



# Release Notes: October 2025

ADP Workforce Manager - 2025.R1

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# October 2025 Introduction

## Introduction

This document contains summary descriptions of the enhancements for this release and resolved issues.

### Release Note Categorization

Release notes are categorized by the ADP Workforce Manager solution.

### 2025.R1

To familiarize you with the current state of the product, the release documentation is detailed as follows:

- This Release Notes document provides information about the latest version of ADP Workforce Manager: 2025.R1.
- Service Releases for this release are included in this document for this product version. Service Releases are regularly released updates that include mostly Resolved Issues.

### Version Numbering

Version numbering presents a consistent numbering system across the suite that illustrates when release are delivered.

The numbering system is a series of three numbers that reflect the first day of the week that the release will be available for customers. For example, the release **2025.10.05** can be interpreted as follows:

- **2025** is the calendar year 2025.
- **10.05** reflects the month/day that the release will be available; in this example October 5, 2025. Note: The actual day that customers will see the update varies by customer; In this example, 10.05 is when the update will be available to the customer Trust Sites.

#### **Important:**

Express Upgrades are now called "Service Releases." These will continue to come out weekly. Once per month, the weekly release will be called a "Monthly Update". This update will contain new features as well as resolved issues. The Release Notes for the Monthly Updates will come out two weeks prior to the update's actual delivery date to help you prepare for the new features. It will be re-released on the actual delivery date to include any resolved issues.

## ADP Workforce Manager Release Notes: October 2025

This document has been updated with new features and information for the following releases.

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**Note:**

Beginning in October, release notes are listed by the release version in the format YYYY.MM.DD.

- October 2025.10.12 release
- Mobile Release:
  - ADP My Work App Menu and Navigation Updates
  - ADP My Work App AI Search and Navigation
- October 2025.10.05 service release

**Feature updates**

The following features and resolved issues have been added, removed, or updated in this month's releases.

**Added**

- 10/24/2025: ADP My Work App AI Search and Navigation
- 10/27/2025: Decimal precision for accrual grants and limits (PS-460100)

**Updated**

- 10/13/2025: ADP My Work App Menu and Navigation Updates (PS-566451) updated to clarify v05.00.0 release availability.

# Mobile Release

## Mobile

### ADP My Work App Menu and Navigation Updates (PS-566451)

<b>Release</b>	The release date is dependent on the App Store and Play Store release process and schedule.
<b>Availability</b>	General Availability
<b>Configuration required</b>	No (deployed on by default)

#### Details

The ADP My Work mobile app release v05.00.0 introduces look and feel changes with updates to the menu and navigation for a more streamlined experience.

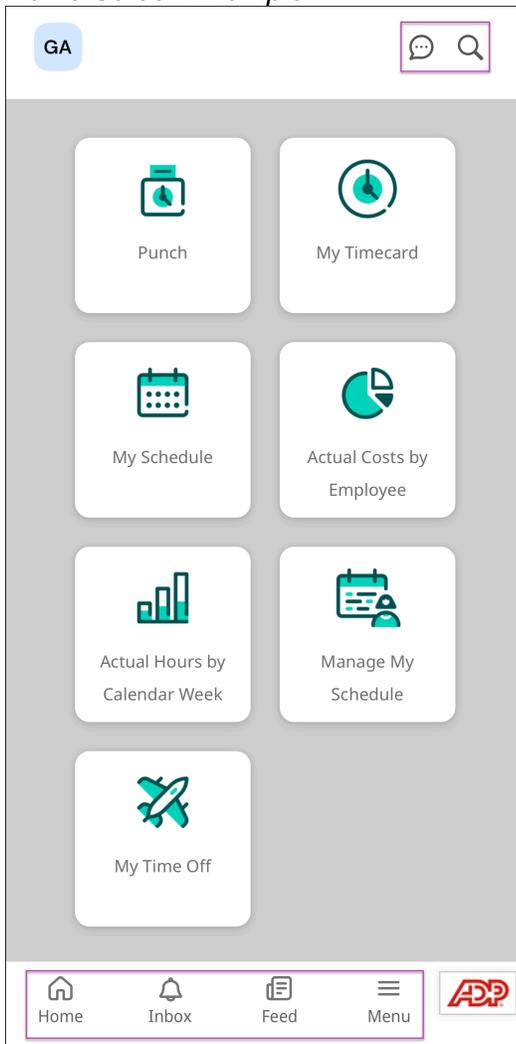
**Important:**

v05.00.0 will be on a rolling release, and will be rolling out between October 15th and 17th. When you install v05.00.0, the changes will be enabled by default. There is no option to revert the updates after you upgrade to v05.00.0.

#### Key Navigation and Menu Updates

- The Search and Chat navigation has moved and is now available as icons on the top right
- The menu panel now opens from the right
- The headings on most screens now display with a white background

### Home Screen Example



## ADP My Work App AI Search and Navigation (PS-514373)

<b>Release</b>	The release date is dependent on the App Store and Play Store release process and schedule.
<b>Availability</b>	Generally Available
<b>Configuration required</b>	No (deployed on by default)

### Details

The ADP My Work mobile app release v05.01.0 introduces search and navigation powered by AI. AI search and navigation helps you find information through an interactive search that harnesses the power of artificial intelligence (AI) and generative AI (GenAI) within the product.

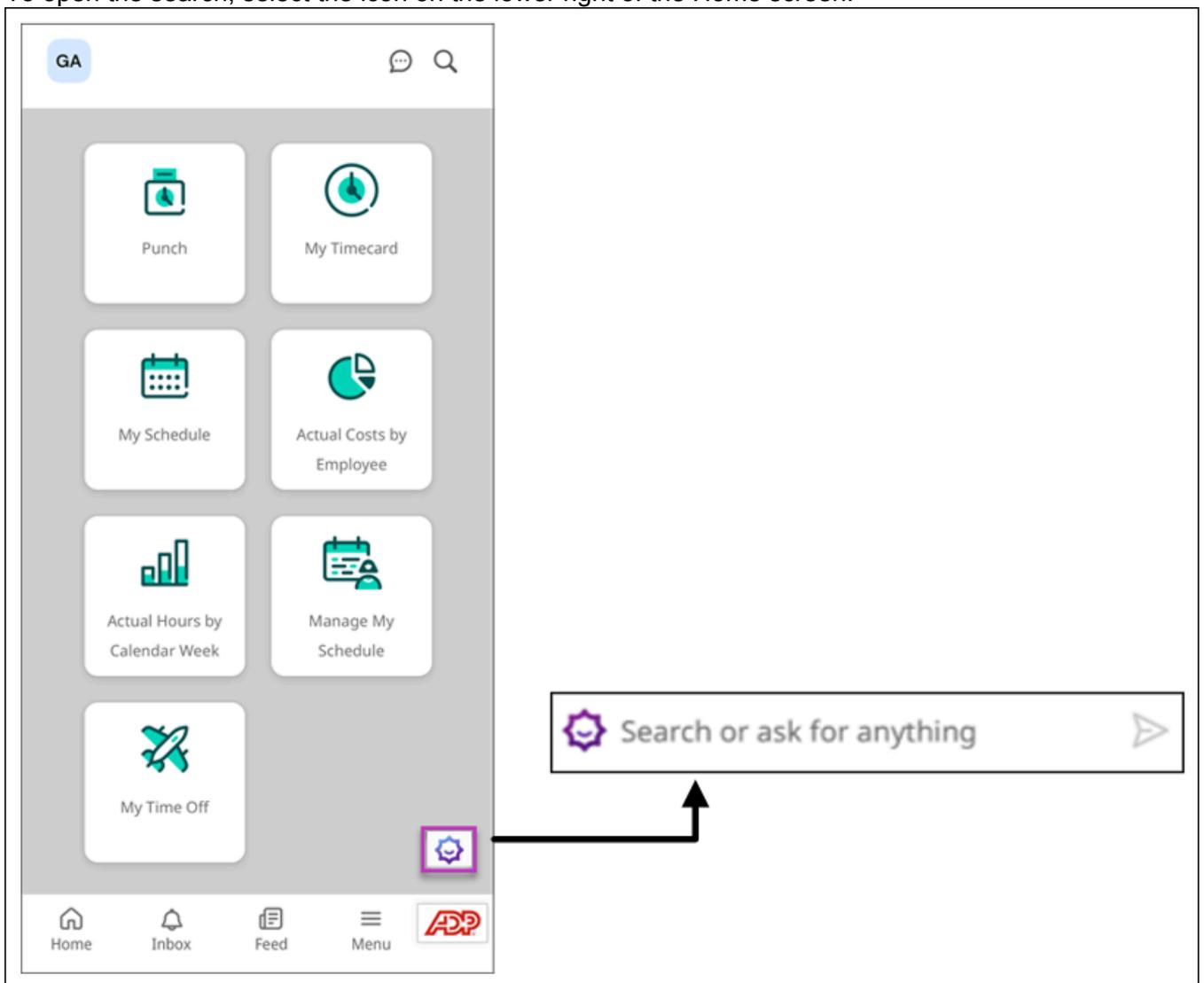
**Important:**

v05.01.0 will be on a rolling release. When you install v05.01.0, search and navigate will be enabled by default. There is no option to revert the updates after you upgrade to v05.01.0.

**Key Benefits**

- Helps refine your search results through a conversational experience
- Intelligent navigation reduces the number of taps to access screens
- Available on the mobile Home screen

To open the search, select the icon on the lower right of the Home screen:



## 25.10.12

### Gaming

#### Business Structure update sync (PS-429036)

<b>Release</b>	25.10.12
<b>Availability</b>	Generally Available
<b>Configuration required</b>	No

#### Details

When changes are made on the Business Structure, for example a location name changes, an object is moved, or effective dating changes, the changes are automatically synced to Gaming. Updates are made using the data sync events configured in Gaming.

#### Additional Resources

For more information, refer to the *Gaming events* topic in the online help.

## 25.10.05

### People

#### Resolved Issues

The following issues were resolved.

##### PS-570159

Release	25.10.05
Availability	General Availability
Configuration required	No

##### Details

The "Sign-on Email" Address could not be edited or deleted. When attempting, It continuously reverted back to the existing email address.

### Scheduling

#### Resolved Issues

The following issues were resolved.

##### PS-593834

Release	25.10.05
Availability	General Availability
Configuration required	No

##### Details

When searching segment tags in Schedule Planner under **Quick Actions > Segment Tag**, there was no response. The search should have returned valid segment tags.

## PS-571476

<b>Release</b>	25.10.05
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

In the French locale, the horizontal scrollbar disappeared when a manager went to the Schedule Planner - Audit tab. User could not scroll to the right side of the screen to see who made changes,

## PS-547072

<b>Release</b>	25.10.05
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When using an "Open Shift Requests" Dataview and selecting a location, a request would disappear when additional dates were included in the selection.

## PS-536467

<b>Release</b>	25.10.05
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Future schedules were being incorrectly deleted entirely when an inactive employee on Leave became active again.

## PS-492038

<b>Release</b>	25.10.05
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Coverage data was incorrect in multiple locations after making changes. The data was not marked as 'stale', as would be expected with recent changes not present.

## Timekeeping

### Decimal precision for accrual grants and limits (PS-460100)

<b>Release</b>	25.10.05
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

### Details

Currently, when creating or editing an accrual policy, amounts entered with more than 2 decimal places for fixed grants and limits are rounded and truncated. For example, if you enter 0.016667 and 0.18666, upon save these appear as 0.02 and 0.11.

Now, you can enable a feature switch that prevents rounding and allows values to show up to 6 decimal places for fixed grants and limits in the accrual policy. Amounts still display with 2 decimal places in the timecard add-ons and tiles.

#### Note:

When the feature switch is enabled and you enter a value such as 0.016667 and save the accrual policy, the value remains unchanged even if the feature switch is turned off. If the feature switch is turned off and a new value is entered, the new value will be rounded to the nearest hundredth minute (0.02), which is the default behavior.

### Configuration

1. Navigate to **Administration > System Configuration > Feature Switch**.
2. Enable the **Accrual Decimal Precision Mode for Grants and Limits** feature switch.

### Additional Resources

For more information, refer to the *Accrual policies* topic in the online help.

## Resolved Issues

The following issues were resolved.

### PS-596315

<b>Release</b>	25.10.05
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

Historical corrections were appearing for past dates with no apparent reason, and were not aligning with the correct effective-dates

- When reviewing the historical correction tab, the correction appeared to be reappearing after saving.
- When adjusting the date ranges, the correction appeared to be changing the effective-dates.

# September 2025 Introduction

## ADP Workforce Manager Release Notes: September 2025

This document has been updated with new features and information for the following releases.

- Service Release 25.09.28.01 - 10/08/2025 deployment date
- Service Release 25.09.21.01 - 10/01/2025 deployment date
- Service Release 25.09.14.01 - 09/24/2025 deployment date
- Service Release 25.09.07.01 - 09/17/2025 deployment date
- September Minor Release 25.09.07.01 - 09/17/2025 deployment date

### Feature updates

The following features and resolved issues have been added, removed, or updated in this month's release.

#### Removed

- 09/11/2025: Mobile App Deep Linking transition to Universal Links and App Links (PS-475102)
- 09/29/2025: Enhanced configuration options for timecard edit approvals (PS-524204)
- 09/29/2025: Decimal precision for accrual grants and limits (PS-460100)
- 09/29/2025: Include scheduled transferred employees in custom reports (FS-228979)

#### Added

- 09/11/2025: Universal Device Manager User Interface Refresh (TO-13741)
- 09/11/2025: New API Operations
- 09/15/2025: Employee ID added on Leave and Attendance pages (PS-558007, PS-415895)
- 09/15/2025: Leave of Absence case enhancements (PS-558010, PS-429262)
- 09/15/2025: Resolved Issues in the People section
- 09/22/2025: Set the default start date for attendance rule processing (PS-483682)
- 9/22/2025: Resolved Issues in the WFMaas section
- 09/29/25: Extensions: Global Time Off Request (GTOR) Validation Rules (PS-440977) and resolved issues (PS-547144 and PS-547458)
- 09/29/25: Resolved Issue for Talk (PS-501167, PS-509370)

- 09/29/25: Resolved Issue for Talk (PS-583997)

**Updated**

- 09/15/2025: The deployment date for the Enter Time off Slider Redesign (PS-388900) has been updated from 09/17/2025 to 10/08/2025.
- 09/22/2025: The Sign-off timecards with pending changes (PS-180684) release note was updated.

# Absence Management

## What's New - Key Features

The following features and updates were introduced this month.

### Set the default start date for attendance rule processing (PS-483682)

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

#### Details

You can now define how many days before the last run date the system considers when applying attendance rules. This enhancement makes it easier to apply rules over shorter timeframes, helping to improve performance and reduce overall runtime.

Two new system settings support this enhancement:

- **Run Through Previous Run Date** – Turns on the new behavior.
- **Days to Pick Before Previous Run Date** – Lets you set how many days the system should consider when applying rules.

When these settings are enabled, the system uses the later of two dates: the sign-off date or the calculated date based on your configuration. For example, if today is August 30, 2025, and you enter **14** for the "Days to Pick Before Previous Run Date" setting, the system will start applying rules from August 16, 2025.

These settings apply to attendance rules run from both the **Processor Event Manager** and the **Attendance** pages.

#### Configuration

1. Navigate to **Administration > Application Setup > System Configuration > System Settings**.
2. Select the **Attendance** tab.
3. Set **site.attendance.applyRule.runThroughPreviousRunDate** to true.
4. Set a value (the number of days before the previous run date) for **site.attendance.applyRule.daysToPickupBeforePreviousRunDate**. You can enter any number between 0 and 31. The default value is 7.

5. Select **Save**.

### **Additional Resources**

For more information, refer to the following topics in the online help:

- *Create or edit Attendance processor events*
- *Apply rules on the Attendance Details Page*

## **Resolved Issues**

The following issues were resolved.

### **PS-505098**

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### **Details**

When extracting data from a Dataview to a .csv, the data that was extracted to the .csv file was inconsistent (missing data).

# Activities

## What's New - Key Features

The following features and updates were introduced this month.

### Effective dated activity defaults and idle percent allocations (PS-420017)

Deployment date	09/17/2025
Availability	Generally Available
Configuration required	Yes

#### Details

You can now effective date activity defaults and specify idle percentage allocations in an Activity Profile or in an employee's person record. Idle time can be allocated to multiple activities by percentage for cost accounting purposes. Effective dating activity defaults aids in preserving historical data.

Effective dating for activity defaults includes:

- Default Activity
- Idle Time
- Meal
- Paid Break
- Auto Resolve

Additionally, in the timecard you can now collapse default allocation details so that only unique default activities for a specific day are shown. This can help make the timecard more readable.

#### Configuration

To enable use of this enhancement:

1. Go to **Application Setup > System Configuration > Feature Switch** and enable the **Activity Date Effective Defaults** feature switch.
2. Go to **Application Setup > Activities Setup > Activity Settings** and enable the **Enable Effective dated Defaults and Idle percentage allocation** setting.

### To configure effective dated activity defaults and idle percentage allocations:

1. You can add effective dates and idle percentages in an Activity Profile or from the person record. Depending on where you want to make the changes, do one of the following:
  - Open an existing Activity Profile or create a new one (**Application Setup > Activities Setup > Activity Profiles**).
  - Open an employee's person record and locate the **Activities** section.
2. In the Defaults section, select an **Effective Date Range** (or add a new one).
3. For **Idle Time**, select an activity and add a percentage. Select **Add Activity** to add additional activities (up to 10 total). Percentages for all idle time activities must equal 100%.
4. Save the profile or person record.

### To collapse default activities in the timecard:

1. Open an employee timecard.
2. From the toolbar, select **Activities > Collapse Default Allocation Details**.

### Important note on disabling effective-dated activity defaults

Once this feature is enabled, it is strongly recommended that you do not disable it. Disabling this feature after it has been in use for some time may cause data discrepancies in employee timecards. If you disable the feature, you must revert to the previous format of activity defaults without effective dating. This includes doing the following:

1. Remove all effective-dated version records for the person record and activity profile.
2. Create a single continuous record of Activity Defaults from the beginning of time to forever (via the user interface or the API).
3. Retotalize the impacted employee timecards and verify that all the default activities are correctly reflected.

### Additional Resources

For more information, see the following topics in the online help:

- *Feature Switch*
- *Activities Setup*

## Resolved Issues

The following issues were resolved.

## PS-576792

<b>Deployment date</b>	10/08/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Attempting to use API `/v1/commons/persons/multi_upsert` to effective-date activities defaults. Despite receiving '200 OK' from the application, the record was not adopting the update.

# Engines

## Resolved Issues

The following issues were resolved.

### PS-556474

<b>Deployment date</b>	10/08/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Setup Data Manager was throwing the following error when attempting to move the Schedule Generation Strategy configuration: "*WTK-03438 Please enter a valid string value type.*"

### PS-547146

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Multiple errors occurred when running the Machine Learning Volume Forecast for weeks in the future.

### PS-525880

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When the weekly schedule generator ran, random employees were scheduled to weekly hours that did not meet the minimum requirements.

