, or export the rule using SDM, the rule was containing a duplicate effective dated version.

WFD-161512 03784863 - The adjustment rule bonus was being applied to both days when the worked shift crossed the day divide and pay period divide.

WFD-160695 03765406 - A user was getting "Error A System Error was encountered during CT Call." when attempting to open EE1016672's timecard with a timeframe prior to 03/04/23.

WFD-160498 03759615 - User had a custom integration that updated the work rule of an employee, and it failed showing a 500 - Internal Server Error. The UKG Dimensionstiles for HRSD were displaying an error instead of loading properly when there were no featured articles in HRSD.

WFD-157551 03686746 -The API that was used in the Data Hub pipeline for custom_adjustmentRule was taking almost 90 - 100 minutes each day.

R9 Update 3, Express Upgrade 4

The issues below were resolved for R9 Update 3, EU4

Activities

WFD-153267 03558377, 03565585, 03565715, 03612481, 28489656,03637874,03655804, 03672894,03780849 - Users were receiving an "Authorization Error" when attempting to punch at a Kiosk.

Engines - Forecasting & Scheduling

WFD-160415 03765133 - There were repeated occurrences of missing consumers in the frontend topic queue.

WFD-160266 03631719 - Schedule Generation Strategies were not functioning correctly, creating 1 hour shifts instead of utilizing the normal duration shift templates.

Forecasting

WFD-159565 03778950 - The REST API /v2/forecasting/task_groups was returning the wrong reincarnation of a job.

Reporting

WFD-160181 03752990 - Users were unable to download the custom read only reports as it was displaying an error.

Scheduling

WFD-158417 03688607,03742155 - Users were unable to approve the TORs for employees that were included in their Manager-Role Attributes > Employee Hyperfind.

WFD-155456 3601731 - Users were not able to get TOR's from a group of employees for multiple locations and not have them see each other's requests.

WFD-159676 03711657 -The Staffing Dashboard was returning an error when trying to Sort using the Refine function.

WFD-159946 03736718 - When a user was trying to use the field 'Scheduled Total Hours' to sort, an error was generated.

WFD-157465 03657721 - Users were receiving an error when trying to run reports from the schedule planner while 'View by Schedule Group' was being used.

WFD-160494 03758883 - The API was not updating the schedule pattern successfully for the date range in the request.

WFD-157553 03689560 - Users were getting an error when attempting to end date the schedule pattern, and it was preventing the pattern end date from being saved.

WFD-158664 03711083 - Available shifts eligible for swap were not being returned when searching by employee.

Timekeeping

WFD-160563 03712191 - User was experiencing an issue where the API call from integration was throwing an Exception.

WFD-159298 03715371 - User was having an intermittent issue in application where they were unable to clear an exception after editing the schedule in the timecard.

WFD-158040 03685874 - The totalization process was taking a lot of extra time.

WFD-160602 03754024 - User had a custom integration that updated the work rule of an employee, and it failed showing a 500 - Internal Server Error.

UDM

WFD-159130 INC5098342 - Heapdump issue was resolved.

WFD-160347 03751174 - User reported an issue where new clocks were not able to be able to be created.

UI Platform

WFD-160988 03773826 - When attempting to log into the tenant, for the first few seconds the top of the page was displaying as green. It was then changing into the blue.

WFD-160770 03751378, 03738454 - Different managers on different company networks were seeing intermittent "Connection Lost" error messages while performing various actions in UKG Dimensions.

WFM

WFD-161168 03778643 - Hyperfinds were not generating the expected data in addition to the integrations not completing successfully.

WFD-155862 03605695, 03657577 - User was getting kicked out of the environment (multiple tenants) When attempting to access auditor.

WFD-150385 03405351 - The API was not executing successfully in relation to the number of the number of employees that were in the system.

R9 Update 3, Express Upgrade 3

The issues below were resolved for R9 Update 3, EU3

Data Science

WFD-160672 03764473,03766734 - The Auditor Setup was not available, and it was showing the following error: "Error Some Internal Server Error Occurred. Please contact System Administrator."

Forecasting

WFD-160739 03760852 - The list of Adjustment Drivers on the Labour Standard configuration page was not listing/sorting the Adjustment Drivers in alphabetical order.

Gaming

WFD-161431 03695588, 03690748, 03727036, 03727540 - The Tip Compliance Calculator was not filtering out the historical corrections with apply dates that were not in the calculated date range.

WFD-158901 03714975, 03752692, 03755567 - A gaming API (gaming/api/v1/gaming/persons/apply_update) was intermittently producing HTTP 502 errors.