## PS-536803

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The Schedule Generator was creating too few shifts on the initial run. Users had to log out of the application, clear browser cache, and log back in to get the correct amount of shift loaded. This should not have been necessary; users should not have to be clearing their browser cache to see all available open shifts.

## PS-549183

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Customer split out Engine Override and Manual Schedule Rule Sets to avoid violations of "Minimum Hours Not Met". Despite this being successful in the test environments, the violations were still occurring in the production environment.

## Extensions

### What's New - Key Features

The following features and updates were introduced this month.

#### Global Time Off Request (GTOR) Validation Rules (PS-440977)

<b>Deployment date</b>	09/28/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes

#### Details

Version 6.0 of the GTOR Validation Rules Extension not only merges functionality of the GTOR Document Attachment with DMP extension, but provides enhanced rule validations, including:

- Sandwich Rules that check whether the leave request falls before and after a nonworking day, and then counts those days as leave when adjusting the accrual balance.
- GTOR restrictions that prevent leave request submission on public holidays or designated off days.
- Clubbing validations with zero balance.
- Document justification that initiates when the leave duration request exceeds a specific threshold.

This Extension now includes document model improvements that:

- Allow document upload by a manager on behalf of the employee.
- Scale to a maximum of 20 concurrent reviewers at each level.
- Enforce document attachment based on the amount of sick leave requested during the calendar year.
- Support document upload and approval in a signed off period.
- Restrict document deletion by the employee upon leave request approval.

### Resolved Issues

The following issues were resolved.

## PS-547144

<b>Deployment date</b>	09/03/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

An issue was resolved where date values in the Arquivo Eletronico de Jornada (AEJ) and Arquivo Fonte de Dados (AFD) Reports, delivered with the Brazil Compliance Reports integration, were rendered using an incorrect locale.

## PS-547458

<b>Deployment date</b>	09/03/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

An issue was resolved where the AFD Report, part of the Brazil Compliance Reports integration, was generating a "Report failed with errors" message.

Additionally, an issue was resolved where the 'From' and 'To' attributes in the Timecard Mirror Report rendered using an incorrect locale.

# Forecasting

## Resolved Issues

The following issues were resolved.

### PS-536464

Deployment date	10/08/2025
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Availability	General Availability
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Configuration required	No
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#### Details

Unable to duplicate Labor Standards in certain departments, which should have been allowed. The following error occurred: "*WFF-230052 Failed to insert the labor standard {name}*".

### PS-516602

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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#### Details

Developer Hub was missing the **laborStandardAdjustments** details. When trying to assign Adjustment Driver to an existing Labor Standard with no existing Adjustment Driver, the following error appeared: "*WFF-230092: There is no active adjustment driver associated with the provided ID.*"

### PS-510087

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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## **Details**

Forecasted Sales data intermittently did not load properly.

## Integrations

### Payroll Extraction: API Documentation Enhancement (PS-516591)

Deployment date	09/17/2025
Availability	General Availability
Configuration required	No

#### Details

Enhanced the [Developer Portal](#) documentation for the Payroll Extraction Service (PES) to clarify how custom fields and position custom fields are extracted.

### Inbound and Outbound Folders for Integrations and External SFTP

Deployment date	09/12/2025
Availability	General availability
Configuration required	Do <i>not</i> change the default folder names.
Navigation	<b>Administration &gt; Application Setup &gt; Integrations Setup &gt; Design Integration Templates</b>

#### Details

Inbound and outbound files can be exchanged with integrations by way of external SFTP servers. However, you *cannot* change the name of the folders for these exchanges from `Inbound` or `Outbound`. Additional or differently named folders are not supported.

#### Configuration

Configure external SFTP as follows:

1. Add the SFTP hosts to the allowlist.
2. Test the external SFTP connection and create folders.
3. Configure the SFTP web proxy.

4. Create and deploy integration components.
5. Configure import integrations. Do *not* change the default name of the `Inbound` folder.
6. Configure export integrations. Do *not* change the default name of the `Outbound` folder.
7. Install the integrations.
8. Run the integrations.

# Leave

## What's New - Key Features

The following features and updates were introduced this month.

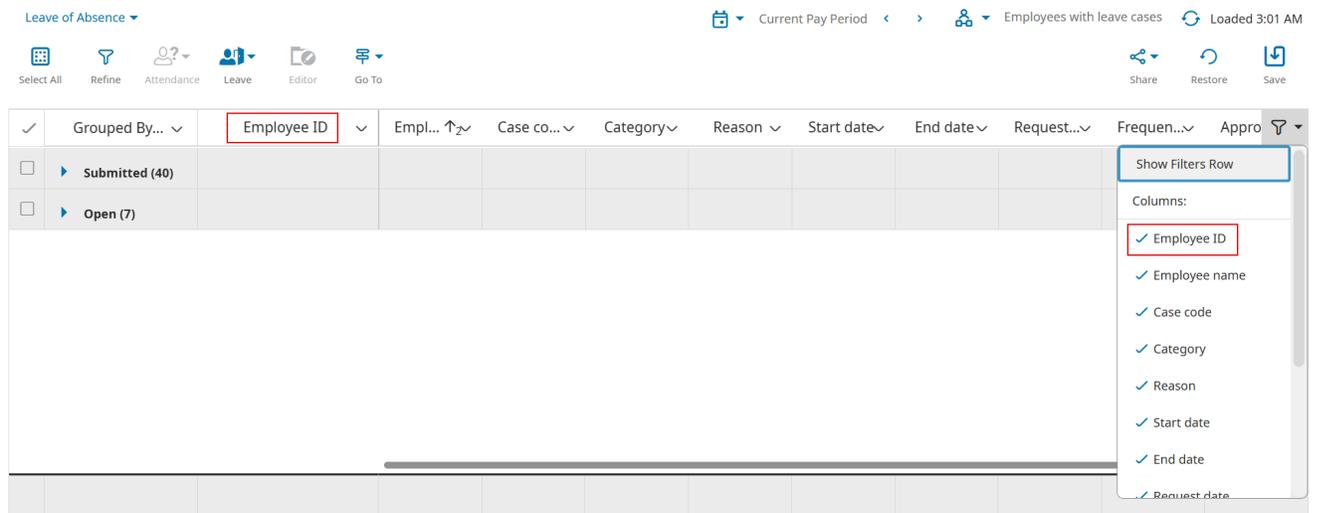
### Employee ID added on Leave and Attendance pages (PS-558007, PS-415895)

Deployment date	09/24/2025
Availability	Generally Available
Configuration required	No

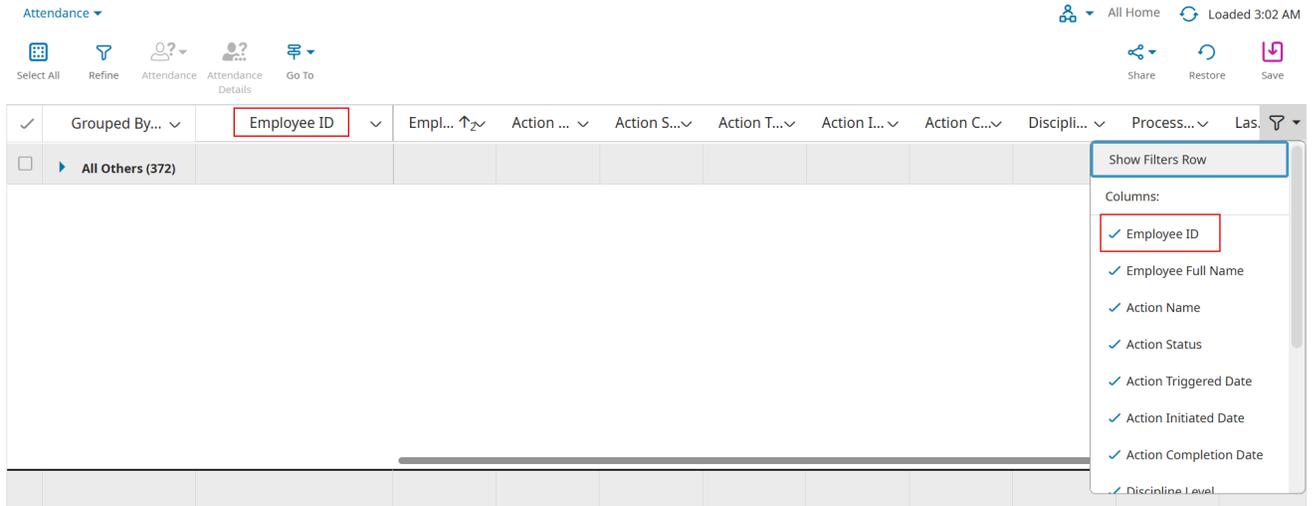
#### Details

Employee ID is now available by default on the Leave of Absence landing page, the Attendance landing page, and the Leave of Absence Case Editor page.

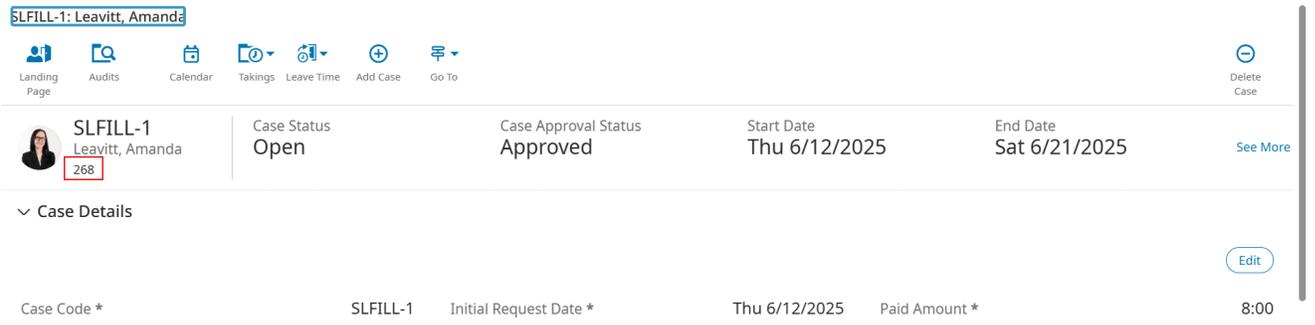
- **Leave of Absence landing page**



• Attendance landing page



• Leave of Absence Case Editor page



**Leave of Absence case enhancements (PS-558010, PS-429262)**

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes
<b>Navigation</b>	Main menu > Time > Leave of Absence > Leave > Add Case

**Details**

When managers create a leave of absence case, the following fields are now automatically populated to enhance efficiency:

- **Frequency** — **Continuous** is selected by default.
- **Start Date** — The current date is populated.

- **Initial Request Date** — The current date is populated.

You can edit any of these values if needed. In addition, the **End Date** is now a mandatory field.

## Configuration

To enable these enhancements:

1. Go to **Administration > Access Profiles > Function Access Profiles** and open the profile for the user that will configure this feature. Ensure this user has the **Manager – System Configuration > System Settings** access control point set to Allowed.
2. Go to **Administration > System Configuration > Feature Switch** and enable the **tk.leavecase.EnhancedView** switch.
3. Log out and then log back in to the system.
4. Go to **Administration > Application Setup > System Configuration > System Settings**.
5. Select the **Leave** tab.
6. Enable the **site.leavemanagement.LeaveOfAbsence.minimumClicks** setting.
7. Select **Save**.

## Additional Resources

For more information, refer to the *Add a Leave Case* topic in the online help.

# Mobile

## Resolved Issues

The following issues were resolved.

### PS-438639

<b>Deployment date</b>	10/08/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

There were differences appearing between GDAP (Global Data Access Profile) assignment in Access Profiles and Multi Role Assignment.

# New API Operations

## New API Operations

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The following operations are available as of September 2025:

**Note:**

Some of the operations listed below may not be activated for use during this release. If not, they will be available in an upcoming release.

Domain	Resource	Operation	Method	URL Endpoint
Attendance	Attendance Actions	Retrieve All Attendance Actions	GET	/v1/attendance/setup/attendance_actions
Attendance	Attendance Actions	Retrieve Attendance Action by ID	GET	/v1/attendance/setup/attendance_actions/{id}
Attendance	Attendance Events	Retrieve All Attendance Events	GET	/v1/attendance/setup/attendance_events
Attendance	Attendance Events	Retrieve Attendance Event by ID	GET	/v1/attendance/setup/attendance_events/{id}
Attendance	Attendance Patterns	Retrieve All Attendance Patterns	GET	/v1/attendance/setup/attendance_patterns
Attendance	Attendance Patterns	Retrieve Attendance Pattern by ID	GET	/v1/attendance/setup/attendance_patterns/{id}

Domain	Resource	Operation	Method	URL Endpoint
Attendance	Attendance Policies	Retrieve All Attendance Policies	GET	/v1/attendance/setup/attendance_policies
Attendance	Balance Types	Retrieve All Available Calculated Balances Balance Types	GET	/v1/attendance/setup/balance_types/calculated_balances
Attendance	Balance Types	Retrieve Calculated Balance Balance Type by ID	GET	/v1/attendance/setup/balance_types/calculated_balances/{id}
Attendance	Balance Types	Retrieve All Available Point and Occurrences Balance Types	GET	/v1/attendance/setup/balance_types/points_occurrences
Attendance	Balance Types	Retrieve Point and Occurrences Balance Type by ID	GET	/v1/attendance/setup/balance_types/points_occurrences/{id}
Attendance	Balance Types	Retrieve All Available Time Balance Types	GET	/v1/attendance/setup/balance_types/time
Attendance	Balance Types	Retrieve Time Balance Type by ID	GET	/v1/attendance/setup/balance_types/time/{id}
Attendance	Combined Events	Retrieve All Combined Events	GET	/v1/attendance/setup/combined_events
Attendance	Combined Events	Retrieve Combined Event by ID	GET	/v1/attendance/setup/combined_events/{id}

Domain	Resource	Operation	Method	URL Endpoint
Attendance	Discipline Levels	Retrieve All Discipline Levels	GET	/v1/attendance/setup/discipline_levels
Attendance	Discipline Levels	Retrieve Discipline Level by ID	GET	/v1/attendance/setup/discipline_levels/{id}
Attendance	Discipline Policies	Retrieve All Discipline Policies	GET	/v1/attendance/setup/attendance_policies/discipline
Attendance	Discipline Policies	Retrieve Discipline Policy by ID	GET	/v1/attendance/setup/attendance_policies/discipline/{id}
Attendance	Formula Policies	Retrieve All Formula Policies	GET	/v1/attendance/setup/attendance_policies/formula
Attendance	Formula Policies	Retrieve Formula Policy by ID	GET	/v1/attendance/setup/attendance_policies/formula/{id}
Attendance	Lost Time Events	Retrieve All Lost Time Events	GET	/v1/attendance/setup/lost_time_events
Attendance	Lost Time Events	Retrieve Lost Time Event by ID	GET	/v1/attendance/setup/lost_time_events/{id}
Attendance	Perfect Attendance Definitions	Retrieve All Perfect Attendance Definitions	GET	/v1/attendance/setup/perfect_attendance_definitions
Attendance	Perfect Attendance Definitions	Retrieve Perfect Attendance Definition by ID	GET	/v1/attendance/setup/perfect_attendance_definitions/{id}
Attendance	Perfect Attendance Policies	Retrieve All Perfect Attendance Policies	GET	/v1/attendance/setup/attendance_policies/perfect_attendance

Domain	Resource	Operation	Method	URL Endpoint
Attendance	Perfect Attendance Policies	Retrieve Perfect Attendance Policy by ID	GET	/v1/attendance/setup/attendance_policies/perfect_attendance/{id}
Attendance	Previous Action Policies	Retrieve All Previous Action Policies	GET	/v1/attendance/setup/attendance_policies/previous_actions
Attendance	Previous Action Policies	Retrieve Previous Action Policy by ID	GET	/v1/attendance/setup/attendance_policies/previous_actions/{id}
Attendance	Total Balance Policies	Retrieve All Total Balance Policies	GET	/v1/attendance/setup/attendance_policies/total_balance
Attendance	Total Balance Policies	Retrieve Total Balance Policy by ID	GET	/v1/attendance/setup/attendance_policies/total_balance/{id}
Attendance	Tracking Periods	Retrieve All Tracking Periods	GET	/v1/attendance/setup/tracking_periods
Attendance	Tracking Periods	Retrieve Tracking Period by ID	GET	/v1/attendance/setup/tracking_periods/{id}
Common Resources II	Location Sets	Retrieve Location Sets	GET	/v2/commons/location_sets
Common Resources II	Location Sets	Delete Location Set by ID	DELETE	/v1/commons/location_sets/{id}
Scheduling Setup	Calendar Profiles	Retrieve All Calendar Profiles or by Name	GET	/v2/scheduling/setup/ess_calendar_profiles
Scheduling Setup	Calendar Profiles	Create or Update Calendar Profiles	POST	/v1/scheduling/setup/ess_calendar_profiles/multi_upsert

Domain	Resource	Operation	Method	URL Endpoint
Scheduling Setup	Calendar Profiles	Delete Calendar Profile by ID	DELETE	/v1/scheduling/setup/ess_calendar_profiles/{id}
Scheduling Setup	Calendar Profiles	Delete Calendar Profiles	POST	/v1/scheduling/setup/ess_calendar_profiles/multi_delete
Timekeeping Setup	Accrual Policies	Create or Update Accrual Policies	POST	/v1/timekeeping/setup/accrual_policies/multi_upsert

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# People

## Resolved Issues

The following issues were resolved.

### PS-547821

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

When reviewing the developer portal for the following endpoints:

- `/api/v1/commons/persons/multi_upsert`
- `/api/v1/commons/persons/multi_update`
- `/api/v1/commons/persons/multi_create`

It was noted that the "REQUEST" documentation was incorrect for the `predictiveSchedulingRuleOverrideList`. The documentation has been updated to reflect the correct call to utilize the API.

### PS-500075

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

The following error appeared when managers drilled down to the job level of any location in a Exceptions Analysis by Department dataview: *"WCO-106000 Request processing failed...Requested employee/s are not found in our system."*

# Platform

## Resolved Issues

The following issues were resolved.

### PS-583997

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Talk Posts were displaying twice on top of homepage.

### PS-507261

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

"All Home" and "All Home and Scheduled Job Transfers" were missing all or some conditions and did not return the expected data because of the issue.

# Reports

## What's New - Key Features

The following features and updates were introduced this month.

### People Audit Report for MMR (PS-435072)

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Navigation</b>	<a href="#">Report Library</a> > <a href="#">Run Report</a> > <a href="#">Audit</a> > <a href="#">People Audit Report</a>

#### Details

The People Audit Report can be set to track changes to Multiple Manager Roles (MMR) roles including Name, Description, isDefault, and Function Access Profile (FAP). This data can be added to the People Audit Report by selecting two new Audit Types - MMR Role Assignment, and MMR Role Assignment Attribute.

## Resolved Issues

The following issues were resolved.

### PS-564848

<b>Deployment date</b>	10/01/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

Standard and Standard Read-Only reports were not translating the output filename according to the user's locale policy as it should have.

## PS-398791

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

The Condensed Employee Time Detail report was not reflecting Wage Amount based off employee's assigned currency policy as it should have been.

# Scheduling

## What's New - Key Features

The following features and updates were introduced this month.

### Enter Time Off Slider Redesign (PS-388900)

<b>Deployment date</b>	10/08/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes

#### Details

The Enter Time Off slider in the Schedule Planner has been redesigned with an updated look and feel to match the modern design of the My Schedule employee self-service experience (introduced in a previous release). This enhanced design improves accessibility, provides a simplified, streamlined experience for managers submitting time-off requests, and ensures a consistent experience for employees and managers.

In the new Enter Time Off slider:

- When starting the time-off request, the slider is pre-populated with the date the manager selects in the Schedule Planner. Additional dates can be added.
- In-progress and approved time-off requests are displayed.
- Team Absence information (if enabled in the time-off request subtype configuration) is displayed.
- Accruals information (if enabled in the time-off request subtype configuration) is displayed.

#### Configuration

The new Enter Time Off slider is available to managers when the following feature switches are configured:

1. Navigate to **Administration > Application Setup > System Configuration > Feature Switch**.
2. Disable the **Enable Legacy Time Off Experience** feature switch.
3. Enable the **My Schedule** feature switch.

#### Additional Resources

For more information, see the *Enter Time Off* topic in the online help.

## Resolved Issues

The following issues were resolved.

### PS-561093

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The following error was occurred when using the API `v1/commons/persons/manager_role_assignments/apply_upsert` : *"Some Internal Server Error Occurred. Please contact System Administrator."*

### PS-557913

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The staffing dashboard "Save" button was grayed out when 9 or more locations were selected, making it unable to save. The number of locations open should not impact whether a save can take place after a change.

### PS-547072

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When using an "Open Shift Requests" Dataview and selecting a location, a request would disappear when additional dates were included in the selection.

## PS-528767

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

We resolved an issue where, when employees had multiple schedule rule overrides assigned, Dataviews only returned information for one of the schedule rule overrides.

To fix this issue, a new entity named **Employee Schedule Rule Override Assignment** is now available that includes data columns representing attributes associated with an employee's schedule rule overrides. This enables information in the Dataview to accurately provide information as a one-to-many relationship between the employee and the schedule rule override attribute. This new entity supports Employee Dataview types.

The Employee Schedule Rule Override Assignment entity includes the following data columns:

- **Employee Schedule Rule Override:**
  - The name of the schedule rule with a defined override assigned to the employee
- **Employee Schedule Rule Override Values:**
  - The values configured with a defined override assigned to the employee
- **Employee Schedule Rule Override Effective Date:**
  - The effective date of the schedule rule override assigned to the employee
- **Employee Schedule Rule Override Expiration Date:**
  - The expiration date of the schedule rule override assigned to the employee

When using this new entity, Dataviews now correctly return all schedule rules override information when multiple schedule rule overrides are assigned to employees.

## PS-515278

<b>Deployment date</b>	10/08/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Translation issue in Employee Self-service when offering an open shift; the offer was showing in both French and English.

## PS-514582

Deployment date	10/08/2025
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Availability	General Availability
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Configuration required	No
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## Details

Customer was importing timeoff using a Boomi integration process and the API endpoint `v1/scheduling/timeoff/apply_update` was returning a "HTTP 500 WFS-102302" database error.

## PS-548332

Deployment date	10/01/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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## Details

Approve Time Off Request from Dataview wasn't working. There was no change in status after clicking "Approve". The "Refuse" action worked correctly.

## PS-545539

Deployment date	10/01/2025
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Availability	General Availability
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Configuration required	No
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## Details

When an employee selected to submit a Time Off Request, the Pay Codes did not display in the order set up in **Administration > Application Setup > Pay Policies > Pay Codes > Display Order**.

## PS-537444

Deployment date	10/01/2025
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Availability	General Availability
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Configuration required	No
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### Details

In the Schedule Planner, the repeat for days in Pay Code edit was not assigning the correct hours for other days. It worked correctly if adding the pay code on a date for which there was no schedule. When pay code is added to repeat for x number of days, the correct hours should be picked up.

## PS-537441

Deployment date	10/01/2025
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Availability	General Availability
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Configuration required	No
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### Details

When employee attempted to access My Schedule, the following error appeared: "*Some Unknown Error Occurred. Error Details Not Available.*"

## PS-522038

Deployment date	10/01/2025
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Availability	General Availability
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Configuration required	No
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### Details

Users unable to add the calendar link to Outlook or Google Calendars successfully. It was not possible to even add it to Outlook, while Google Calendar accepted the URL, but never populated the data.

## PS-490082

Deployment date	10/01/2025
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<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

All schedule tags and information were not appearing in the Schedule Change notification as they should. The notification was received by users as expected, but was incomplete: custom tags and Control Center fields were missing.

## PS-481651

<b>Deployment date</b>	10/01/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

Using Multiple Assignments was preventing users from conducting normal daily business operations; it was causing employee's worked time to be assigned to inactive Multiple Assignments. This was negatively impacting employee pay, causing unnecessary auditing, and requiring manual corrections.

## PS-547125

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

EmployeeInsights Feature Switch was missing in some instances and when it was available, enabling it did not work.

## PS-545611

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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## Details

Managers were unable to view/approve/reject Open Shift requests that were more than 30 days old. Manager should be able to view/approve/reject Open Shift requests more than past 30 days (at least 180 days).

## PS-541911

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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## Details

Employees with a manager license could not see shifts when selecting a date when requesting time off. Employees with a manager license should see shifts when selecting a date when requesting time off.

## PS-541796

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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## Details

An incorrect error was indicating that '*Duration Must Be Less Than 24 Hours Error When Submitting Time Off*'. This only happened from the My Time Off tile. This error was not happening when using advanced options.

## PS-528693

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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## Details

After changing the system display settings - Scale to anything above the 100% setting, the Clear or Done buttons in My Time Off calendar were not visible as they should have been.

## PS-527627

<b>Deployment date</b>	09/24/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When comparing the Schedule Planner assigned shift for a specific day to an employee and comparing it to the Schedule Add-on Audit Tab, it did not match as it should.

Likewise, when comparing the Schedule Planner assigned shift for a specific day to an employee and comparing it to the Schedule Audit API Response File, it did not match as it should.

## PS-527193

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

In the Scheduler Planner, Procedure Sets that were not in the applicable Location Profile were displaying. The Planner should only display Procedure Sets that are in the applicable Location Profile.

## PS-514227

<b>Deployment date</b>	09/24/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Unable to resize Pattern Templates in the drop down list screen without causing the Names and Descriptions of the Pattern templates to not be fully visible.

## PS-491881

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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### Details

Performance issue: Slow load time on Business Structure when adding a primary job within People Information.

## PS-489626

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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### Details

The API to Retrieve Time Off Requests as Manager ( `api/v1/scheduling/timeoff/multi_read` ) was returning data outside the specified date range in the request. The API should only return data present inside the date range passed in the request.

## PS-475480

Deployment date	09/24/2025
-----------------	------------

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Availability	General Availability
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Configuration required	No
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### Details

The API `v1/commons/symbolicperiod/read` was not resolving the symbolic schedule period correctly when using **personNumber** in request.

## PS-447439

Deployment date	09/24/2025
-----------------	------------

---

<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

Although a schedule change notification was sent to the correct employee, it stated the wrong employee and also showed the wrong audit time.

## PS-375617

<b>Deployment date</b>	09/24/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

A heapdump occurred.

## PS-537991

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

There was a typographical error in the requirements section of Availability Change Request. There should not have been a period (.) after the word "requirement".

## PS-527687

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

When a manager ran the Staffing By Zone report as an Interactive report, and then tried to delete any column in the report, the deletion failed and the error message "*Run Report Failed*" appeared. The manager should be able to delete columns from the interactive report.

## PS-524531

<b>Deployment date</b>	09/17/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Significant latency issues occurred in the "Retail Schedule Planner" when scrolling through the list of employees using the Safari browser.

## PS-520363

<b>Deployment date</b>	09/17/2025
------------------------	------------

---

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

For some employees, the Scheduled Hours column in the schedule planner showed 39.99 hours when the employee was scheduled for 40 hours.

This was only occurring when the employee's shift times were not at quarter-hour intervals (for example, the employee's shift is 8 hours but runs from 9:55pm-5:55am). If the employee is scheduled for 8 hours per day, the weekly scheduled total should be 40 regardless of the start/end times of each shift.

## PS-515794

<b>Deployment date</b>	09/17/2025
------------------------	------------

---

<b>Availability</b>	General Availability
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---

<b>Configuration required</b>	No
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---

## Details

The API `v1/scheduling/schedule_pattern_templates` was ignoring business structure transfer segments when there was a space in the end. The API should have thrown an error for a space at the end of the transfer string instead of ignoring segments.

## PS-515729

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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## Details

An employee submitting a "Cover my shift" request to another employee was getting the response "*This employee cannot be selected*" despite there being no rule violations. The manager was able to move the shift manually in the Schedule Planner.

## PS-515129

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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## Details

"*Error creating bean...*" appeared when attempting to run a process model that was set to trigger every time a Time Off Request occurred.

## PS-500891

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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## Details

Unable to duplicate Workload Patterns when a new job was added that did not have a pattern assigned. This should have been possible.

## PS-498168

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Device updates were stuck in " *Preparing the download package*" for 1+ hours. Device update packages should have built and updated in a timely manner.

## PS-497609

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

"Show Worked Hours" metric in My Schedule was not showing accurate totals for employees with Percent Allocation Rules. The "Show Worked Hours" metric should display all productive hours for the day, not a single allocated job/location as it was showing.

## PS-495571

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Manager was receiving an "*Audit Consistency Validation Failed*" error when attempting to cancel a Time Off Request.

## PS-495554

Deployment date	09/17/2025
-----------------	------------

<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

API response to retrieve tag definition after update was not showing the current date as it was set up to do.

## PS-487805

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

A heapdump and a message that "*CPU Usage (Above 90%)*" was occurring.

## PS-479763

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

When the Call List is configured to show an employee phone number, it is highlighted in blue to indicate that the manager can click the number to open a VOIP application and call the employee. When the manager clicked the phone number, it was not being correctly passed to the VOIP application; the field in the call list was incorrectly formatted with "*tel://*". It should have had the telephone number formatted with only "*tel:*".

## PS-466623

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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## Details

A 'Duplicate Key Internal Error' was occurring when generating schedules for certain departments.

## PS-394759

Deployment date	09/17/2025
-----------------	------------

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Availability	General Availability
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Configuration required	No
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## Details

When running the API `v1/timekeeping/timecard_metrics/multi_read` for **ACTUAL\_TOTALS**, there were some days that were showing unusual (and slightly off) total amounts for **hoursAmount**.

# Talk

## Resolved Issues

The following issues were resolved.

### PS-583997

<b>Deployment date</b>	25.09.28.01 (10/08/2025)
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

When posts were enabled in Talk environments, the What's happening carousel displayed twice at the top of the Home page. The issue has been fixed.

### PS-501167, PS-509370

<b>Deployment date</b>	25.09.28.01 (10/08/2025)
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

There was an issue in the Talk Admin Dashboard where Talk content administrators without the Talk Analytics permission got a permission error when they selected **Export Responses** to download a list of users who RSVP'd to an event they created.

This issue has been fixed so that admins without Analytics permission can export and view content downloads.

# Timekeeping

## What's New - Key Features

The following features and updates were introduced this month.

### Sign-off timecards with pending changes (PS-180684)

<b>Deployment date</b>	09/17/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

#### Details

To help streamline payroll processing, you can now sign-off timecards that have pending changes. When enabled, sign-off for timecards with pending changes is available for both employees and managers. Managers can sign-off timecards with pending changes individually or by group edit.

Additionally, a new access control point is available that allows managers to approve pending changes in signed-off time. When pending changes are approved after sign-off, the necessary historical corrections are generated.

#### Note:

- Sign-off restrictions still apply even when this feature is enabled. If you have timecards with pending changes that also have sign-off restrictions configured, the timecard will not be signed-off if the sign-off restriction exists.
- Pending timecard changes that appear in the Pending Changes panel for signed-off timecards must be approved or denied individually.

#### Configuration

1. Navigate to **Application Setup > System Configuration > Feature Switch**.
2. Enable the **Sign-off Timecards with Pending Timecard Edits** feature switch.
3. For managers that need to approve pending edits in signed-off time, navigate to **Application Setup > Access Profiles > Function Access Profiles** and open the manager's profile.
4. Under **Manager-Department Manager > Timecard Editor for Managers**, set **Approve Pending Timecard Edits in Signed-off Period** to Allowed and then save the profile.

**Note:**

Managers also need to have the **Edit signed off time** access control point set to allowed to approve pending timecard edits in a signed-off period.

## Additional Resources

For more information, refer to the following help topics:

- *Approve and sign-off timecards*
- *Manager - Department Manager ACPs*
- *Sign-Off Restrictions*

## Resolved Issues

The following issues were resolved.

### PS-556108

<b>Deployment date</b>	10/08/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

Timecard was showing an Invalid Duration exception, but there were no valid reasons for it to display; the durations didn't overlap. Seemed like the timecard was incorrectly linking to the old schedule.

### PS-542317

<b>Deployment date</b>	10/08/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

When global setting **global.totalizer.duration.useOriginalShift.effectiveDate** was enabled, the punch shift continued to use the work rule from the previous span. Enabling the setting should have prevented this from occurring.

## PS-542304

Deployment date	10/08/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

Employee punches within timecards were not showing in the correct order.

## PS-567708

Deployment date	10/01/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

The Quick Time Stamp Punch button was not appearing consistently as it should have.

## PS-543003

Deployment date	10/01/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

Schedule Hours Metric totals were not being reported in a Business Structure Dataview as they should.

## PS-539153

Deployment date	10/01/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

## Details

The Timecard Totalization was incorrect, causing corrections to be generated. The timecard data differed depending on the timeframe viewed.

## PS-501026

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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## Details

User was trying to sign-off a timecard via the API "`v1/timekeeping/signoffs/import`" and the following incorrect error appeared: *"WTK-165005 - The timecard cannot be signed off because it contains one or more violations: No Manager Approval."*

## PS-481461

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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## Details

Totals and Audit Add-Ons were not working correctly.

When clicking between associates with the Totals Add-On open (filtered to Corrections only in the Timecard view), the Add-On did not update for the new associate as it should have.

Similarly, with the Audit Add-On open, switching the Hyperfind did not update the Add-On to reflect the change in associate as it should have.

## PS-509545

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Users were unable to add Time Off Requests without error. It seemed to link back to SQL calls that would loop for 59:59 before timing out and displaying a "502" error.

## PS-517907

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

## Details

Unable to assign Employment Terms to employees; the following error appeared: "*The employee has no primary job assignment effective when joining the group. Assign a primary job with an earlier effective date.*" The employee actually did have a valid Primary Job assigned when the Employment Term was assigned.

## PS-516837

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Add or Update Holidays API ( `/v1/commons/setup/holidays/multi_upsert` ) was not considering the time passed, as it should have, while creating the holiday.

## PS-515138

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Employee receiving error "*A System Error was encountered during CT Call' and NOT Stuck in BGP tab.*" This was preventing the employee from getting into the timecard.

## PS-512390

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The API `/v1/timekeeping/timecard/multi_read workedShifts` was incorrectly returning the same value for **roundedStartDateTime** and **roundedEndDateTime**.

## PS-491957

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Employees were missing hours due to the zone triggering that was not selected in the combination rule/ pay code distribution. This resulted in the employees not receiving the correct pay.

## PS-491876

<b>Deployment date</b>	09/24/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

An employee uses Assignment Rules in their Pay Rule to trigger different work rules for different scheduled shifts. If edits were made to either the Assignment Rules themselves, or directly to the timecard for the shift that uses an assignment rule, no Pending Historical corrections were generated to reflect the changes in the employees totals. Changes to these shifts in historical periods should have created historical corrections.

## PS-490255

Deployment date	09/24/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Multiple employees had historical corrections that populated with duplicating hours.

## PS-515696

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

A single employee could not be signed-off due to being incorrectly excluded from totalization.

## PS-512773

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Multiple punch rounding errors.

## PS-509079

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Accrual reset/update was failing with error "*No accrual profile assigned or the accrual code is not part of the profile*" despite the fact that employees did have correct profiles and paycodes.

## PS-508067

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

API `v1/timekeeping/timecard/multi_read` had an incomplete error message when passing in symbolic period and date range. The previous message did not present a proper error code, and the value presented in the **errorCode** property is what should have been provided in the message property.

## PS-501212

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Some employees were not receiving Holiday Credit on holidays. Issue was related to Multiple Assignments.

## PS-500995

Deployment date	09/17/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Work Rule Configuration was updated to include minimum wage adjustment. After making the update, historical corrections calculated as expected for impacted employees. When the next Enable Edits process was completed, the adjustment appeared again for the same date/transaction as a negative

amount. The following time the Enable Edits process was completed, the adjustment appeared again for the same date/transaction as a positive amount again.

Only one historical correction should have been generated.

## PS-500933

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

A valid accrual amount for one employee was incorrectly doubling.

## PS-499101

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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### Details

The payroll staging had missing employees.

## PS-490434

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

An employee received an accrual payout when they shouldn't. Expiring Grant received should have been used to cover valid takings.

## PS-477271

Deployment date	09/17/2025
Availability	General Availability
Configuration required	No

### Details

A "Work Cover" dataview was showing incorrect totals values for a mapped category that included specific pay codes. On one date, the dataview showed values present, but the employee was paid no hours. On another date, hours were missing where the employee was paid hours included in the relevant mapping category.

## PS-464455

Deployment date	09/17/2025
Availability	General Availability
Configuration required	No

### Details

Accrual Yearly Earning Limit not processing consistently when paired with a Pay Period Earning Limit.

The Accrual Policy had a Pay Period earning limit and a Yearly earning limit. Sometimes the Yearly earning limit was using the actual amount earned and other times it used the amount earned after the Pay Period Earning limit had already happened.

## PS-462690

Deployment date	09/17/2025
Availability	General Availability
Configuration required	No

### Details

The response for API `v1/timekeeping/timecard/multi_read` was missing the **editByType** qualifier (string) for **payCodeEdits**.

## PS-443327

**Deployment date** 09/17/2025

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**Availability** General Availability

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**Configuration required** No

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### Details

The following API call in Production: `POST v1/timekeeping/timecard/multi_read` - was returning a 404 response and stack overflow error.

## PS-427577

**Deployment date** 09/17/2025

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**Availability** General Availability

---

**Configuration required** No

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### Details

When attempting a move using SDM, the SDM publish history presented an error after 10 minutes stating "*Request Entity Too Large*".

## PS-410712

**Deployment date** 09/17/2025

---

**Availability** General Availability

---

**Configuration required** No

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### Details

When running a query from data hub, an odd number was generated in the hours amount for the "Total ALL Pay code" pay code.

# Universal Device Manager

## What's New - Key Features

The following features and updates were introduced this month.