WFD-157825 03695588, 03690748, 03727036, 03727540 - User was experiencing an issue where the tip compliance event was deleting tips in the signed off periods. In addition to this, Employees were also being skipped by the tip compliance event.

People

WFD-126096 02930454 - The API was not returning the correct Terminated response and matching the UI.

WFD-155929 03631344, 03639063 - There were performance issues around displaying and/or using Labor Categories and Labor Category Profiles.

Scheduling

WFD-158201 INC5029256 - Were receiving multiple alerts that showed "JDBC connection pool exhausted on cust01-prd02-ins01-wfm23-bck-676956863 from BCK nodes of this environment" and 499 errors.

WFD-159577 03718433 - User was having an issue when using the Multi Edit Tool. The Job Information was incorrect in the Transfer Slide, and when a manager used it to transfer employees, the Managers job appeared instead of the employees' job.

WFD-160050 CHG0126318 -When attempting to use the environment and tenant, an insert was shown and select queries were repetitively coming.

WFD-157814 INC4996077 - The jdbc pool was exhausted and the server was throwing a heapdump.

Timekeeping

WFD-160744 03760801 - The API /v1/commons/payroll/staging/async was in pending status for more than an hour and was failing when testing over 10k employees.

WFD-161094 INC4937537,INC4937790, INC5239211 - The test case was found out to be flaky and was fixed.

WFD-160037 03749006 - User reported that comments added to Exceptions previously seen in the Audits add-on had disappeared from being reported on.

WFD-158653 03710283, 03711705, 03717573, 03711492, 03711767, 03747429, 03675572 - There was a long interval exception triggering on out punch when there was no out punch inputted yet.

UI Platform

WFD-161027 03779447, 03782915 - The FusionCharts license was expired and the watermark was showing in WFD page.

WFM

WFD-156820 03669454 - The Audit record was showing the user being impersonated when it should have been displaying the actual user who was making the edit.

WFD-158841 03715503 - A user was sometimes able to see an employee who used to work in a node that they had access to but did not at the time that the employee worked in that node.

R9 Update 3, Express Upgrade 2

The issues below were resolved for R9 Update 3, EU2

Absence Management

WFD-157605 03657792 - The user was having an issue with the overnight processing event called "Workforce Attendance Processor-BS and PH", this event intermittently failed to run at 2am when it was

scheduled to run.

Engines - Forecasting & Scheduling

WFD-159141 03701629 - User was not able to generate a schedule to create open shifts with all the information.

WFD-159957 03741972 - The 'Generate Open Shifts Only' Schedule Generator Strategy was not successful on the Locked shift with or without the Skills and Certifications Profile.

Gaming 9.3.4

WFD-160616 03713233 - In the timecard, duplicate tip entries appeared for shifts that crossed the day divide and had historical corrections.

WFD-160447 03759494 - An internal server error was received from the Gaming Punch Out Smart View when attempting to punch out by swiping a badge on a device.

WFD-159072 03713318 - When a user that had permission to delete Special Events attempted to delete a Special Event, the following error was received: "Operation not allowed."

Reporting

WFD-160324 03756260 - There was an issue with file/folder permission where the tenant was failing at the reports component and receiving error messages.

Scheduling

WFD-157062 03633150 - The span totals were not accurate at all times for all types of time display.

WFD-158143 03702977, 03714851, 03718543, 03717176, 3750501, 03745988, 03747467 - The Schedule Editor was not allowing the entry of a Paycode on a day that was partially signed off.

WFD-156319 03615567, 03640729 - User was receiving a Shift Swap Error "You cannot swap these shifts because you do not have the same visibility period as the recipient."

WFD-158712 03712075 - User was not able to scroll down and see what was displayed in their balances without the information disappearing.

Timekeeping

WFD-156738 03667918 - User was reporting again that they were seeing unexplained Historical Corrections when adding a missed punch to a signed off time period.

WFD-156813 03666573 - The Timecard Totals were incorrect when a Holiday crossed over 2 Pay Periods.

WFD-153695 03565721 - User was experiencing intermittent issues with timeouts in Attestation workflows.

WFD-156386 03648838, 03725787 - User was unable to sign-off or make timecard edits in the previous pay period for employees assigned the pay rule.

WFD-159321 03710130 - User was having issues with work rules with effective dates and multiple versions. The new version was failing and causing historical corrections that changed the data.

WFD-153028 03547965 - Additional duplicate pending Historic Corrections were regenerated for the same date after each time the timecard was saved.

WFD-157517 03678845 - User was updating the break name in the UI and when they tried to retrieve the same information via API, it was still retrieving the old name.