### Universal Device Manager User Interface Refresh (TO-13741)

<b>Deployment date</b>	09/17/2025
------------------------	------------

<b>Availability</b>	Australia
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<b>Configuration required</b>	No
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<b>Locale/region/jurisdiction</b>	Australia
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#### Details

A refreshed user interface is now available for Universal Device Manager, bringing a cleaner and more streamlined experience. This update focuses on visual and usability improvements while maintaining all existing navigation paths and functionality.

#### What's New:

- **Updated Device Status Icons.** Refreshed icons for device statuses improve clarity and visual consistency.
- **Improved Spacing and Layout.** Adjusted spacing and alignment across the UI better support accessibility standards and enhance readability.
- **Enhanced Dropdown Filter.** The dropdown menus listed below now support filtered search capabilities.
  - **Job Transfer Set** selection in Application Configuration.
  - **Pay Rule** selection within Work Rule Definitions.

These enhancements improve the overall user experience without altering workflows or core functionality.

### Control Display of Flanking Days in Device QuickGlance ( TO-23361)

<b>Deployment date</b>	09/17/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The QuickGlance that display an employee's timecard at the device now support the function access control configuration **Display dynamic days before and after in Timecard Editor**. Consequently, timecards that display at devices now behave consistently with the timecard view in the web application. The QuickGlances are listed below:

- View Timecard, View Timecard DX
- My Time
- Approve Timecard
- Attestation flows (that display an employee's timecard)

## Supported Devices:

- InTouch 9000
- InTouch 9100
- InTouch DX
- InTouch DX G2

## Mass Delete Biometric Templates Based on Hyperfind Results (TO-29568)

<b>Deployment date</b>	09/17/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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<b>Navigation</b>	<b>Device &gt; Manage Imports &gt; Biometric Templates &gt; Delete</b>
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## Details

The **Biometric Templates > Delete tab** now includes the **Hyperfind filter** option. Administrators can use Hyperfind queries to identify employees whose biometric templates they want to delete. For example, an Administrator might need to delete ADP QuickPunch templates with the status "Not Available" for employees at a specific site. A Hyperfind filter could be created to identify the employees and the Administrator could select the filter on the **Biometric Templates > Delete tab** to delete the templates.

## Additional Resources

For more information, refer to the *Deleting biometric templates* topic in online help.

## Resolved Issues

The following issues were resolved.

### PS-575645

Deployment date	10/08/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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#### Details

DX clocks suddenly appeared in "Grant Access" status, no longer communicating with UDM. This was preventing employees from recording timely punches.

### PS-572864

Deployment date	10/08/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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#### Details

When using the Fix Missed Punches v3 workflow at an InTouch DX G2 time clock (running latest firmware 4.4.3), then answering "Yes" when asked if they want to fix missed punches, the user was receiving the error "*Rejected: an unexpected error occurred. Contact your system administrator.*"

### PS-541471

Deployment date	09/24/2025
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Availability	General Availability
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Configuration required	No
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## Details

Scheduled Event Manager wasn't sending the correct Work Rules to the devices.

## PS-584024

<b>Deployment date</b>	25.09.28.01 (10/01/2025)
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Main Menu &gt; Maintenance &gt; People Information &gt; Access Profiles</b>

## Details

Universal Device Manager now supports these languages in the user interface:

- Vietnamese
- Filipino
- Malay

**Note:**

Vietnamese and Filipino languages are *not* supported on the InTouch 9100, InTouch DX, or InTouch DX G2 terminals.

## Configuration

1. Select **Main Menu > Maintenance > People Information > Access Profiles**.
2. From **Locale Policy**, select **Vietnamese**, **Filipino**, or **Malay**.

# WFMaas

## Resolved Issues

The following issues were resolved.

### PS-527334

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When trying to export UDM configuration to a file using SDM, the following error occurred: "*SDM-10046: Import failed, server returned no details*".

### PS-515731

<b>Deployment date</b>	10/01/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Valid Inbox notifications were not showing on the Mobile App on iPhones. This was not happening on Android phones.

### PS-539069

<b>Deployment date</b>	09/24/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The API `v1/timekeeping/timecard/multi_read` was randomly returning User Locale language in the Data Source section.

## PS-456724

<b>Deployment date</b>	09/24/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

In the Control Center, Shift Swap notification shift times were not displayed in 24-hour format as configured. The Shift Swap details did show the correct military time format.

## PS-544043

<b>Deployment date</b>	09/17/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When using SDM to bring across Display Profiles from one tenant to another, the process was failing, noting that the Workload Planner Profile id/name was invalid. The SDM process should have allowed the Display Profiles to be brought across.

## PS-527515

<b>Deployment date</b>	09/17/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When attempting to load more than 10 notifications, if the screen resolution or browser zoom was too small, the control center would not load all notifications correctly. The control center would load the first

10, but all subsequent notifications were not available and the scroll bar did not appear correctly. The system should allow for all notifications to appear regardless of the zoom/resolution.

## August 2025 Introduction

### ADP Workforce Manager Release Notes: August 2025

This document has been updated with new features and information for the following releases.

- Service Release 25.08.24.01 - 09/3/2025 deployment date
- Service Release 25.08.17.01 - 08/27/2025 deployment date
- Service Release 25.08.03.01 - 08/13/2025 deployment date
- August Minor Release 25.08.10.01 - 08/20/2025 deployment date

#### Feature updates

The following features and resolved issues have been added, removed, or updated in this month's release.

##### Removed

- 08/04/2025: Updated Scheduling API operations to Add 'onBehalfOfManager' Property (PS-397919)
- 08/18/2025: New Help Experience (PS-503229)
- 08/25/2025: Payroll Integrations Monitoring (PS-533348)
- 08/25/2025: Access to the Integration Template Designer (PS-532497)
- 08/25/2025: Payroll Integration Sets Process Tracking (FS-207427)
- 09/8/2025: Resolved Issues for Service Release 25.08.31.01 - 09/10/2025 deployment date

##### Added

- 08/04/2025: Auction Audit Export All Function (PS-482215)
- 08/04/2025: New API Operations
- 08/25/2025: ADP IDP Initiated Flow Setup and Qualification (FS-238782)
- 08/25/2025: Split Shift ( PS-428490) and previously resolved issues for Extensions
- 08/25/2025: MMR enabled employee user provisioning for Boomi SSO
- 09/01/2025: Extensions Resolved issues: PS-530969, PS-528492, and PS-500762
- 09/01/2025: New Help Experience (PS-503229) added with a new 09/01/2025 deployment date

**Updated**

- 08/18/2025: The New API Operations release note was updated.

## Activities

### Resolved Issues

The following issues were resolved.

#### PS-500979

<b>Deployment date</b>	08/27/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The following error was occurring in the Transaction Assistant: "*Error WCO-101502 Found unexpected exception. Please contact your system administrator.*"

# Absence Management

## Resolved Issues

The following issues were resolved.

### PS-536376

<b>Deployment date</b>	09/03/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Leave of Absence Takings Summary: Total Paid Amount and Total Tracking Amount were grayed out when they should have been visible and populated.

### PS-532493

<b>Deployment date</b>	09/03/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When initiating new case from Leave of Absence landing page using same start and end date, it incorrectly triggered the error "*End date cannot be before start date*".

### PS-474480

<b>Deployment date</b>	08/27/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When attempting to open Leave Rules, an "upstream request timeout" error occurred.

## PS-458018

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When accessing multiple Dataviews related to Leave-type information, an error occurred and the following message appeared: *"Internal Server Error - Something went wrong while processing your request on the server. Please wait a moment and try your request again. If the problem persists, please contact your System Administrator."*

# Auctions

## What's New - Key Features

The following features and updates were introduced this month.

### Auction Audit Export All Function (PS-482215)

Deployment date	08/20/2025
Availability	General Availability
Configuration required	No
Navigation	<b>Auctions Manage &gt; Auctions tab</b>

#### Details

The Auction Audit Export All function allows Auctions Managers to easily monitor multiple auctions to ensure they are making progress towards specific Auction setup properties. The **Export** option generates an Excel file that provides a snapshot of multiple auctions as described in more detail below.

- The **Export** option is located on the Auctions tab. To activate the option, you must select at least one auction. A counter displays in parentheses next to the Auctions tab and also directly under the **Export** option to indicate how many auctions are selected.
- The export file is named *Auction\_Summary* followed by the current date, the user's time zone and time stamp, for example *Auction\_Summary\_2025-07-16T08-48-12-847Z.xlsx*.
- The export data includes the Auction Name, Status and Bid Progress as well as critical Auction properties.

## Data Hub

### What's New - Key Features

The following features and updates were introduced this month.

#### Data Hub accrualTransaction and accrualBalance pipelines Adopt Change Indicators (FS-9052)

<b>Deployment date</b>	08/14/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

This release introduces incremental Change Data Capture (CDC) for the Data Hub accrualTransaction and accrualBalance pipelines. This update leverages the Change Indicator Service (CIS) to optimize data processing and improve system efficiency, processing only the changes since the last execution. This approach reduces pipeline execution duration, enhancing system performance.

Previously, the pipelines ran using the drop-and-replace processing method.

**Note:**

After the August release is deployed, it is recommended that you run a historical reload of the Accruals wrapper to ensure data integrity and consistency going forward.

### Resolved Issues

The following issues were resolved.

#### FS-236724

<b>Deployment date</b>	8/14/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

Labor Standard Forecast and Earned Hours data discrepancies during the incremental load process caused incorrect data to populate in vLaborStandardForecast and vLaborStandardEarned. The API manifest has been updated to ensure all change indicators are processing correctly.

**Note:**

A historical reload of the Labor\_Standard\_Forecast\_Retail wrapper is recommended.

# Engines

## Resolved Issues

The following issues were resolved.

### PS-527548

Deployment date	09/03/2025
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Availability	General Availability
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Configuration required	No
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#### Details

Performance issue: Batch jobs were taking too long to finish (hours instead of minutes).

### PS-514236

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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#### Details

Volume drivers and Labor not being distributed by Traffic Pattern as they should. This was adversely impacting the labor for standards that use those drivers.

### PS-503352

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

When trying to approve employee time off request as the delegator, the following error appeared: "*Error A software error occurred. Check the configuration of the data*".

## PS-514228

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The schedule generator was not scheduling a large number of employees to their contract/target hours. The coverage on the first 3 days (Fri/Sat/Sun) of the month was especially low.

## Extensions

### What's New - Key Features

The following features and updates were introduced this month.

#### Presence Recording for Salaried Employees (Forfait Jours Cadres) (PS-415701)

Deployment date	08/20/2025
Availability	General Availability
Configuration required	Yes

##### Details

The Presence Recording for Salaried Employees (Forfait Jours Cadres) extension ensures compliance with France Labor Code by tracking working time in days for white-collar workers (Forfaits Cadre). It includes the following features:

1. Boomi integration iPack computes the "Days to be Worked" per employee.
2. Boomi integration iPack computes the "Réduction du temps de travail" (Reduced Working Time Days-RTT).
3. Workflow (Activiti) that enables employees to view and record their attendance in days and half days for current and historical days.

#### Edit Approved Time-off Requests (PS-417728)

Deployment date	08/20/2025
Availability	General Availability
Configuration required	Yes

##### Details

The Enhanced Time-Off Request Management workflow extension improves users' time-off request management. It includes the following features:

- **Flexible Time-Off Management:** Employees can now modify or cancel specific dates within a time-off request without canceling the entire request.

- **Improved Request Handling:** Time-off requests can be adjusted for both contiguous and non-contiguous periods, enhancing convenience.
- **User-Friendly Interface:** Enhanced interface for easier management of time-off requests.

## Split Shift (PS-428490)

Deployment date	08/10/2025
Availability	General Availability
Configuration required	Yes

### Details

The Split Shift extension introduces the ability to create custom split shift zones, allowing employees to be scheduled for multiple broken shifts. This feature ensures that employees receive relevant penalties and allowances for their split shifts, enhancing payroll accuracy and compliance.

## Resolved Issues

The following issues were resolved.

### PS-530969

Deployment date	08/28/2025
Availability	General Availability
Configuration required	No

### Details

The Leave Loading extension incorrectly applied duplicate paycodes in the Timecard on days with split shifts.

### PS-500762

Deployment date	08/13/2025
Availability	General Availability
Configuration required	No

## Details

The France Vacation Calculation iPack generated a script error when a termination date was entered into an employee's record at the time of contract signing.

## PS-517108

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The Overtime Exemption integration did not properly exempt commission-based employees, specifically those with a base wage assignment of zero.

## PS-528492

<b>Deployment date</b>	08/06/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	Yes
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## Details

The Auto Shifts extension now offers a mechanism to explicitly define the day divide for a location.

Beginning with version 3.0, shifts are no longer automatically split at midnight. Instead, when a shift spans the day divide, it correctly identifies the configured zone boundaries that align with the pay rule assigned to the employee.

## Previous Resolved Issues

The following resolved issues were released in previous months.

## PS-508882

<b>Deployment date</b>	07/30/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Direct Accrual Donation extension now supports localization of accrual codes in notifications, paycode edit comments, and forms.

## PS-505542

<b>Deployment date</b>	07/09/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

During a bulk import, if the Contract Workforce Management People Import integration encountered a failure with a single employee record, none of the records in the file were imported into the application.

## PS-508667

<b>Deployment date</b>	07/09/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Contract Workforce Management People Import integration encountered multiple issues when importing employee data.

- The first integration run failed due to incorrect employee data.
- Although the second integration run succeeded, Skills, Adjustment Rules, and Employment Terms were not updated.
- During the third run, missing details were updated, but the effective date was incorrectly set to the first day of the next month instead of the actual hire date.

# Forecasting

## What's New - Key Features

The following features and updates were introduced this month.

### Earned Hours by Labor Standards (PS-453430)

Deployment date	8/20/2025
Availability	General Availability
Configuration required	No

#### Details

The [Labor Forecast Analyzer](#) API Resource has been enhanced with the ability to retrieve earned hours data at 15-minute intervals, detailed by specific labor standards. Prior to this enhancement, daily earned hours totals were calculated but not stored.

A new option called **includeEarnedLaborStandard** has been added to the [Execute Labor Forecast Analyzer](#) (POST /v1/forecasting/labor\_forecast\_analyzer/apply\_create) API operation. When set to `Enabled`, the system will retrieve and store earned hours.

## Resolved Issues

The following issues were resolved.

### PS-494014

Deployment date	09/03/2025
Availability	General Availability
Configuration required	No

#### Details

Reports were showing incorrect Labor Hours after moving existing jobs to a different task group.

## PS-465126

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

A "WFF-273408" error was received when attempting to assign Labor Constraint Profile to a location. When Forecast week start day is Sunday and attempted assignment date is Sunday, the assignment should not give this error about the start day of the forecast week.

## PS-498416

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

A heapdump error (JVM Heap Memory Utilization (Above 95%)) was occurring.

# Gaming

## Informational

The following announcement is associated with the November 2025 release.

### Gaming tenant refresh support (PS-514374)

<b>Deployment date</b>	08/20/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	No

#### Details

Gaming tenants can now be refreshed upon request.

### Shift-based token pools (PS-303137)

<b>Deployment date</b>	08/20/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Administration &gt; Token Pools</b>

#### Details

The shift-based token pools feature is now generally available. This feature provides the ability to pay tokens based on the shift instead of allocating tokens across an entire day.

#### Configuration

When configuring a token pool, use the **Define by Shift** option and then enter the **Shift Start Time** and the **Shift End Time**.

#### Additional Resources

For more information about configuring token pools, see the *Token pools* topic under "Time > Gaming > Setup and configure gaming" in the online help.

## Identity

### Resolved Issues

The following issues were resolved.

#### PS-486348

<b>Deployment date</b>	08/27/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

**Last Password Change Date** field in Dataview was not displaying the correct date when employee changed their password by editing Profile. It should have reflected the date that the password was changed, as it does when the password is changed in People Information.

# Integrations

## Resolved Issues

The following issues were resolved.

### MMR-Enabled Provisioning for Integrations SSO (FS-228196)

<b>Deployment date</b>	08/20/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

User account provisioning for the Integration Template Designer (Boomi) is consistent whether or not the function access profile (FAP) is enabled by way of multiple manager roles (MMR).

# Mobile

## Resolved Issues

The following issues were resolved.

### PS-473745

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Punch tile not hidden on Mobile when set to hide. When the home page management has the punch tile selected, it displays the punch tile on both desktop and mobile. In the display profile, when the "Hide punch tile on mobile" setting is set to **yes**, it is supposed to remove the punch tile from mobile to prevent employees from clocking in via mobile. This hide was not occurring as it should have.

# New API Operations

## New API Operations

**Deployment date** 08/20/2025

**Availability** General Availability

**Configuration required** No

### Details

The following operations are available as of August 2025:

Domain	Resource	Operation	Method	URL Endpoint
Person Assignments	OneView Employee Assignments	Retrieve OneView Assignments by Person Key or Number	GET	/v1/commons/persons/oneview
Person Assignments	OneView Employee Assignments	Retrieve OneView Assignments	POST	/v1/commons/persons/oneview/multi_read
Person Assignments	OneView Employee Assignments	Create or Update OneView Assignment	POST	/v1/commons/persons/oneview
Person Assignments	OneView Employee Assignments	Create or Update OneView Assignments	POST	/v1/commons/persons/oneview/multi_upsert
Scheduling	Shift Groups	Retrieve Shift Group by ID	GET	/v1/scheduling/schedule/shift_groups/{id}
Scheduling	Shift Groups	Retrieve Shift Group by Name	GET	/v1/scheduling/schedule/shift_groups
Scheduling	Shift Groups	Create Shift Group	POST	/v1/scheduling/schedule/shift_groups

Domain	Resource	Operation	Method	URL Endpoint
Scheduling	Shift Groups	Retrieve Shift Groups	POST	/v1/scheduling/schedule/shift_groups/multi_read
Scheduling	Shift Groups	Update Shift Group	POST	/v1/scheduling/schedule/shift_groups/apply_update
Scheduling	Shift Groups	Delete Shift Group by ID	DELETE	/v1/scheduling/schedule/shift_groups/{id}
Timekeeping Setup	Accrual Policies	Delete Accrual Policy by ID	DELETE	/v1/timekeeping/setup/accrual_policies/{id}
Timekeeping Setup	Accrual Policies	Delete Accrual Policies	POST	/v1/timekeeping/setup/accrual_policies/multi_delete
Timekeeping Setup	Accrual Policies	Create or Update Accrual Profiles	POST	/v1/timekeeping/setup/accrual_profiles/multi_upsert
Timekeeping Setup	Accrual Policies	Delete Accrual Profile by ID	DELETE	/v1/timekeeping/setup/accrual_profiles/{id}
Timekeeping Setup	Adjustment Rules	Retrieve All Adjustment Rules	GET	/v2/timekeeping/setup/adjustment_rules
Timekeeping Setup	Adjustment Rules	Create or Update Adjustment Rules	POST	/v1/timekeeping/setup/adjustment_rules/multi_upsert
Timekeeping Setup	Adjustment Rules	Delete Adjustment Rule by ID	DELETE	/v2/timekeeping/setup/adjustment_rules/{id}

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Domain	Resource	Operation	Method	URL Endpoint
Timekeeping Setup	Adjustment Rules	Delete Adjustment Rules	POST	/v1/timekeeping/setup/adjustment_rules/multi_delete
Timekeeping Setup	Bonus and Deduction Rules	Delete Bonus or Deduction Rule by ID	DELETE	/v2/timekeeping/setup/deduct_rules/{id}
Timekeeping Setup	Bonus and Deduction Rules	Delete Bonus and Deduction Rules	POST	/v2/timekeeping/setup/deduct_rules/multi_delete
Timekeeping Setup	Break Rules	Delete Break Rule by ID	DELETE	/v1/timekeeping/setup/break_rules/{id}
Universal Device Manager	UDM Device Actions	Retrieve Device Action by ID	GET	/v1/udm/devices/actions/{id}
Universal Device Manager	UDM Device Actions	Retrieve Device Actions by Devices or Groups	POST	/v1/udm/devices/actions/multi_read
Universal Device Manager	UDM Device Actions	Execute Device Action for Devices or Device Groups	POST	/v1/udm/devices/actions/apply_update
Universal Device Manager	UDM Device Actions	Delete Device Action by ID	DELETE	/v1/udm/devices/actions/{id}
Universal Device Manager	UDM Device Actions	Delete Device Actions by Status	POST	/v1/udm/devices/actions/apply_delete
Universal Device Manager	UDM Device Actions Options	Retrieve All Device Action Options	GET	/v1/udm/devices/actions/options

# People

## Resolved Issues

The following issues were resolved.

### PS-510803

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Terminated employee was retaining Absence Licenses (Entitlements). Terminated employees should not be counted towards license counts.

### PS-506454

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Overriding personal rule was not reflecting the selected date range in the Schedule Planner. Instead, it displayed the latest available target month - despite the figures being imported correctly. It should have reflected the time period selected and not just the latest target month.

# Platform

## What's New - Key Features

The following features and updates were introduced this month.

### ADP IDP Initiated Flow Setup and Qualification (FS-238782)

Deployment date	08/10/2025
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Availability	General Availability
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Configuration required	
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#### Details

For deep linking to tiles, configure a new SSO connection after the tenant is provisioned.

### New Help Experience (PS-529449)

Deployment date	09/01/2025
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Availability	General Availability
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Configuration required	No
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#### Details

The online help experience is updated. Though all help content is still available within the online help, some elements of navigation and help functionality are altered.

## Resolved Issues

The following issues were resolved.

### PS-515592

Deployment date	09/03/2025
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Availability	General Availability
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<b>Configuration required</b>	No
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### Details

When trying to access Business Process or Process Model, the following error occurred: "*400 Bad Request. Request Header Or Cookie Too Large*".

## PS-518812

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Employees can see the Request Time off link on a desktop, but when they view from a mobile device or tablet (using a browser), it was not visible. The display should be the same on a mobile device and the desktop.

## PS-513593

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Setup Data Manager Error "*Payload Too Large*" appeared when trying to 'SDM' Attestation Workflow from a file.

## PS-473280

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Home Page tiles were stacking Top to Bottom instead of Side by Side as they should have been.

## PS-422085

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When employees selected the Request Time-off shortcut, the display looked like the Calendar Time Off instead of looking like Scheduled Time Off as it should have.

# Scheduling

## Resolved Issues

The following issues were resolved.

### PS-528013

<b>Deployment date</b>	09/03/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When adding pay codes with symbolic amounts (e.g. full schedule day) and Override Shift, initially the pay code amounts were showing as expected. However, if you then changed the pay code type or added a comment to the pay code, the amount defaulted to 0.00. The amount should have stayed regardless of the change of pay code or comment added.

### PS-522184

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

In the test environment, it was not allowing a user to set up a Dataview to Approve and Refuse Open Shift and Time-Off requests directly from any Employee View.

### PS-516527

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When fetching dependencies, the following error occurred: "*SDM-15002: Could not fetch all dependencies of Locations. One of the keys you entered is incorrect.*"

This was an attempt to move items from the test environment's Business Structure to the production environment. This error should not have occurred; the Location was being being pulled from SDM and nothing was manually entered for a key.

## PS-515951

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When viewing the Rule Violations area of the Shift Swap Requests in the Control Center, it incorrectly showed 'Removed' on violations which were still applicable.

## PS-510005

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Latency and inconsistent response details from the API `v1/scheduling/employee_cover_requests/candidate_employees`. On the first API call, there were less candidate employees returned. On the second call, there were more candidate employees returned.

## PS-505541

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When users changed the Job Preference under **People Information > Timekeeping > Employee Role**, the change did not stay if "**Employee Choice?**" was set to Yes. There was no error upon saving; the change just reverted back. If **Employee Choice?** was set to No, the change was allowed to stay.

## PS-502622

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When trying to SDM the 'Cover' or 'Open Shift' Request Subtype, the following error occurred: "*WTK-07295 The value for the parameter is not valid. Parameter: Maximum Rule Severity to Auto Approve.*" This error should not have occurred; the value was valid.

## PS-517254

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

An employee offered another employee a shift via Request to Cover and the offered employee accepted the shift. One manager approved the submitted request and then, hours later, it showed another manger set the request to pending. This should not have been possible: once a request is approved, another manager should not be able to act upon it.

## PS-505541

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When users changed the Job Preference under **People Information > Timekeeping > Employee Role**, the change did not stay if "**Employee Choice?**" was set to Yes. There was no error upon saving; the change just reverted back. If **Employee Choice?** was set to No, the change was allowed to stay.

## PS-517174

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When selecting a 12-week period (or more) in Schedule Planner, the holiday flags were initially displayed, but when different week tabs were selected, the holiday flags disappeared. This should not have occurred.

## PS-510876

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

School Calendar updates were not reflected in the Schedule Planner immediately after being added or updated by the `/v2/commons/persons/minor_rules/` API. Some action needed to be taken against the employee in order for the Schedule Planner to update with the new school calendar assignment.

## PS-509061

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When a preferred unavailable (or any availability type included in the subtype) was set to 'prohibited' on specific days of the week, the employee was being prompted with questions for the prohibited types on those specific days. The prompt for prohibited availability should not have appeared; they are not required.

## PS-483016

<b>Deployment date</b>	08/27/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

When users tried to submit a Time off request through a SmartView at any time clock, the following error appeared at the time clock: "*An unexpected error occurred. Contact your system administrator.*" Users were able to get as far as the submission form (filling out date, hours, type, etc) and hitting "Submit" before the error showed.

## PS-480718

<b>Deployment date</b>	08/27/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

The Audit Report was showing a category (AVAILABILITY\_PATTERN\_REQUIREMENTS) to all when this category should have only displayed for one specific customer.

## PS-451367

<b>Deployment date</b>	08/27/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

With edits enabled, when Timeoff Requests were canceled, negative corrective edits should be generated and sent to payroll; this was not occurring.

## PS-450460

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

The following occurred in the Schedule Planner when adding a pay code for employees via the Quick Actions toolbar (**Quick Actions > Pay Code > {select pay code} > {click on shift} > Save**). After saving the schedule, the pay code no longer appeared in the schedule even though the shift was gone. The audit trail showed no indication that the pay code was ever added despite the shift being overridden for that date.

When a pay code is added to the schedule using the Quick Actions toolbar, the employee's shift should be unassigned and the chosen pay code should appear in the schedule and audit trail for that date.

## PS-450292

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

A user with around 38 hours of ANNUAL was able to request 377 days of leave as long as that span included time behind a payroll lock. Users should not be able to request time off behind the payroll lock and doing so should not defeat the Accrual Overdraft validation.

## PS-498317

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

A new skill was created and needed to 'SDM' it to all other environments. Using SDM, it resulted in success with no errors. However, it did not appear in the list of skills. Also tried to export as a file and import, with the same results.

## PS-492240

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

When employee submitted a Time off Request that spanned the week divide, they received an error with instructions to "Correct the errors in the required fields to continue." There actually were no required fields that were not populated or had incorrect data.

## PS-492038

Deployment date	08/27/2025
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Availability	General Availability
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Configuration required	No
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## Details

Coverage data was incorrect.

## PS-516633

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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## Details

Schedule Audit API was not showing POSTED DELETES on POSTED SHIFTS when called *by Location*. It DID show them when called *by Employee*.

## PS-509090

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

When trying to copy Availability Pattern Requirements Data to the test environment, the copy failed with the message "*Some Unknown Error Occurred. Error Details Not Available.*"

## PS-494068

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

In the Mobile App, there was minimal visibility of the employee name in the Schedule Planner. The view had changed to only show the first two letters of the employee name. Users were unable to drag & widen the columns while using the app to resolve this.

## PS-486568

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

The Transaction Assistant was missing (not visible) in some random runs.

## PS-481528

Deployment date	08/13/2025
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Availability	General Availability
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<b>Configuration required</b>	No
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### Details

The following problem occurred when using the "Create Paycode Edits with Options" API endpoint to make Paycode edits.

When attempting to edit the Pay Code to a different Pay Code (with the same number of hours that came from the imported Pay Code) via the Schedule Planner for pay codes that were imported, it did change the pay code. However, it reverted to zero amount instead of the amount supplied during the import and shown when making the edit.

## PS-453980

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The following errors occurred when setting up to **Sync My Schedule** in the Mobile App.

The **Sync My Schedule** did produce the URL needed to obtain the ICS file. However, when downloading the file and attempting to load into Google Calendar (for example), it failed with either "Parse Error" (Parse Error.jpg) or "Unable to Launch Event" (Screen 7 Error with Google Calendar.jpg).

## PS-398339

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When making changes in the schedule, it sometime wouldn't allow Save, but did not populate an error message. With no error message, it is very confusing and difficult to determine what is wrong.

# Talk

## What's New - Key Features

The following features and updates were introduced this month.

### Talk Content Moderation Enhancement (PS-506208)

<b>Deployment date</b>	8/14/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

When the System Reported Content setting is enabled in the Talk Admin Dashboard, Talk automatically flags a user post/comment as inappropriate when negative language or tone is detected. Talk administrators moderate flagged content, including posts and comments made in the feed, groups, and apps.

With this release of Talk, when a comment/post is flagged, it remains visible only to the creator. A banner note indicates that the content is under review and will be visible to others only after admin approval. Previously, the content was removed until it was allowed by the admin.

#### Additional Resources

For more information, see the Talk Admin Dashboard help topics *Moderate Reported Content in Talk* and *Manage Talk Settings*.

### Talk API (PS-479185)

<b>Deployment date</b>	8/14/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

This release of Talk introduces the Talk API, which provides a set of operations that allow you to manage employee communications with announcements, challenges, events, posts, and more.

## **Additional Resources**

For more information, refer to the [Developer Hub](#).

# Timekeeping

## What's New - Key Features

The following features and updates were introduced this month.

### Rule Analysis Report enhancements (PS-445956)

<b>Deployment date</b>	08/20/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Employee timecard &gt; Analyze &gt; Analyze Rules</b>

#### Details

The following enhancements have been made to the Rule Analysis Report.

#### Employment Term group

Previously, employment terms were listed in the pay rule group. Now, employment terms appear in their own group, making them easily distinguishable from pay rules.



#### Totals enhancements

In the Totals section, there are new labels and more information. Previously, totals information was shown all on one line, as seen with the Regular and 6th Day OT paycodes in the following image.

Totals (4:30)

Regular USD207.00 (USD46.0...

6th Day OT (1:00) USD92.00 (USD92.0...

Now, this information appears on multiple lines, with labels to indicate the Paycode Name, Wage Formatted, and Wage Rate Formatted. Additionally, Base Wage is now shown in the report.

Totals (4:30)

Paycode Name Regular

Wage Formatted USD207.00

Wage Rate (USD46.00)

Formatted

Base Wage USD46.00

---

For bonus totals, if the bonus is paid to a pay code the Pay Code Multiplier and the Pay Code Addition (from the paycode definition) are shown. Additionally, the Type and Rule Name are now also shown in the report.

Paycode Name	6th Day OT
Wage Formatted	USD92.00
Wage Rate	(USD92.00)
Formatted	
Base Wage	USD46.00
Pay Code Multiplier	USD2.00
Pay Code Addition	USD0.00
Wage Adjustments	
Type	Bonus
Rule Name	bonus_dev
Rate	USD92.00

### Configuration

Go to **Administration > Application Setup > System Configuration > Feature Switch** and enable the **Enhanced Analyze Rules** feature switch.

### Additional Resources

For more information, see the *Run the Rule Analysis Report* topic in the online help.

## Resolved Issues

The following issues were resolved.

### PS-509463

**Deployment date** 09/03/2025

**Availability** General Availability

<b>Configuration required</b>	No
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### Details

The holiday credit for June 24th and July 1st was wrong. The calculation is based on the previous 4 weeks worked by an employee preceding the holiday. The amount of hours awarded for the holiday should not have change based on the timeframe selected.

## PS-505109

<b>Deployment date</b>	09/03/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Customer had an integration renaming the default Multiple assignment from "Assignment" to position-specific names. In a large number of their updates, the API call to `v1/commons/persons/multi_update` was returning with "*HTTP 400 Some internal server error occurred. Please contact the system administrator for details.*" This was occurring (failing) for some, but not all, of the transactions.

## PS-490243

<b>Deployment date</b>	09/03/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When an employee changed the Pay Rules that included different sign-off restrictions, the latest sign-off restriction was applied when performing sign-off on a previous pay period.

When signing off a timecard, the sign-off restrictions from the pay rule assigned to the employee during that specific period should be applied.

## PS-535204

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

There were Combination Rule page rendering issues in the test environment's 'Configure Combinations' page. The columns of the page were out of synchronization.

## PS-521620

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Totalizer extension 'Work on Day-off Differential' was not working properly. This extension needs to (and did not) consider rounded punches as the condition for applying the duration pay code and therefore the Work Rule transfer.

## PS-507130

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

French locale policy was set up to translate numbers from decimal 00.00 to 00,00. The timesheet total was not executing the translation; it was incorrectly still showing as decimal.

## PS-506405

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

A system error was encountered during CT when accessing the timecard for any date range previous to June 1, 2025. The timecard should have loaded without issue.

## PS-495994

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Customer made a configuration change which triggered system-generated corrections. After saving the pending corrections, new 'pending' showed up; the system appeared to be stuck in a loop. After saving, no new pending corrections should have triggered.

## PS-473413

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When entering multiple clockings into the timesheet, the system was reacting differently based on the save timing. This should not occur; punch calculations should not be inconsistent and "Pay from schedule" should cancel if there is an actual event on the timecard.

## PS-451706

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Employees and managers could not edit certain employee punches that were "paid from schedule." An incorrect "duplicate punches" error was triggered.

## PS-447558

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

A manager edited an employee's timecard for March 1, removing punches from the timecard because the employee had PTO scheduled for that day. When saving the timecard, on March 4, a missed punch exception was displayed and the punches on that day were duplicated. The data on March 4 should not have been affected by a change to the timecard on March 1.

## PS-437213

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Timecard showed an Invalid Duration exception but there wasn't any reason for it to display. The durations didn't overlap. Seemed like the timecard was somehow linking to the old schedule.

## PS-418790

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Reconcile Timecard dataview was showing incorrect unexcused absences for several employees. No exceptions populated on the timecard or showed in the exception report. This seemed to occur when punches were added after the fact by the manager on a day with a schedule.

## PS-508367

<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

Some employees in test environment were not being totalized. The following error message appeared: "A System Error was encountered during CT Call".

## PS-499142

<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The Holiday Credit Rule was not counting toward consecutive day zone as it was configured to.

The consecutive day overtime was using the pay code that was from "count toward overtime limits" in the holiday credit rule to check if the holiday should count to consecutive day overtime. So, although "Count toward consecutive day overtime" was checked "Always" and the "Count toward overtime limits" was checked "Never", no paycode was counted to consecutive day overtime. Therefore, the consecutive days worked zone was not triggering.

## PS-492781

<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

Employees' timecards sometimes contained a zero-value balance cascade entry, which would disappear when the employee was signed-off or if changes were made to the timecard. A Balance Cascade entry should only have appeared if there was a value being cascaded.

## PS-482151

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Terminated multiple assignments were being costed hours in the Timecard API. The terminated assignment (terminated before the date of the punches) should not have been pulling any data in the payroll file.

## PS-478989

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Payrule in the Employment Terms was not being picked up for employees as it should have been. The timecard should pick up the payrule from Employment Terms and not from default payrule assigned in People information.

## PS-462836

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Half-Day Time-Off Request behavior related to breaks changed in timecard based on shift amount. The break should be deducted regardless of the shift amount.

## PS-456134

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Timecard Issue: When attempting to enter punches. Error "*WTK-219400 There is not enough leave tracking balance for the following dates: [Sat 2/22].*" appeared. These Timecard punches should have been entered without error.

## PS-444003

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Dataview column "Job Transfer Set (Manger Additions)" would not display (as it should) in the Dataview if there were Multiple Assignments.

## PS-416503

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Setup Data Manager issue: SDM imported incorrect configuration settings during transfer rather than failing as it should have.

Changes were made to Work Rules. When these were transferred to Production, the round rule failed to be applied. What should have happened was that all work rules should have failed due to a failed dependency. Instead SDM ignored it and set the configuration to 'None'.

## PS-415060

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Naming work rules had a 32 character limit, but should have had a 50 character limit. There was a mismatch in character limits between the database (50) and application (32) layers. This inconsistency caused truncation of names longer than 32 characters without user notification.

To resolve this issue, the character limit in the UI and backend validation is aligned with the database definition, allowing up to 50 characters.

# Universal Device Manager

## What's New - Key Features

The following features and updates were introduced this month.

### Warn Users When Configuring Devices with IP Address for Primary Server Communications (TO-27290)

Deployment date	08/20/2025
Availability	General Availability
Configuration required	No
Navigation	<b>Devices &gt; Device Profile &gt; Communication Settings</b>

#### Details

By default, the **Primary Server** and IP address on the **Device Profile > Communication Settings** page are created by Tenant Manager. Under some scenarios, you may need to edit these, for example, if you are relocating a device from one tenant to another or if your environment utilizes a firewall or proxy server.

- The **FQDN recommendation Warning** recommends using the Fully Qualified Domain Name (FQDN) as the Primary Server and only using the IP address as the Primary Server when routing device traffic through an internal proxy on your network.
- The **IP Address Mismatch Warning** identifies an inconsistency between the IP address entered in the Primary Server field and the Primary Server default IP address. This message also recommends using the FQDN as the Primary Server and limiting the use of an IP address as the Primary Server to routing traffic through an internal proxy.

To clear the messages, click **Yes** or **Cancel**.

### Biometric Import to Set Threshold to High When Missing in the Export (TO-28597)

Deployment date	08/20/2025
Availability	General Availability
Configuration required	No

## Details

Prior to and including Workforce Central 8.1.14, the export for biometric templates erroneously excluded the Threshold data. Previously, the missing Threshold was imported with the value "Medium". As of this release, the missing Threshold will be imported with the value "High".