WFD-158640 03712847 - API responses were taking more than 60 seconds.

WFD-154469 03548762 - User was experiencing an issue where work history violation was not displaying in Production for Christmas and New year's holidays.

UI Platform

WFD-160446 03751378 - When attempting to adjust the global.offline.disconnection.delay setting, it did not seem to be making any difference on delaying the "connection lost" error message.

WFM

WFD-158959 03695175, 03720877, 03716598, 03722120, 03706542 - The Hyperfind/Employee Visibility Period had to be updated daily in order to allow one of the employees included to submit requests.

WFD-157393 03672643, 03698077, 03689168, 03729326, 03733174, 03764297, 03759145, 03726922, 03755393 - The Hyperfind "Reports To Hierarchy <Logged On User>" was not allowing the top-level manager to see all direct and indirect employees.

WFD-155226 03615701 - A user had an issue with the dataview showing that around 50% of the employees in the system did not have up to date totals, which was delaying their payroll process.

R9, Update 3

The issues below were resolved for R9, Update 3.

Activities

WFD-155412 3617573 - When in the Timecard List view, users without punches were unable to select and apply an activity.

WFD-152843 3537919 - Hyperfind searches were not returning records for employees that contained system-generated activities (for example, Indirect Labor).

WFD-149994 3473862 - Customers may now submit a request to have the inactivity timeout for the Kiosk Home Page extended, from its default of 60 seconds to up to 300 seconds.

Common Business

WFD-152782 3526264 - In People Information, when attempting to create a new person record using Duplicate, an error was received upon save.

Common Components

WFD-154816 3548342 - The Retrieve Comments as Manager (GET /v1/commons/comments) API operation did not always refresh cached values after an import, resulting in delays when attempting to retrieve translated values.

WFD-154515 3574703 - The General Data Access Profile (GDAP) assigned in an employee's person record did not limit their access to organizational sets as expected.

Cloud OSS

WFD-147172 3410676 - After upgrading, user accounts that were configured with Basic Authentication could no longer log in, but instead received an error message about a maintenance window. This issue has been resolved.

Engines - Forecasting & Scheduling

WFD-155152 3604460 - When the Schedule Generator was run, open shifts were being created even though the coverage requirements had been met.

External Technologies

WFD-156045 3643532 - The Dynamic Paycode Allocation integration failed when more than 1000 activities were returned. The integration now batches records to prevent service limit errors.

WFD-156043 3591670 - Employees were not able to punch in for special events if the special event did not have anything selected for the optional "Allowed Jobs" configuration.

WFD-155937 3635830 - Multiple tip compliance entries for the same day appeared on an employee's timecard.

WFD-155533 3627641 - Data sync that included terminated employees failed. This caused an error when attempting to access employees and token processing could not be configured or processed.

WFD-155452 3622175 - Some tips did not appear in the employee's timecard when the tip compliance event was run.

WFD-155293 3609051 - Running the Flexible Breaks integration for a large date range caused incorrect break adjustment times, and missed punches if punch rounding was enabled.

WFD-154599 3592899 - Special Events that had a start date prior to today's date could not be enabled at the clock using the Special Event Smart View transaction.

WFD-154598 3566413 - When attempting to access hyperfinds, some employees received an error message indicating they did not have access to hyperfinds.

WFD-154591 3592878 - When attempting to edit a Retrieval Sequence whose location name contained an ampersand (&) or comma (,), upon save an error message was received.

WFD-153277 3540648 - Tips were not calculated for an employee that punched in during the third shift and punched out during the first shift.

WFD-153144 3546580 - When a Special Event was enabled and an employee selected the Transfer Smart View transaction, the most recently used (MRU) list was shown.

WFD-152560 3534931 - For an employee working a shift that crossed the daylight savings time (DST) divide, tip compliance was calculated for 7 hours when it should have been calculated for 5 hours.

WFD-152368 3538771 - For an employee working a shift that crossed the daylight savings time (DST) divide, token allocations were calculated on 4.75 hours when their timecard had 6.85 hours.

WFD-152346 03489331, 03630342 - Multiple tip compliance entries for the same day appeared on an employee's timecard.

WFD-151361 3509198 - Running the Sickness Period Management Extension as a user with a non-English language locale policy created duplicate paycodes in the timecard.

Forecasting

WFD-154758 3534286 - Improved performance of the Update Average Pay Rate Sets (POST /v1/commons/average_pay_rate_sets/multi_update) API operation, which sometimes timed out and returned an HTTP status code 504 error.

WFD-154701 3596260 - Manual edits to the Hours of Operations configurations took longer than expected to complete.