## Automate Firmware Update (TO-21423)

<b>Deployment date</b>	06/18/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Navigation</b>	To manually load firmware: <b>Device Dashboard &gt; Actions &gt; Load Firmware &gt; Action Options</b> or to configure an event: <b>Configuration &gt; Event &gt; Event Management &gt; Edit &gt; Event Editor</b>

## Details

**Note:**

As of August 2025, this release note has been updated.

A new setting named **Perform automatic multi-step upgrades when required** is available when Administrators update firmware for InTouch DX G2 devices. If the setting is enabled and the update involves a multi-step update (for example, from version 4.3.1 to 4.3.4 and then to 4.4.0 and finally to 4.4.1+), the application automatically performs the entire operation. The setting is available from **Actions > Load Firmware** on the Device Dashboard or from **Event Editor > Load Firmware** in Event Management.

### Important Update Requirements

- Devices running firmware version 4.3.x must first be updated to **4.3.4** before proceeding to 4.4.0 or higher.
- Once the device firmware is at version 4.3.4, ADP recommends updating the firmware to version 4.4.3 or higher.

**Note:**

Firmware version 4.4.3 (Full) contains the full Android OS that was originally released with 4.4.0, as well as additional updates. Version 4.4.3 (Small) contains the additional updates but does not include the full Android OS. Depending on what firmware version is currently on the device, UDM will automatically determine whether the device needs to be updated to 4.4.3 (Full) or 4.4.3 (Small) and will proceed with the update and display a confirmation message.

### Update Path Examples

*Example 1: Three-Step Update*

- Current Version: 4.3.1
- Target Version: 4.4.2
- Steps:
  - Update to 4.3.4.
  - Update to 4.4.0.
  - Update to 4.4.2.

*Example 2: Two-Step Update*

- Current Version: 4.3.4
- Target Version: 4.4.2
- Steps:
  - Update to 4.4.0.
  - Update to 4.4.2.

*Example 3: One-Step Update*

- Current Version: 4.4.0
- Target Version: 4.4.2
- Step:
  - Update directly to 4.4.2.

*Example 4: One-Step Update*

- Current Version: 4.3.4
- Target Version: 4.4.3
- Step:
  - Update directly to 4.4.3 (Full) or 4.4.3 (Small). As noted above, UDM will automatically determine whether the device needs to be updated to 4.4.3 (Full) or 4.4.3 (Small) and will proceed with the update and display a confirmation message.

**Examples and Additional Considerations**

- Let's say the Administrator selects DX G2 devices with firmware version 4.3.0 and then selects **Actions > Load Firmware** and specifies Latest Firmware (for example, 4.4.2). If the Administrator enables **Perform automatic multi-step upgrades when required**, the application performs the

multi-step update on the DX G2 devices. The devices are updated from version 4.3.0 to 4.3.4 to 4.4.0 and finally to 4.4.2.

- Let's use the same scenario again. This time, if the Administrator does not enable the new setting, the application does not perform the multi-step update on the DX G2 devices and the status of the Device Details page displays "Failed" with an explanation.
- A new status on the Device Dashboard page indicates whether a device needs a multi-step update. The status appears in the Firmware Status Dashboard Column and the text states "Requires multi-state update."
- New details on the Device Action page identify the firmware update that will occur and indicate which version is loading at each step. The firmware update appears in the Action column and includes the full version number.
- By default, the **Perform automatic multi-step upgrades when required** setting is not enabled.

## Resolved Issues

The following issues were resolved.

### PS-527096

<b>Deployment date</b>	08/27/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

The "View My Time" SmartView was not allowing users to remove timecard approval on an InTouch DX, as it should.

### PS-517821

<b>Deployment date</b>	08/27/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

Initialize Device action was failing when all devices were selected or when all devices were receiving an Event Manager initialize action.

# WFMaas

## Resolved Issues

The following issues were resolved.

### PS-422372

<b>Deployment date</b>	09/03/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

AuthN session management requires 3rd party cookies to be enabled on the browser. We needed to (and have) provided an alert to an end user logged into the application with 3rd party cookies disabled, as this was causing checksession to fail and session errors.

### PS-511004

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Employees were getting a "*Needs review*" status within the People Sync Monitoring page. They sync worked successfully for a few days, and then the error "*Unable to load employee profile...*" occurred.

### PS-505858

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Multiple heapdumps were occurring.

## PS-488763

<b>Deployment date</b>	08/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The API `v1/commons/hyperfind/execute` failed with a "*504 Gateway Time-out*", causing the integration to fail.

## July 2025 Introduction

### ADP Workforce Manager Release Notes: July 2025

This document has been updated with new features and information for the following releases.

- Service Release 25.07.27 (8/13/2025 deployment date)
- Service Release 25.07.20 (7/30/2025 deployment date)
- July Minor and service release (25.07.13) with the following deployment dates:
  - Data Hub: 07/17/25
  - Talk: 7/13/25
  - All other areas: 07/23/2025
- Service Release 25.07.06 (7/16/2025 deployment date)
- Gaming Service Releases: 25.07.06 (7/10/25 deployment date)

#### Feature Updates

The following features have been added, removed, or updated in this month's releases.

- In Talk, the Talk Content Moderation Change (PS-356615) feature was removed.
- The Gaming tenant refresh support (PS-327889) option was removed.
- Extensions features and resolved issues have been added.
- Leave of Absence case enhancements (PS-429262) was removed.
- Employee ID added on Leave and Attendance pages (PS-415895) was removed.
- Updated Scheduling API operations to Add 'onBehalfOfManager' Property (PS-397919) was removed.
- The PS-501146 resolved issue has been added to the 25.07.27 service release.
- New Indicator for Actual vs Forecasted Hours (PS-449379) was added to the 25.07.27 service release
- Enhanced Hyperfind Filters to Respect Assignment Status (PS-430293) was removed

# Absence Management

## Resolved Issues

The following issues were resolved.

### PS-492103

<b>Deployment date</b>	07/30/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

An Attendance Policy was set to 'Enforce policy rules on last day of tracking period only', but this was not consistently being enforced. Some modifications were not occurring on the specified last day of the tracking period and were actually occurring on another day.

### PS-469340

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Batch Processing was stalling, causing major delays in volume/labor forecasting and scheduling.

# Activities

## What's New - Key Features

The following features and updates were introduced this month.

### Date and Time enhancement on Activity Glance (PS-447722)

<b>Deployment date</b>	07/23/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes

#### Details

The Activity glance in the timecard has been updated to display the Actual and Adjusted start date, stop date, and time when a shift spans across midnight. Previously, only the start and stop times were displayed. This enhancement addresses previous confusion by clearly indicating the specific dates associated with each start and stop time entry.

#### Configuration

Go to **Administration > Application Setup > System Configuration > Feature Switch** and enable the **Show Adjusted Date and Time on Activity Glance** feature switch.

### Launch a Business Process Workflow from an Activity Form (PS-348043)

<b>Deployment date</b>	05/25/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

#### Details

**Note:**  
This feature was released with 2025 R1.

When configuring an Activity Form, you can now select a Business Process workflow in the step configuration. This allows a custom business process workflow to run with an Activity Form. For example, an employee submits an activity form, such as Start Activity, which then triggers the associated business process workflow and the timecard updates with the business process workflow results.

The following form types are supported:

- Activity Duration
- Activity Start (Start-Only)
- Activity Start (Start-Stop)
- Activity Stop (Start-Stop)

## Configuration

To use this feature, first enable the **Enable Activities Form Workflow** feature switch ( **Application Setup > System Configuration > Feature Switch**).

To configure an activity form with a business process workflow:

1. Go to **Application Setup > Activities Setup > Form Builder**.
2. Create a new form or open an existing form.
3. In the **Steps** section, select **Add Control Step**.
4. For **Control Type**, select **Business Process**.

**Create Step** ×

Control Type\*

Entry

Business Process  
Initial Results  
Repeat Form  
Transfer

Business Process

Cancel Save

5. For **Business Process**, select one of your configured business processes, and then select **Save**.
6. Save the form.

## **Additional Resources**

For more information, see the following topics in the online help:

- *Administration > Application Setup > Business Processes Setup*
- *Administration > Application Setup > Activities Setup > Form Builder*

# Data Hub

## What's New - Key Features

The following features and updates were introduced this month.

### Data Hub timecardAudit Pipeline Update (FS-224058)

<b>Deployment date</b>	7/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

The **timecardAudit** pipeline has been enhanced to capture the Audit Application ID, providing greater visibility into the source of audit events.

#### Note:

If you require this new field for historical records, you will need to run a historical reload of the timecardAudit pipeline to backfill the data.

The following pipeline views were updated to support this change:

View	Description
vTimecardAudit	Added a new field named <b>auditAppld</b> .
vHcaPayrollDetail	Added a PII policy tag to the <b>hcaMetricsRawPayrollAmount</b> field. This value is now restricted to users with fine-grained reader access.

### Data Hub Labor Standards Pipeline Update (FS-80203)

<b>Deployment date</b>	7/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

## Details

With this release, the following fields were updated to provide broader access to labor standards data:

- vLaborStandard
- vLaborStandardDriver
- vLaborStandardPeriod
- vLaborStandardTimeValue
- vLaborStandardTimeValueAdjustment
- vLaborStandardTimeValueScaleItems
- vLaborStandardTask
- vLaborStandardTaskGroup

Note the following changes:

- You will now see labor standards data for all organizations, not just those with forecast data.
- The volume of data returned by these views may increase.
- Query performance may be impacted depending on your usage patterns.
- Execution time for the following pipelines has increased due to expanded data processing:
  - laborStandard
  - laborStandardTask
  - laborStandardTaskGroup

### **Important:**

These pipelines now rely on generic departments configured in ADP Workforce Manager. If not configured, the data may not be returned as expected.

Previously, these views only included data for organizations listed in vLaborStandardForecast. With this release, they now include all labor standard configuration data, supporting a more complete and consistent dataset.

### **Tip:**

If you rely on these views for reporting or integrations, we recommend reviewing your queries and performance expectations to ensure they align with the expanded dataset.

## **New Pipeline for Capturing Labor Forecast Limits**

---

A newly implemented Data Hub pipeline, **laborForecastLimits**, facilitates the delivery of Labor Forecast Limits for downstream processing and analysis.

**Important:**

If you need this this data, the pipeline must be added to a designated Data Hub wrapper using a Wrapper Override Profile.

laborForecastLimits includes the view vLaborForecastLimits which captures the labor forecast limits, and includes minimum and maximum labor coverage requirements for jobs and job rounding factors.

**Additional Resources**

For more information on the schema changes, see the Data Hub Data Dictionary for detailed definitions and structure information.

**Resolved Issues**

The following issues were resolved.

**FS-205270**

<b>Deployment date</b>	7/6/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

**Details**

Modified manifest configuration to support Change Data Capture (CDC) for actualVolume pipeline; changed from drop and replace.

**FS-214436**

<b>Deployment date</b>	7/17/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

**Details**

The scheduleAudit pipeline previously excluded unassigned shifts. This release addresses that issue, and as a result, records with a null personId will now display in the relevant views.

# Engines

## Resolved Issues

The following issues were resolved.

### PS-507920

<b>Deployment date</b>	08/13/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Performance issue: Batch Job processing was running incredibly slow.

### PS-499657

<b>Deployment date</b>	07/16/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

New and previously configured Schedule Generation Strategies with Relative Part assignments were not showing the corresponding Relative Part amounts in the 'Selected Shift Profile Sets (Relative Part)' area.

# Extensions

## What's New - Key Features

The following features and updates were introduced this month.

### Factored Time (PS-419333)

Deployment date	07/13/2025
Availability	General Availability
Configuration required	No

#### Details

The Factored Time Extension introduces a powerful tool for organizations to ensure compliance with regional compensation regulations. This feature automatically identifies hours worked within designated zones and applies a predefined factor to calculate additional compensation accurately.

This extension significantly enhances payroll accuracy and compliance, reduces manual intervention and potential errors, and ensures employees receive correct compensation for hours worked in designated zones.

### Washington (WA) State Rest & Meal Breaks Enhancement (PS-486668)

Deployment date	07/13/2025
Availability	General Availability
Configuration required	None

#### Details

The Washington (WA) State Rest and Meal Breaks extension was enhanced with:

- **Improved Missed Meal & Rest Processing:** The workflow now accurately calculates and awards a shift differential for missed meal breaks, matching the existing functionality for missed rests. This

ensures that both missed meals and rests receive full credit (time back), compensation (penalty), and the appropriate shift differential.

- **Accurate Transfer String for Pay Codes:** Pay codes generated for credit, compensation, and shift differentials will now correctly reflect the employee's Cost Center, Business Structure Node, or Labor Category when a transfer occurs during their shift.
- **Ad-Hoc Workflow Launch:** You can now launch the workflow ad-hoc for a selected past date. This is especially helpful if an employee misses their end-of-day punch or forgets to complete an attestation, allowing them to redeem it the next day.

## Previous Updates and Resolved Issues

The following updates and resolved issues were released in previous months.

### Meal Penalty Optimization (PS-486643)

Deployment date	06/15/2025
Availability	General Availability
Configuration required	No

#### Details

Optimization improvements to the Meal Penalties integration now reference extension tables during processing when a Hyperfind selection is made. If a client does not take advantage of the improved optimization configuration changes, the Run Summary page displays a reminder message: ***"Integration has completed. However, there is a more efficient method to execute this integration by utilizing extension tables. Please refer to the datasheet for further details."***

Coupled with performance improvements, the integration now offers a different maximum work length for the employee's second meal break locator when the meal falls within the first span of worked hours.

### PS-389781

Deployment date	12/11/2024
Availability	General Availability
Configuration required	No

#### Details

A script issue in the Meal Penalty integration generated an error "No such property: j for class" when more than 3 breaks were found for an employee during a worked shift.

# Forecasting

## Resolved Issues

The following issues were resolved.

### PS-497541

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When applying a Task Group to a job, an error occurred and the following message appeared:  
*"WFF-180068 Cannot assign a job to a version with a non-overlapping date range when assigning task groups to a job".*

### PS-495543

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Labor Standards API documentation did not clearly define Labor Standard Adjustment object requirements. This has been corrected.

### PS-501756

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## **Details**

Labor Forecast and Earned Hours engines were overwriting one another.

# Gaming

## What's New - Key Features

The following features and updates were introduced this month.

### Edit tip methods in signed-off time (PS-180757)

<b>Deployment date</b>	07/10/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

#### Details

You can now edit tip methods in signed-off time periods. This enhancement provides flexibility in managing tip methods, enabling edits up to 90 days in the past. Historical corrections will automatically be created as necessary to ensure accurate payroll processing.

#### Configuration

To enable edits for tip methods in signed-off time:

1. Within the Gaming application, go to **Administration > Gaming Configuration**.
2. Select **Allow Tip Method Change in Signed-Off Period**.
3. Select **Save**.

To edit tip methods:

1. Within the Gaming application, go to **Maintenance > People Information**.
2. Select an employee.
3. Expand the Gaming group and use the table to edit the tip method.
4. Select **Save**.

#### **Important:**

If the tip method is changed from **Tip Declaration** to another method, any tip declaration paycodes that were manually entered during the impacted time period will also need to be manually reviewed and removed (if necessary) from the timecard.

## **Additional Resources**

For more information, see the *Edit tip methods* topic in the online help.

# Integrations

## What's New - Key Features

The following features and updates were introduced this month.

### Enhance Hyperfind Includes Federated Users with Non-Compliant Username (PS-471798)

Deployment date	07/06/2025
Availability	General Availability
Configuration required	No

#### Details

Hyperfinds now include federated user accounts that have usernames that do not comply with the username requirements if these accounts are configured with DIDP (Dimensions Identity Provider).

### Prorated Accruals Integration Grants for Employee Termination (PS-503324)

Deployment date	07/20/2025
Availability	General availability
Configuration required	No
Navigation	Maintenance > Integrations

#### Details

Corrected an issue where the Prorated Accruals integration did not correctly prorate accruals for terminated employees when an accrual profile change occurred earlier in the same accrual period.

### Prorated Accruals Integration and Multiple Grants (PS-512803)

Deployment date	07/27/2025
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<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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## Details

The Prorated Accruals integration no longer blocks multiple, fixed grants that have the same date pattern and FTE setting but different names.

# KPI

## Resolved Issues

The following issues were resolved.

### PS-477283

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The management import interface was intermittently failing with the following error: "*Unsuccessful response code received...Multi Update. 500*".

# Mobile

## Resolved Issues

The following issues were resolved.

### TO-24757

<b>Deployment date</b>	07/30/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Mobile users were not seeing all labor metric choices through search on the app. The web was showing all valid choices.

### PS-512409

<b>Deployment date</b>	07/30/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Mobile users receiving a 3551 error and the Mobile Tile was not present on the interface.

# People

## Resolved Issues

The following issues were resolved.

### PS-495478

<b>Deployment date</b>	08/13/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Users unable to save "additional information" additions to People.

### PS-401706

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The system was reporting that the Function Access Control Point (FACP) ACCESS\_USER\_ACCOUNT\_NAME was required to update Custom Field using API `/v1/commons/persons/multi_update`. The setting of this FACP should not have impacted the API's successful operation.

# Platform

## Resolved Issues

The following issues were resolved.

### Access to SDM Data Transfers (PS-501146)

<b>Deployment date</b>	07/27/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Setup Data Manager (SDM) does not transfer configuration data for user accounts that are not assigned the Super Access function access profile (FAP) for the source tenant. If the user account is assigned the FAP for all tenants that are transferring data, SDM functions normally and transfers the data.

# Reporting

## Resolved Issues

The following issues were resolved.

### PS-457130

<b>Deployment date</b>	07/16/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

A custom report, which was previously working, started failing with message: "*Report failed (Error WFP-90009 - Invalid data supplied for request, incorrect data type used.)*"

### FS-222140

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When attempting to edit a custom report in BIRT Studio, the following incorrect nginx error occurred: "*400 Request Header Or Cookie Too Large*".

# Scheduling

## What's New - Key Features

The following features and updates were introduced this month.

### New Indicator for Actual vs Forecasted Hours (PS-449379)

<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### Details

To enable managers to quickly assess forecast accuracy and identify areas for staffing efficiency improvements, two new Scheduling indicator formulas are now available. These formulas can be used as building blocks for creating an Actual vs Forecasted Hours indicator definition, facilitating the comparison between forecasted labor demand and actual labor utilization.

The new indicator formulas are:

- **Actual Hours - Adjusted Hours**

Depending on whether a specific location is forecasted, the calculation is as follows:

- If forecasted: Actual Hours - Forecasted Hours
- If using standard workload: Actual Hours - Planned Workload

- **Actual Hours - System Adjusted Hours**

Depending on whether a specific location is forecasted, the calculation is as follows:

- If forecasted: Actual Hours - System Adjusted Hours
- If using standard workload: Actual Hours

#### Additional Resources

For more information, see the *Indicators* topic in the online help.

## Enhancement to Shift Builder Criteria options (PS-377677)

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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### Details

An enhancement was made to Shift Builder Criteria options to support group pattern reinheritance when employees transition from a Terminated or Inactive state back to an Active state.

Previously, the system only re-applied patterns assigned directly to employees based on these two options in **Application Setup > Scheduler Setup > Shift Builder Criteria**:

- **Re-rollout for employees previously inactive**
- **Re-rollout for employees previously terminated**

With this enhancement, when these options are set to **Yes**, the system now also re-applies patterns assigned through schedule groups to the applicable employees.

## Staffing By Zone Report Enhancement (PS-383762)

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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### Details

The Staffing by Zone report now displays the format of dates and times according to the locale policy of the individual running the report. This improvement ensures that users see date and time information in a format that is familiar and relevant to their specific locale settings. Previously, the date and time format was fixed, based on the locale policy setting of the tenant.

### Additional Resources

For more information, see the *Staffing by Zone report* topic in the online help.

## Approve or Refuse Requests from Dataviews (PS-383926, PS-383952)

Deployment date	07/23/2025
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<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes

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## Details

You can now approve and refuse Open Shift and Time-Off requests directly from any Employee View Dataview. When this feature is enabled, a new **Requests** button is displayed on the **Dataview** page toolbar, with two choices: **Approve** and **Refuse**. The **Requests** button is displayed to the right of the **Create Notice** button. The system displays a confirmation message when you perform either of these actions on the requests you have selected in the Dataview.

Approve and refuse actions performed from Employee View Dataviews are subject to the same rules and validation as request actions performed from the Control Center. For example, if multiple levels of approvers are required, then approving through the Dataview will advance the request only to the next step in the approval process. Similarly, the application displays an error if the manager tries to approve or reject a request for which they do not have permissions to change a request's state (as can happen with multi-level approvals and the manager is not in the current level).

### Note:

Errors are displayed in the Dataview **Group Edit Results** ( **Main Menu > Dataviews & Reports > Group Edit Results** ).

To enable this option, you must:

- Configure the **Manage Requests in Dataviews** access control point (ACP) for the managers
- Verify that the Dataview has a request ID column

## Configuration — Access Control Point

To enable a manager's ability to approve or refuse Open Shift and Time-off requests from Employee View Dataviews:

1. Navigate to **Main Menu > Application Setup > Access Profiles > Function Access Profiles**.
2. Select **New** or **Duplicate** to create a new function access profile, or select an existing function access profile and select **Edit**.
3. Navigate to **Manager - Department Manager > Dataviews - Group Edits > Manage Requests in Dataviews**.
4. Locate **Approve requests** and set **Access Scope** to **Allowed**.
5. Locate **Refuse requests** and set **Access Scope** to **Allowed**.
6. Select **Save & Return**.

Next, associate the function access profile you just created or modified to the appropriate individuals in your organization.

7. Navigate to **Main Menu > Maintenance > People Information**.
8. Select a person.
9. In **Employee**, select **Access Profile**.
10. In **Function Access Profile**, select the function access profile you just created or modified.
11. Select **Save**.

### Configuration — Verify the Dataview has a request ID column

In order for managers to be able to approve or refuse Open Shift and Time-Off requests from a Dataview, the Dataview must have a column for the request's ID (the Time-off Request ID, for example). Open any Dataviews you plan to make available to the manager for this purpose and add the request ID columns if they are not already present.

Go to **Main Menu > Administration > Application Setup > Display Preferences > Information Access > Dataview Management**. Next, locate the Dataview and select **Edit**. If the required request ID is not included in the Dataview, add it.

### Additional Resources

For more information, see these topics in the online help:

- *Function Access Profiles*
- *Dataview Management*
- *Employee*

## Improved UX for Multi-Approver Time-Off Requests in Schedule Planner (PS-385180)

<b>Deployment date</b>	7/23/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

When managers use Quick Actions in the Schedule Planner to approve or deny time-off requests for which they are not an approver, an updated banner message now displays. A new **View Details** link in the banner message opens the glance for the time-off request that triggered the error so that the manager can view the valid approvers.

In the Time Off glance, a new **Approvers** section lists the valid approvers in alphabetical order and indicates the date and time that the approvers list was last evaluated. You can select the new

**Reevaluate Approvers** button in the glance to have the system re-evaluate who the valid approvers are and refresh the content displayed in the **Approvers** section. For example, if a configuration change has occurred that determines that you are now a valid approver, your name will display in the **Approvers** section and you can perform actions on the time-off request. If you are not a valid approver, the **Approve, Refuse, Edit, Cancel** and **Add Comment** buttons in the glance are grayed out and you cannot perform any actions.

### Additional Resources

For more information, see the *Respond to time-off requests* help topic.

## Resolved Issues

The following issues were resolved.

### PS-508545

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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#### Details

When an employee created an Availability Pattern Request and edited the availability for a day, the application showed Previous Availability as "*No Previously Scheduled Availability*" when there was clearly previous availability.

If the employee has an Availability Pattern or an Availability Override from a manager in Schedule Planner or an Availability Request, then the employee should see that as the "Previously Scheduled Availability".

### PS-507948

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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#### Details

A Manager (with an apostrophe in her first name) could no longer run the **Employee Schedule - Weekly** and **Location Schedule - Weekly** reports from Schedule Planner. The following error appeared: "*Error occurred in run report processing. Please contact System Administrator.*"

## PS-505761

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

APIs were not returning all data.

## PS-501036

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

The Coverage tab was not functioning properly. User received error "*Cannot read properties of undefined (reading 'indexOf')*" when changing the location in the Schedule Planner after opening the coverage tab.

## PS-463745

Deployment date	08/13/2025
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Availability	General Availability
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Configuration required	No
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### Details

When an employee was editing the Self Schedule period, certain eligible shifts did not appear in the Self Schedule window. The employee should be able to view all the shifts that they are eligible to work.

## PS-514472

Deployment date	07/30/2025
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Availability	General Availability
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<b>Configuration required</b>	No
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### Details

When loading the Schedule Planner with All Home Locations, the following error occurred: "Reference cannot be null or empty", and the Schedule Planner would not load.

## PS-496464

<b>Deployment date</b>	07/30/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When attempting to update REST rule tab in Schedule Rule Set via API, the rest rules were not getting updated. All other rules/tabs were getting updated correctly via API.

## PS-492240

<b>Deployment date</b>	07/30/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When employee submitted a Time off Request that spanned the week divide, they received an error with instructions to "*Correct the errors in the required fields to continue.*" There actually were no required fields that were not populated or had incorrect data.

## PS-489072

<b>Deployment date</b>	07/30/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The setting option '**Align Columns within the Metrics**' add-on in Schedule Planner wasn't aligning with the dates in the planner columns as it should have. The columns should align as it does with daily coverage.

## PS-489005

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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## Details

Availability Pattern Validation is configured for Preferred Unavailable to have a MINIMUM day count of 0 and a MAX day count of 2. The error message that appeared to the employee was confusing, as it stated "*If the Preferred Available type is used, it must be between 8.00 and 0.00 hours on the selected days*". A better error message has been included now.

## PS-479544

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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## Details

The Labor Day holiday flag was not displaying on the calendar (as it should) when using Time Off Request - from either the **My Accruals** tab or from **My Calendar -Time Off Request**.

## PS-503722

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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## Details

When user attempted to expire a job that had a 100 Direct Work Allocation and no value for Indirect Work Allocation, the following error appeared: "*Workload Allocations must total 100*". If a job is allowed to be saved with no value in Indirect Work Allocation, it should be able to be end-dated with no value in that field.

## PS-501239

<b>Deployment date</b>	07/23/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Certain dataviews were not returning data as they should and the following error message appeared: "*Data within Created On, Request Subtype Name, Segment End Date and 6 more columns cannot be retrieved. Contact your system administrator.*"

## PS-492268

<b>Deployment date</b>	07/23/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When an employee was presented with available open market shifts that had the same time, there was an incorrect variation in the sorting order of the offered shifts - it was not sorting with the oldest request on top as it should have.

## PS-488822

<b>Deployment date</b>	07/23/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The report "Location Schedule Detail - Weekly" was not showing all segments of a shift if there was a transfer.

## PS-488527

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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## Details

When employees submitted a Time Off Request for more than a day, hours were assigned to the Unscheduled Day incorrectly and inconsistently.

## PS-479067

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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## Details

Workload Planner was not generating Staffing Requirement (workload) on Holidays as it should.

## PS-468633

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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## Details

Predictive Scheduling tag was not being added on Start Date in some instances.

## PS-464903

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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### Details

Employee Calendar was not loading date selected from the calendar when selecting Request Options.

## PS-460607

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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### Details

Shifts were getting random cost centers added to them that were not associated with the business structure location.

## PS-444388

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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### Details

Could not enter time-off on day before an employee termination. This should have been allowed.

## PS-508119

Deployment date	07/16/2025
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Availability	General Availability
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Configuration required	No
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## Details

After enabling a new OpenShift Event, the Spark application started crashing.

## PS-486906

Deployment date	07/16/2025
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Availability	General Availability
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Configuration required	No
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## Details

The Holiday and Unscheduled Request settings were not working as expected.

## PS-482923

Deployment date	07/16/2025
-----------------	------------

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Availability	General Availability
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Configuration required	No
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## Details

A "Super Access" user was receiving the error message "*WFS-101933 You selected an invalid request sub-type*" when clicking on an Employee Request in the Control Center. This should not have occurred as the user had valid access for Super Access and All Access.

## PS-482034

Deployment date	07/16/2025
-----------------	------------

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Availability	General Availability
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---

Configuration required	No
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## Details

When adding pay codes via the symbolic amounts (such as ' full schedule day') and Override Shift, initially the pay code amounts were showing as expected. However, if you then changed the pay code type or added a comment to the pay code, the amount defaulted to 0.00 The amount should not have changed.

## PS-462912

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

When the last day of a schedule period included a shift that crossed midnight and an employee requested time off for a partial shift that began at or after midnight, the request was submitted/approved, but the system did not add a pay code to the schedule or adjust the shift it should have been overriding.

## PS-454656

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

When submitting a Timeoff Request in Schedule Planner, the error message "*The time period includes signed-off days.*" appeared even though the timecard had not been signed-off.

## PS-359680

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

When attempting to load the root node into an environment, the following incorrect error appeared: "*You are trying to update an item that has been modified by another user or process. Reload and try again.*"

# Talk

## What's New - Key Features

The following features and updates were introduced this month.

### Talk Image Library for Recognitions (PS-472941)

<b>Deployment date</b>	7/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Navigation</b>	<b>Open Talk desktop &gt; Admin &gt; Content &gt; Image Library</b>

#### Details

Talk admins can now upload images into a new Image Library in the Talk Administrator Dashboard. Images you upload to the Image Library are available for Talk users from the Talk Apps screen when they create and edit a Recognition endorsement of a co-worker.

Note the following:

- Images support hashtags.
- When you upload images, select PNG, GIF, or JPEG files with the recommended resolution of 400 x 225 pixels.
- Currently, only Recognition content is supported for the Image Library. The Image Library will be available to use with other types of content in later releases.

### User Counts for Active & Engaged Users in Talk Analytics Charts (PS-479289)

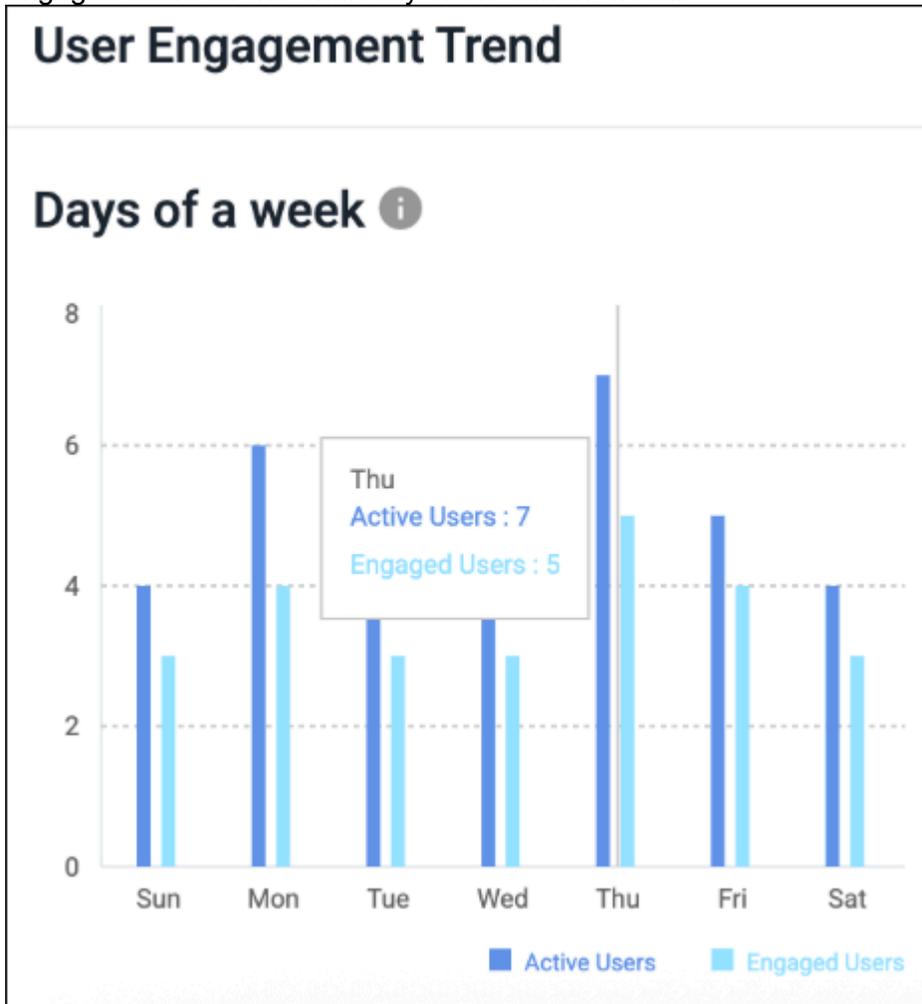
<b>Deployment date</b>	7/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Navigation</b>	<b>Open Talk desktop &gt; Admin &gt; Analytics</b>

## Details

With this release, there is a change to two Behavioral Metrics Analytics charts available to Talk administrators in the Talk Admin Dashboard. The Days of the Week and Hours of the Day User Engagement Trend charts now show the number of users who were active (accessed the Talk tenant) and engaged (contributed posts, likes, and comments) for the selected period.

Previously, the percentage of users were shown. This change helps give a more accurate view of Talk user engagement trends.

The following image is an example of the Days of a week chart showing the number of active and engaged users for the Thursday of the current week.



## Additional Resources

For information about Talk Analytics, see the Talk admin help topic *Review and Export Talk Analytics*.

## Talk Access Profile Chat Permission Management (PS-470634)

<b>Deployment date</b>	7/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Navigation</b>	<b>Open Talk Desktop &gt; Admin &gt; Profiles</b>

### Details

Talk organizational admins can now manage Talk user permissions for 1:1 chat messaging and group chats by creating access profiles and assigning them to users.

Access profile permissions are based on Function Access Profiles (FAP) assignments. Admins assign each profile a new standard/default attribute called Function Access Profile, which is automatically synchronized with ADP Workforce Manager. This allows Talk admins to manage and regulate an employee's chat interactions within the organization by establishing rules for who can communicate with whom.

For example, if the Payroll Manager FAP is assigned to a profile, all Talk users assigned the Payroll Manager FAP will be automatically assigned that profile and its permissions.

There are three categories of access profile permissions:

- **All.** No access limitations for users.
- **Groups.** Users can interact with others who are members of the same groups, and optionally, a specified attribute value.
- **Attribute.** Chat is enabled for users who share the values of a specified attribute. You can add a condition where access is based on a combination of two attribute values.

#### Note:

Chat is unavailable when the Disable Chat option in the Content and Collaboration section on the Settings page is selected. This setting is global and overrides the access profile.

#### Note:

Currently, only Chat is managed with access profiles. Other functions will be available in later releases.

## Resolved Issues

The following issues were resolved.

## PS-506866

<b>Deployment date</b>	7/6/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The authentication upgrade process was failing on Talk development (non-production) tenants resulting in an "upgrade failed" error because the tenant's Auth0 token issuers were not white-listed in the AUS and EU regions. Logic has been updated to resolve the issue.

## PS-512930

<b>Deployment date</b>	7/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The integration pack (CommunicationsExport\_v1) was failing with a 401 error due to an incompatibility between Talk and the iPack's Non-AuthN and AuthN tokens. Talk has been updated to be compatible with the iPack tokens.

## PS-514005

<b>Deployment date</b>	7/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The authentication upgrade process was failing on Talk development (non-production) tenants resulting in an "upgrade failed" error because the tenant's Auth0 token issuers were not white-listed in the AUS and EU regions. Logic has been updated to resolve the issue.

## PS-520064

<b>Deployment date</b>	7/31/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

When Talk promoted posts which were created and scheduled to publish were edited and saved before the publish date, the posts were no longer shown in the Talk Content Calendar. If these posts were edited after publication, a duplicate post was created. These issues have been resolved in this release.

# Timekeeping

## Resolved Issues

The following issues were resolved.

### PS-509446

<b>Deployment date</b>	08/13/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When running the BrazilComplianceReports\_iPack\_v1 in Brazilian Portuguese locale policy, it failed with following error (but worked as expected in American English locale):

*Caused by: SCRIPT ERROR (Generate Audit Requests with index) at line no#28 : Cannot get property 'qualifier' on null object (in groovy2 script); Caused by: SCRIPT ERROR (Generate Audit Requests with index) at line no#28 : Cannot get property 'qualifier' on null object (com.boomi.process.ProcessException)*

### PS-488829

<b>Deployment date</b>	08/13/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When a pay code was added on the last day for the 7th consecutive day, the zone did not trigger. Using the pay code on another day did trigger the zone. The zone should trigger regardless of day on which the pay code is used.

### PS-476802

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

Recalculation was resulting in unexpected pending historical corrections.

## PS-473108

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<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

When an API call to `v1/commons/payroll/staging/async` included a `customField` value in the where clause, the API call would fail if the value for the supplied custom field was not assigned to any employee. The API call should not have failed because of a value that is not assigned to any employee; it should return employees who meet the other options in the list.

## PS-462462

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<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

Accrual Payout for DEU Floating Holiday was leaving a negative accrual balance when the value should have been 0.

## PS-458754

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<b>Deployment date</b>	08/13/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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## Details

When trying to Terminate Multiple Assignments, the following error occurred: "*WCO-122726 WFP-07165 The Number of active assignments in the request exceeds the maximum of 20.*" This should not have occurred as the number of active assignments was actually 19.

## PS-458218

<b>Deployment date</b>	08/13/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When applying a reference date in an Overtime Rule, either by using the calendar icon and dialogue or by keying the date into the reference date field, the selected/keyed date was not saved in the format in which it was entered. The date saved should have been in the same format as per tenant's locale policy.