WFD-151736 3519960 - When a Generic Department contained a high number of Task Groups, the system was unable to retrieve the Task Groups.

WFD-145001 3309184 - Managers were able to view or edit all Volume Drivers assigned to their department in Forecast Planner.

HCM

WFD-156308 3642399 - The HCM Person Import-v2 integration tried to delete profiles for employees who had multiple direct assignments in HCM for Percentage Allocation Rules even though the rule assignments did not change.

Integration Hub

WFD-155060 3604139 - The Schedule Import-v1 integration did not delete schedules before it imported new schedules. As a result, service limits were exceeded and employees got multiple schedules. The integration now batches records to prevent service limit errors and handles errors to stop the integration before it duplicates schedules.

WFD-154774 358,942,603,623,863 - The Transaction Assistant showed failed records but without the data from the request. The request query has been corrected to retrieve details in order.

WFD-154391 3562023 - The superuser account could not delete terminated employees by using the Delete Person by ID (DELETE /v1/commons/persons/{personId}) API operation. A condition was added that finds inactive and terminated employees outside of the current pay period and allows the API to delete the terminated employees.

WFD-145892 3393046 - The configuration of the TeleStaff Schedule Import-v1 integration was corrected to delete paycodes before adding paycode edits in order to prevent duplication of paycode edits and avoid overpayments to employees.

WFD-127600 2965748 - The Accrual Balance Reset integration failed because the Retrieve Base Person (POST /v1/commons/persons/base_persons/multi_read) API operation did not always honor the onlyActivePerson boolean property.

KPI

WFD-153927 3573246 - The Retrieve Target Thresholds (POST /v1/platform/target_thresholds/multi_read) API operation did not contain a correct request payload in the Developer Portal.

Leave

WFD-155687 3620523 - The Create Leave Edits (POST /v1/leave/leave_edits) API operation did not correctly add comments even when correctly specified in the request payload.

Platform

WFD-157733 3678931 - When using the Data Import Tool to import Data - Pay Code Edit, the import failed and the following error message was received: "Unexpected error occurred while executing the Data Import. For more details, please contact your System Administrator."

WFD-156647 3660269 - When viewing data on a custom tile for Overtime Tracking, the following error was received when opening the Dataview for details: "Invalid Id or Hyperfind ID or Saved Location ID."

WFD-156139 3646263 - The Update Batch Task by ID (PUT /v1/platform/batch_processing/batch_tasks/{id}) API operation did not recognize backslash as an escape character in the request payload.

WFD-155491 3622823 - The Original Value for datePicker.months.monthsLong in the French language translation incorrectly spelled Février (February) as "Jévrier."

WFD-155438 3614120 - When translating values for the user interface (**Application Setup > System Configuration > Translation > User Interface**), the html5.timecardLandingPage.title changed in the wtk_web-timekeeping_landing-action-bar_strings.properties file reverted to the original value when the properties file was imported into UKG Dimensions.

WFD-155278 3602224 -When displaying shift information from the My Schedule tile, business structure paths that were too long for the details pop-up were truncated instead of wrapping to show the full path. This issue occurred only in Chrome browsers.

WFD-154575 3583164 - The field label "Search" on the Transfer panel could not be translated to the German "Suchen" using the standard UKG Dimensions translation interface.

WFD-154517 3590980 - The Available Items filter on the Process Profiles page displayed Business Processes that were not displayed on the Business Processes page.

WFD-154358 3578762 - A custom Person Import integration did not import or update employee records because of duplicate key values. A change to table handling resolved this issue. A table lock was introduced to prevent synchronization issues.

WFD-154010 3576088 - The Data Import Tool applied incorrect effective dates to employee records. Resolution of the override effective date error also corrected this issue.

WFD-151541 3519932 - When a job was scheduled to run a report, and the Include Pay Codes setting was selected as a report option, the setting was not saved when the report was run.

WFD-149395 3461049 - The Submit Business Process Form Data (POST /v1/platform/workflow/business_processes/tasks/forms) API operation did not correctly process integer offsets and threw an error when they were specified in the request payload.

WFD-147479 3422086 - When attempting to view Report Profiles the following error was received: "An error occurred while retrieving Report Profiles."

WFD-109288 02579882, 02993289, 03219941 - Customers incorrectly received a `class.java.lang.NullPointerException` error when adding a data object to an existing custom report.

WFD-156075 03643659, 03655559 - Logins failed authentication after updates to the seed user and resets to credentials. The logon profile id has been corrected for the default logon profile.

WFD-155228 INC4836330 - Retrievals of report run histories failed because the 'report_executions' API is deprecated. The 'report_executions/apply_read' API replaces the deprecated API.

Scheduling

WFD-156794 3662066 - The system displayed this error when deleting a submitted (auto approved) time-off request: "Some Unknown Error Occurred. Error Details Not Available". The delete operation failed.

WFD-156335 3641666 - Updated the Retrieve Employee Schedule Changes (POST /v1/scheduling/schedule/changes/multi_read) Developer Portal documentation to include the service limit.

WFD-156178 3649038 - When a manager attempted to add a pay code to an employee in the Staffing Dashboard, the UI did not reflect the change and the Save button was not available.

WFD-156096 3651363 - Self Scheduling shifts do not appear when the job transfer set (JTS) includes an expiring job.

WFD-155918 3629187 - The Update Manager Role Assignments (POST /v1/commons/persons/manager_role_assignments/multi_update) API operation sometimes returned an HTTP status code 500 Internal Server Error when attempting to update role assignments.

WFD-155858 3632469 - Durations specified in a request subtype with a default pay code of Sick (Full Day, Half Day, Hours, and so on) were not displayed correctly on the My Time Off tile if the employee was assigned a pay code value profile (PCVP) whose duration values differed.

WFD-155834 3634354 - When the Audit tab was selected in the Schedule Planner, no data was loaded and the following error displayed: "Error - Some Unknown Error Occurred. Error Details Not Available."

WFD-155754 03572157, 03651104 - The email notification that managers received after an open shift was accepted by an employee via the Call List did not include the employee's name, which prevented managers from knowing which employee was assigned to the shift.

WFD-155320 999999 - The businessMessaging-KronoMessagingExecutorService exhibited very high CPU usage.

WFD-155243 3612205 - In the Schedule Planner, managers could not add a pay code to a Schedule Group and the error that displayed did not provide an explanation.

WFD-154931 3600287 - When attempting to delete a shift from a Workload Shift Set in Workload Setup, the shift was not deleted and the following error displayed: "WTK-02542 The Workload Span Set in the Volume is different from the Workload Span Set configured for the Location"

WFD-154926 3573139 - Attendance events were not displayed on My Calendar unless the calendar layers were disabled and then enabled.

WFD-154291 3576092 - In the Schedule Planner, when managers selected Insert Shift Template from Quick Actions, the shift template descriptions in the drop-down were incorrectly displayed in the Name column instead of in the Description column.

WFD-153805 3559398 - When managers ran the Staffing Sheet Detail - Daily report for multiple weeks in the future, the report output did not correctly display the days in chronological order.

WFD-153609 3526738 - When one employee was assigned a shift with a job transfer, the value for the Headcount indicator on the Indicators add-on increased by 2 instead of 1.

WFD-153211 3553498 - After the Staffing Dashboard loaded with the default timeframe and location, attempting to select another location resulted in an error: "Unknown error. Contact your system administrator."

WFD-153056 3525381 - The system did not issue Employee Visibility Period notifications at appropriate times.

WFD-153011 3524808 - Accrual balances displayed on the Details pane of the Control Center for one employee were not updated when a different employee was selected from the Control Center Employee Requests list.

WFD-152718 INC4705724 - Due to issues where a large amount of obsolete data that accumulated from completed background processing tasks was not being removed from the server, the Scheduling Background Processing framework now removes obsolete data in batches.

WFD-152404 3541636 - Edits that were performed on the Schedule Rule Sets were not included as expected in the Audit report.

WFD-152394 3541409 - When the workload was generated in the Workload Planner for Actual workload, the Workload Audit incorrectly displayed this information as Budget workload.

WFD-151526 3520574 - In some environments, the Accrual Detail Report and the Accrual Detail Report with Running Balance showed "WFD" instead of "Workforce Manager" in the Source column.

WFD-151391 3496722 - When requesting an open shift using the UKG Dimensions mobile experience, the screen displayed the first part of the business structure, and not the last, as is displayed on the UKG Dimensions desktop.

WFD-151289 3488739 - When scrolling through the rows in the Workload Planner, the data listed in the last row was cut off when the browser was not fully maximized.

WFD-151136 3363404 - Comments that employees had included in their time-off requests were not being displayed to managers who were responding to the requests.

WFD-150935 3468448 - Pending time-off request notifications were sent to the employee's new manager when the employee was rehired.

WFD-150440 3492855 - When submitting a request to cover, the Employees list on the Cover My Shift Request panel displayed only a single employee. Further, the system allowed the request to be submitted even though the covered shift violated the No Save schedule rule validation and resulted in this error: "Error Some Unknown Error Occurred. Error Details Not Available."

WFD-150212 3483916 - In the Schedule Planner, managers were incorrectly able to save shifts that violated rules specified as No Save.

WFD-149754 3469067 - Guided recommendations incorrectly recommended refusal for request subtypes that were not configured to contribute to the team's absence quota once the quota had been met.

WFD-149146 3455170 - The Hyperfind in the Add Period slider that is displayed when creating an employee visibility period did not display queries in the same alphabetical order in which the queries were sorted on the Hyperfinds page.

WFD-147499 03420504, 03472738 - When an employee was added to an Employment Terms group, the Pay Code Values Profile they inherited from the Employment Terms was ignored by the system and had to be manually assigned to the employee in their People Record.

WFD-140104 3249188 - Rule violations did not occur for employees as expected on the Minimum shift length that can be scheduled and Maximum shift length that can be scheduled schedule rules. To resolve this issue, a new Shift length uses parameter was added to these two rules. Administrators can now select either Elapsed time or Effective time as the method for the system to calculate the shift length for these rules.

Talk

WFD-158276 3693464 - When UKG Talk users attempted to create groups using automation rules, they were logged out and a permissions error was returned.

Tenant Management

WFD-151848 03527877, 03527311,03527802, 03523106, 03529386 - After tenant refresh, tenants failed to authenticate. Data cleanup has resolved this issue.

Timekeeping

WFD-156121 3647355 - When viewing an employee timecard in list view and then logging out or closing the browser tab, after logging back in and opening the same timecard in table view, the Accrual Actions button was not visible.

WFD-156109 3647678 - The expected data did not appear in the Actual Pay Period Week column (Actual Totals Include Corrections entity) for a Dataview with a symbolic time frame.

WFD-155825 3619936 - Custom tags for Timecard Change Request notifications displayed in the Control Center were not translated to German.

WFD-155012 3580143 - When adding a trigger to a Percent Allocation Rule and manually entering the job for Allocation (either by typing the job string, pasting the string, or selecting the job from the most recently used list) the job name was not saved and an error was not received to indicate this.

WFD-154951 3493939 -Some attendance action data that was included in the Attendance Detail Report was not included in a Dataview that included the attendance actions.

WFD-154420 3580383 - When viewing the timecard in a German locale, accrual codes in error messages were not translated to German as expected.

WFD-154388 3550985 - Cascading pay codes entered in the timecard as Full Scheduled Day for amount didn't show 8 hours as expected but still showed Full Scheduled Day.

WFD-154295 3582863 - When attempting to open an employee's timecard for two specific days, an error message was received.

WFD-154186 3542300 - When running a report, results showed values with the incorrect amount of decimals (it showed \$1.5 when it was expected to show \$1.52).

WFD-154150 3564127 - Justification did not appear in the timecard when part of the justified time was deducted.

WFD-154027 3572206 - When migrating Holiday Profiles using SDM, the migration failed when the source profile name was upper case and the target was mixed case.

WFD-153902 3565875 - After adding punches to the timecard and then saving, the punches disappeared from the timecard grid but still appeared in the Audits tab.

WFD-153614 3563925 - When attempting to import a configuration using SDM, the following error message was received: "System Error. Please contact your system administrator."

WFD-153504 3566322 -When attempting to duplicate a Pay Code Distribution, the screen went blank.

WFD-153376 3558105 - When modifying a punch by canceling a deduction, the word "deduction" was misspelled "duduction" on the Pending Changes slider.

WFD-153184 3522757 - After selecting Save on the timecard, the spinning wheel appeared but did not complete.

WFD-153130 3557135 - When running a report in PDF format, some values in the Location column were not completely visible.

WFD-152979 3553265 - When attempting to sign-off an employee's timecard, an error was received that edits needed to be enabled. After edits were enabled, historical corrections were incorrectly generated for dates prior to the primary labor category change.

WFD-152869 03540478, 03597399 - When attempting an accrual payout, an error was received that indicated the daily maximum taking limit, which did not apply to a payout.

WFD-152466 3523314 - In some situations, using the Attestation Tool Kit (ATK) to punch out on the InTouch DX device caused this error: "WTK-113007 : You do not have permission to edit future timecards."

WFD-152104 03518880, 03547314, 03570542 - A People Import integration failed to import people records because of exceptions. Changes to property files resolved this issue.

WFD-152018 3504536 - When running the Condensed Employee Detail Report for an employee with the Time Entry Method set to "Project View", the in and out times were duplicated.

WFD-151625 3502866 - An Adjustment Rule was not triggered for a duration paycode that was added in the timecard (or the schedule).

WFD-150131 3478435 - When attempting to edit an Adjustment Rule, the following error messages were received: "The rule's first revision does not begin at the beginning of time." "The rule's revisions are not continuous and contain gaps in time."

WFD-148549 03445137, 03567957 - When attempting to update a Pay Code Distribution, the following error was received:

"Cannot delete or update an entity that is new."

WFD-148409 3431876 -When running the Accrual Detail with Running Balance report, the correct running balance was not shown for some employees.

UDM

WFD-158098 3683755 - On the InTouch DX, the Request Time Off Smart View did not translate the Request Subtypes to German.

WFD-152601 3540333 - When a device was moved to a different environment, the clock configuration for the Attestation Smart View became out of sync and an Attestation punch was discarded with no accompanying error message. This occurred because the device profile was not initialized. A new error message informs users that the device may need to be initialized when the device is out of sync.

WFD-151353 INC4606310 - A device took a long time to complete a query and collect employee details. Consequently, enhancements have been made to gather and build data more efficiently.

WFD-154364 3585521 3591150 - Gold biometric consent templates could not be moved from the non-production environment (NPR) to the production environment (PRD.)

UltiPro

WFD-155975 3640748 - Users had a difficult time interpreting the error message for the following scenario: When an employee without an appropriate primary job (for example, assigned to 'Work') was included in the request payload for v1/ultipro/payroll/data/apply_read, the call would fail for that employee.

WFD-153857 3569684 - After a UKG Pro unification tenant was provisioned, when the UKG Pro unification details were saved, the tenant failed at the Integrated Product step.

Known Issues

There are no Known Issues in this release.

International and customization considerations

Besides US English, UKG Dimensions provides translation of the application into the following additional languages:

Note: UKG Dimensions supports Czech. However, the Kronos 4500 device, which is compatible with UKG Dimensions, does not support Czech.

- Chinese (Hong Kong) also called Traditional
- Czech
- Dutch (Netherlands)
- English (UK)
- English (US)
- French (Canada)
- French (France)
- German (Germany)
- Japanese (Japan)
- Polish
- Spain (Mexico)
- Spain (Spain)
- Swedish (Sweden)

To change the user interface to one of these languages:

1. Go to **Administration > Application Setup** from the Main Menu.
2. From the Application Setup page, select **System Configuration > Locale Policy**. The **Locale Policy** page contains regional settings (language locale, date format, number format, and currency format) that can be assigned as the tenant default or to individual users. The users' settings take precedence over the default setting for the tenant default settings. Users see the user interface in the language and regional settings assigned to them in their locale policy. The locale policy is assigned to users in **People Information**.

Name	Tenant Default	Selectable At Logon	Display Name	Description
American English	<input checked="" type="radio"/>	<input type="radio"/>	American English	American English Locale Se...
Canadian French	<input type="radio"/>	<input type="radio"/>	Français Canada	Canadian French Locale Set...
English UK	<input type="radio"/>	<input type="radio"/>	UK English	English UK Locale Settings
France French	<input type="radio"/>	<input type="radio"/>	Français France	France French Locale Sett...
German Germany	<input type="radio"/>	<input type="radio"/>	Deutsch Deutschland	Germany German Locale Se...
Mexican Spanish	<input type="radio"/>	<input type="radio"/>	Español Mexico	Mexican Spanish Locale Se...
Pseudo Locale Policy	<input type="radio"/>	<input type="radio"/>	Pseudo Locale Policy	Pseudo Locale Policy Sett...

3. To change the default setting, select one of the listed languages in the **Tenant Default** column.
4. To have one or more languages selectable from the logon page, select the applicable languages from the **Selectable at Logon** column.
Users can then change their locale profile by clicking one of the options on the logon screen. The new locale profile is valid only during the logon session.
5. To assign different languages for people to select at logon:
 - a. Go to **Maintenance > People Information** from the Main Menu.
 - b. Select **Access Profiles** and then select a Locale Policy from the **Locale Policy** drop-down list.

Translation and customization

In addition to the translations provided, you can translate and customize the user interface using a language or terminology that is familiar to your users. From the Translation Support - Locale Support page, you can:

- Extract, customize and import text strings used by the user interface.
- Extract the text strings to Excel.
- Extract text strings from selected domains of the product (for example, Timekeeping, Scheduling).
- Extract text strings in their context (for example, exceptions).
- Use find and replace functionality when editing individual property files.

For example, you want to change the name of "Employee Timecards" to "Associates Timecards."

1. On the Translation Support - Locale page:
 - a. Select **English** as the baseline language and specify the **United States** as the country.
 - b. Select the **Timekeeping** domain and then select the **wtk_web-timekeeping_timecard_strings.properties** group.
 - c. Click **Export**.
2. Open the downloaded **en_US.xls** file and locate the **html5.timecard.pages.title** key, then enter **Associates Timecards** in the TRANSLATED_VALUE column and save the file.
3. On the Translation Support - Locale page, click **Import**, then click **Choose File** and locate the **en_US.xls** file in the download folder. Click **Upload**.
4. Navigate to the Employee Timecards page, and verify that the title is now Associates Timecards.

Translation Language setting

The **Language** drop-down on the *Translation - User Interface* page and on the *Translation – Setup Data* page includes all languages, enabling you to select any language as the baseline and ensures that the UI will be 100% translated.

Implementation considerations

Because UKG Dimensions is hosted in the cloud, implementation considerations are minimal, but you should be aware of the following.

- [UKG Dimensions device-specific support on page 112](#)
- [UKG Dimensions supported data-collection devices \(terminals\) on page 113](#)
- [Implementation considerations on page 112](#)
- [Homepage wallpaper on page 114](#)
- [Enhanced Branding Capabilities on page 114](#)

UKG Dimensions device-specific support

UKG Dimensions can be accessed through browsers on desktop and laptop computers as well as through tablets and mobile devices such as smartphones.

Desktop requirements

	CPU	Memory
Recommended for best performance	4 Core Intel i7 2.3GHz or equivalent	16 GB
Minimum	2 Core Intel i5u 1.9GHz or equivalent	4 GB

Browser support by operating system

Browser	Windows 7	Windows 10/11	OSX	iOS	Android
Microsoft Edge (HTML)*		✓			
Microsoft Edge (Chromium)		✓			
Internet Explorer 11*	✓	✓			
Chrome	✓	✓	✓		✓
Safari			✓	✓	
Firefox	✓	✓			

For these browsers, "https://.mykronos.com" must be added to the browsers Trusted Sites setting.

Mobile app: minimum operating system support

- **Android OS**
 - Phones and tablets with Google Services support version 6 or greater
 - Zebra devices (TC51/TC52) with Google Services Support version 6 or greater
- **iOS**
 - iPad and iPhone: iOS version 12 or greater
- **iPadOS**
 - iPadOS version 12 or greater

UKG Dimensions supported data-collection devices (terminals)

UKG Dimensions supports the following devices:

Device Type	Part Number	Minimum Software/Firmware required
Kronos 4500*	8602000-xxx	Not supported
Kronos 4500*	8602004-xxx	02.03.16 - 2.X.X**
Kronos 4500*	8602800-0xx through -499	02.03.16 - 2.X.X**
Kronos 4500*	8602800-500 through -999	03.00.18, 03.00.20 and greater (03.00.19 is not supported)
Kronos InTouch 9000	8609000-xxx	02.02.02 and greater
Kronos InTouch 9100	8609100-xxx	03.00.02 and greater
Kronos InTouch DX	8610000-xxx	All versions

* The Kronos 4500 devices do not support the Gaming solution.

Also note that while UKG Dimensions supports Czech, the Kronos 4500 device, which is compatible with UKG Dimensions, does not support Czech.

**Server Initiated Communication via VPN Required.

Note: For customers migrating clocks from UKG Workforce Central to UKG Dimensions, it is required to update the clock to the latest version of Firmware that is available.

Accessibility support in UKG Dimensions

You can access most features of UKG Dimensions using low vision accommodations, the keyboard, and common screen readers. Supported screen readers are JAWS (with Chrome browser) and NVDA (with

Firefox browser) on Windows, and VoiceOver (with Safari browser) on MacOS and iOS. The online help includes component-specific guidelines.

For more specific component information, refer to the MasterTopics > Accessibility > Accessibility help topic.

Homepage wallpaper

Change the homepage wallpaper – you can now change the background image which appears on the homepage.

From the Main Menu, and **Administration > Application Setup > Common Setup > Branding**, the following default value has been added:

-  **Wallpaper** – The Wallpaper will support a maximum file size of 1 Mb. There is no maximum height or width. The supported file types are JPG and GIF.

Enhanced Branding Capabilities

In addition to adding a logo and wallpaper background image, companies can now customize the colors used in the Main Menu as well as the page header. Specifically, the UI branding functionality (**Administration > System Settings > Common Setup > Branding**) has been enhanced for the following:

- Main Menu – Administrators can change the background color and label color. They can also change the label color when the user’s mouse hovers over it and when the user selects it.
- Header – Administrators can change the color of the background, text, and icons as well as the color of the icon when the user’s mouse hovers over it or selects it. They can also change the color of disabled icons and the color of the number of notifications.