## PS-444003

<b>Deployment date</b>	08/13/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

In a dataview, the column for "Job Transfer Set (Manger Additions)" was not displaying if there were Multiple Assignments.

## PS-405542

<b>Deployment date</b>	08/13/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The displayed name for work rules (and other building blocks) in the configuration page "trimmed" double spaces, resulting in these not matching the name in the actual database entry. This was causing problems when searching for work rules and when looking for them to transfer in SDM.

## PS-495584

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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## Details

The comment "*Request is Invalid*" (a system generated Comment) was showing up an option for the manager to select when "**Approve Pending**" edited punches. If the comment is not Present in the comments section, it should not be an option to select.

## PS-494896

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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## Details

The pay code name from the PES extract was incorrect: it was not matching the name in the timecard, as it should have.

## PS-480061

Deployment date	07/30/2025
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Availability	General Availability
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Configuration required	No
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## Details

Customer had three shifts in close proximity. When adding a duration pay code that covered one (or more) of the shifts, they were added incorrectly and an "*Invalid Named Duration*" error occurred.

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## PS-447566

<b>Deployment date</b>	07/30/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Users (with an English local policy assigned) were seeing tabs displaying in Spanish at the bottom of the timecard.

## PS-424143

<b>Deployment date</b>	07/30/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When opening an employee's People Record and expanding the Timekeeper section, there were no overtime rules visible until a refresh was performed. After refreshing, the overtime rules were seen, but if changes were made to one of the rules, the following error occurred: "*Unknown error occurred. Please contact system administrator*" when attempting to save.

## PS-495646

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Dataviews using Current Vested Balance by Day (Hours) with Category Accruals were returning multiple lines per employee (one line for each accrual code defined). The dataview should return one line per employee with each accrual balance in it's respective column.

## PS-495607

Deployment date	07/16/2025
Availability	General Availability
Configuration required	No

### Details

The API end point "`/api/v1/commons/labor_entries/multi_update?partial_success=false`" was failing with the errors: *"errorCode": "laborcategory-common:5", "message": "An internal error has occurred."*

## PS-495604

Deployment date	07/16/2025
Availability	General Availability
Configuration required	No

### Details

While executing the API `v1/timekeeping/signoffs/import`, the following error occurred causing the integration to fail:

```
{ "errorCode": "WTK-110100", "message": "An Error was encountered during CT Call with error message: Message." }
```

This left one employee stuck in the background processor (BGP), unable to sign-off their timecard.

## PS-490990

Deployment date	07/16/2025
Availability	General Availability
Configuration required	No

### Details

Time Off Request hours were inconsistent between production and test environments.

## PS-489859

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Wrong error response code displaying. A "500" response code was received for '*Editing is already enabled.*' error. "500" error codes typically indicate an unhandled error or internal server error. A "400" would be appropriate for '*Editing is already enabled.*'

## PS-489637

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Analyze Accruals Tool was displaying hidden Accrual Codes. When the employee accessed own timecard and launched the Analyze Accruals tool, the employee was seeing hidden accrual codes in the drop down list of accruals. The Analyze Accrual Tool should only display accrual codes from visible policies assigned to the employees accrual profile.

## PS-486768

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

'Pay From Schedule applies on Holidays' was set to '**No**' in the Pay Rule, but the totals from the schedule and holiday were both showing in the timecard - resulting in double totals. The setting should have canceled 'Pay from schedule' on holidays.

## PS-477965

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Holiday Credits were miscalculating due to not rechecking eligibility after the holiday.

## PS-475890

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

Historical Corrections incorrectly removed employees' Holiday Worked Time, resulting in employees not being paid despite working the holiday.

## PS-471695

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

The Background Processor (BGP) Timer Logs were not printing any information other than the time.

## PS-466020

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

## Details

Audits tab was not showing Cost Center Transfer that was associated with Activities when historical corrections were added. The Audits tab should have displayed the cost center transfer just as it does Labor Category Transfer.

## PS-462334

<b>Deployment date</b>	07/16/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

All decimals were not adjusting to their correct corresponding minute conversion.

## PS-458916

<b>Deployment date</b>	07/16/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The Accrual tile was showing incorrect Accrual codes on user's homepage.

## PS-445391

<b>Deployment date</b>	07/16/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Time Off Request was not respecting Secondary Assignment(s).

When a manager entered a time off request on behalf of employee, even though the submission was for the secondary assignment, the leave reverted to the primary assignment (with a business structure transfer being incorrectly applied).

## PS-445171

Deployment date	07/16/2025
-----------------	------------

Availability	General Availability
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Configuration required	No
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### Details

Spanish managers were receiving an error when they attempted to approve overtime.

## PS-439667

Deployment date	07/16/2025
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Availability	General Availability
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Configuration required	No
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### Details

When pulling data via the API `/v1/timekeeping/timecard_metrics/multi_read`, the amount of decimal points did not line up with what was displayed to the user, as it should have.

# Universal Device Management

## What's New - Key Features

The following features and updates were introduced this month.

### Display Clock MAC Address (TO-20702)

Deployment date	07/23/2025
Availability	General Availability
Configuration required	No
Navigation	<b>Devices &gt; Dashboard &gt; Devices view</b>

#### Details

The **Columns selection filter** on the Dashboard now includes **MAC Address** as an option in the list box. Use the list to include or exclude the **MAC Address** column in the table grid. Currently, UDM reports the MAC address for InTouch DX G2 devices. Future firmware releases will support reporting the MAC address for InTouch 9000, InTouch 9100 and InTouch DX G1 devices.

#### Additional Resources

For more information, refer to these topics in online help:

- *Devices view*
- *Getting Started with Dashboard*

## Resolved Issues

The following issues were resolved.

### PS-516494

Deployment date	08/13/2025
Availability	General Availability
Configuration required	No

## Details

UDM was inaccessible. The page did not load fully, displaying a spinning wheel. In addition, users reported other "502" errors throughout the application, including Schedule Planner.

## PS-494806

<b>Deployment date</b>	08/13/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Multiple Assignment Transfer with Online Transfer was not working on DX and 9100 devices. The issue was not present in the Web application via Timestamp.

When an employee did a Multiple Assignment Transfer using an Online Transfer, they got the correct Assignments at the device. Then when they selected an assignment and clicked "Submit," the punch should be entered and not move to another screen to select Job. Even if skipped, it would not keep the Multiple assignment.

## PS-506722

<b>Deployment date</b>	07/23/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Employee selected the employee login button on the clock, but the softkey setting from the employee's Individual Profile didn't load. The clock showed that the employee was logged in, but the clock's softkeys loaded instead of the employee's Individual Profile softkeys.

## PS-498675

<b>Deployment date</b>	07/16/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

UDM wasn't sending an email when a device lost connection, as it should.

## PS-493420

<b>Deployment date</b>	07/16/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

UDM menu items were not loading.

# WFMaas

## Resolved Issues

The following issues were resolved.

### PS-509361

<b>Deployment date</b>	08/13/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The following occurred when running the Security Audit report for nine audit types for a 1 week range, leaving User and Employee ID blank and setting the output type as CSV.

The report ran for an excessive amount of time (over 4 hours) and then failed with an AR-10013 error.

### PS-511004

<b>Deployment date</b>	07/30/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Nearly every day, the People Sync Monitoring page was showing a "*Needs review*" status. This should not have been required. After syncing successfully, after a few days, the following error occurred:  
*"Unable to load employee profiles."*

### PS-501216

<b>Deployment date</b>	07/30/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Users were receiving a '*Some Exception Occurred While Processing File*' error when importing translations. The import should have processed successfully.

## PS-496918

Deployment date	07/23/2025
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Availability	General Availability
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Configuration required	No
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## Details

Tenant Management updated a customer's license count to 9999999 for Hourly Timekeeping and Accruals, but new hires and rehired employees were not getting imported into the system due to the following error: "*The value for the property is not valid.*"

## PS-479752

Deployment date	07/16/2025
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Availability	General Availability
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Configuration required	No
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## Details

When employees transferred into Cost Centers that were assigned to locations in a manager's Job Transfer Set, the managers could not see the employees, as they should.

## PS-407231

Deployment date	07/16/2025
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Availability	General Availability
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Configuration required	No
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## Details

Role Profiles were not showing in SDM List unless "*Show in Delegation Workflow*" was checked in the Role Profile configuration. This setting should not be necessary.

## June 2025 Introduction

### ADP Workforce Manager Release Notes: June 2025

This document has been updated with new features and information for the following releases.

- Service Release 25.06.29.01 (07/9/2025 deployment date)
- Service Release 25.06.22.01 (07/2/2025 deployment date)
- Service Release 25.06.15.01 (06/25/2025 deployment date)
- Service Release 25.06.08.01 (06/18/2025 deployment date)
- Service Release 25.06.01.01 (06/11/2025 deployment date).
- June Minor Release 25.06.08.01 (06/18/2025 deployment date).

#### Feature Updates

The following features have been added, removed, or updated in this month's releases.

- The following feature was added to Forecasting: **An optional parameter to skip consolidation for task groups and volume driver assignment update APIs (PS-480810)**
- Timekeeping accessibility enhancements (PS-466935): The employee label enhancement that was noted in these release notes was released with the 25.03.16.01 service release. Also, the exception width enhancement was also announced in these release notes but is being released with the 25.06.15.01 service release. It was originally announced that configuration was required to enable these enhancements, but they are enabled by default. You can turn them off if needed.
- People Integration People Sync Monitoring Email Notifications (PS-448416): The release note for this feature was removed after it was incorrectly published. This feature is planned to release in July.
- Enhanced Hyperfind Filters to Respect Assignment Status (PS-430293) was removed from the June minor release.
- Worker Types page update (PS-437945) was removed. Look for this in an upcoming release.

# Absence Management

## Resolved Issues

The following issues were resolved.

### PS-471044

<b>Deployment date</b>	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When completing Attendance Action using the Date Range option, the request failed. When completing the Action any other way, it succeeded.

### PS-458018

<b>Deployment date</b>	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When accessing multiple Dataviews related to Leave-type information, the application returned the following error: "*Internal Server Error - Something went wrong while processing your request on the server. Please wait a moment and try your request again. If the problem persists, please contact your System Administrator.*" The Dataviews should have returned information without error as the timeframe selected was a normal timeframe (Current Pay Period) and the selected hyperfinds were returning smaller groups of employees.

### PS-295736

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### **Details**

Calls in a non-production tenant were returning incorrect "499" errors.

# Data Hub

## What's New - Key Features

The following features and updates were introduced this month.

### Labor Standard Earned Hours Data Hub Pipeline (FS-207306)

<b>Deployment date</b>	06/12/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Administration &gt; Application Setup &gt; Forecaster Setup &gt; Forecast Planner:</b> <b>Administration &gt; Application Setup &gt; System Configuration &gt; System Settings &gt; Forecasting tab</b>

#### Details

This ADP Workforce Manager Data Hub release includes a new pipeline that enables the delivery of Labor Standard Earned Hours data for downstream processing and analysis.

A new data pipeline, laborStandardEarned, is now available to capture Labor Standards Earned Daily and Intraday by Org data. The pipeline views include:

- vLaborStandardEarned
- vLaborStandardEarnedIntra

To use the pipeline, add it to the **Labor\_Standard\_Forecast\_Retail** Data Hub wrapper using a Wrapper Override Profile.

#### Configuration

Complete the following process in ADP Workforce Manager:

1. **Configuration Setting.** Enable the following property in your site configuration: **site.forecasting.labor.enableSaveLaborStandardForecast = true**. Go to **Administration > Application Setup > System Configuration > System Settings > Forecasting tab**

#### **Important:**

This ADP Workforce Manager configuration setting persists generated Labor Standard Earned Hours data in the ADP Workforce Manager database. Therefore, earned hours generated prior

to enabling this setting will *not* be available from the ADP Workforce Manager API and need to be regenerated in ADP Workforce Manager so that the data will be available for the Data Hub pipelines to deliver to BigQuery.

2. **Triggering Earned Hours Calculation.** On the Forecast Planner page, select **Run Earned Hours** to initiate the calculation process. Go to **Administration > Application Setup > Forecaster Setup > Forecast Planner**

### Additional Resources

For more information on the schema changes associated with this feature, see the Data Hub Data Dictionary for detailed definitions and structure.

## Resolved Issues

The following issues were resolved.

### FS-205020

<b>Deployment date</b>	6/8/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The Summary Wrapper often failed to complete successfully. Wrapper performance has been enhanced to ensure successful completion.

## Engines

### Resolved Issues

The following issues were resolved.

#### PS-481611

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

User was incorrectly able to save and successfully run the Schedule Generation Strategy with inactive Shift Profile Sets. Inactive Shift Profile Sets should not be listed in the available list when creating a new Schedule Generation Strategy.

#### PS-432371

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

A unexpected mismatch occurred in system generated Sales Forecast between WFM and the API response from `v1/forecasting/volume_forecasts/multi_read`.

#### PS-428937

<b>Deployment date</b>	06/18/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When using APIs to imported changes to the Schedule Rule Set optimization override field in the people editor, the change could not be seen in the environment until the user logged out and logged back in. It should have appeared after a simple reset.

## PS-470239

<b>Deployment date</b>	06/11/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When the engine ran for specific locations and certain weeks, it failed with the error message "*Error Generator failed. Engine exception : Internal error.*"

# Forecasting

## What's New - Key Features

The following features and updates were introduced this month.

### An optional parameter to skip consolidation for task groups and volume driver assignment update APIs (PS-480810)

Deployment date	06/18/2025
Availability	General Availability

---

#### Details

An optional parameter called **excludeConsolidation** to skip consolidation for task groups and volume driver assignment update APIs has been introduced to allow users to set up a separate schedule for labor and volume consolidation. More specifically, this parameter indicates whether a schedule consolidation should occur. When set to false, consolidation is scheduled after the updates are applied. The default value for this parameter is false.

The following REST APIs were modified by adding **excludeConsolidation**, an optional backward-compatible query parameter that skips consolidation:

- POST:/v1/forecasting/labor\_standard\_tasks/import/?excludeConsolidation=true
- POST:/v2/forecasting/labor\_standard\_tasks/import/?excludeConsolidation=true
- POST:/v1/forecasting/task\_groups/multi\_update/?excludeConsolidation=true
- POST:/v1/forecasting/task\_groups/multi\_create/?excludeConsolidation=true
- POST:/v2/forecasting/task\_groups/multi\_update/?excludeConsolidation=true
- POST:/v2/forecasting/task\_groups/multi\_create/?excludeConsolidation=true

#### Considerations

- The **excludeConsolidation** parameter is particularly important for single-version task groups. When utilizing task groups with multiple effective versions and re-shuffling their tasks across these versions, the logic ensures that data is not re-consolidated for all time; consolidation is only executed for the range of the affected version. However, when choosing to not use effective-dated task groups, every update impacts all time periods, making this flag crucial for them. This is especially relevant for task groups with a single version from beginning of time to forever.

- If **excludeConsolidation** is set to true for a task\_group update, you must set up a manual re-consolidation batch jobs for the spans and locations you want to view in the consolidated data for the spans and locations of interest.
- If submitting a request with the **excludeConsolidation** parameter set to true and you want to execute the consolidation, you cannot simply resend the same request with the parameter set to false. This is due to the absence of any new changes, which means the consolidation process will not be triggered.

## Configuration

In addition to the **excludeConsolidation** parameter for use with REST APIs, settings have been added to toggle consolidation batches for Setup Data Manager (SDM) transfers. This is applied to both task group and volume driver assignment SDM transfers. The PUBLIC Forecasting system setting property allows you to enable or disable Forecasting consolidation batches when using SDM and the Data Import tool. After all transfers are completed, you can manually re-consolidate as needed.

System Setting	Description
site.forecasting.setup.excludeLaborConsolidationForSetupManipulations Controls consolidation for task groups.	<ul style="list-style-type: none"> <li>• Default value = false</li> <li>• Supported values = false, true</li> <li>• Visibility = PUBLIC</li> </ul>
site.forecasting.setup.excludeVolumeConsolidationForSetupManipulations Controls consolidation for volume driver assignments.	<ul style="list-style-type: none"> <li>• Default value = false</li> <li>• Supported values = false, true</li> <li>• Visibility = PUBLIC</li> </ul>

## Additional Resources

For more information, contact your ADP Functional Expert for access to the following Knowledge Base article:

*An optional parameter to skip consolidation for Task Groups and Volume Driver Assignment update APIs*

## Resolved Issues

The following issues were resolved.

## PS-479538

Deployment date	07/9/2025
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Availability	General Availability
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Configuration required	No
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### Details

Performance issue: Since the 09.08 upgrade, WFM performance degradation has been occurring when loading the Operations Dashboard. This has been resolved.

## PS-484086

Deployment date	06/25/2025
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Availability	General Availability
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Configuration required	No
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### Details

Volume and Labor values were disappearing in the Forecast Planner.

## PS-438818

Deployment date	06/25/2025
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Availability	General Availability
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Configuration required	No
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### Details

An Internal Server Error was occurring when viewing Forecast Audit dataview when running for any four-week period.

## PS-478995

Deployment date	06/18/2025
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Availability	General Availability
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<b>Configuration required</b>	No
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### Details

When a manager opened the Operational Dashboard or Forecast Planner to a large location with lots of volume drivers, the screen contents were cropped and did not resize to fit the whole screen as they should have. This required the manager to have to scroll to see all content.

## PS-442281

<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Custom Reports were reflecting incorrect hours for newly added jobs.

## PS-444770

<b>Deployment date</b>	06/11/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When updating and cycle-testing changes to a Task Group (related to specific effective job assignments), expired business structure assignments were happening when the business structure had also changed. What should have happened when "SDM'ing" configuration from non-production to production, the application should do a 2-step validation to answer the questions: *What is the path to the job via the business structure from the source* and *What is the active structure during the transfer*.

## Identity

### Resolved Issues

The following issues were resolved.

#### FS-219429

<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

The password requirements listed at the bottom of the screen were incomplete; the messages did not display how many characters were actually required, The messages were: "*At least characters*", "*No more than identical characters in a row*", and "*No more than sequential characters in a row*".

#### FS-201698

<b>Deployment date</b>	06/11/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Password reset procedure was occurring more often than the required 180 days and, when resetting, two resets were necessary.

# Integrations

## What's New - Key Features

The following features and updates were introduced this month.

### Payroll Integrations Process Tracking (FS-204514)

Deployment date	06/29/2025
Availability	General Availability
Configuration required	Yes
Navigation	<b>Administration &gt; Application Setup &gt; Integrations Setup &gt; Install Integrations</b>

#### Details

To enhance monitoring and troubleshooting of payroll integrations, you can select **Enhanced Payroll Monitoring** when you install an integration. This option identifies the integration as a payroll integration and monitors what the integration is, when the integration starts, which APIs the integration calls, what the integration does as it runs, and when the integration ends.

#### Configuration

1. Select **Administration > Application Setup > Integrations Setup > Install Integrations**.
2. Click **Create**.
3. Enter the **Integration Name**.
4. Clear **API Integration**.
5. Select **Source/Output Download**.
6. In **Connection**, select **SFTP**.
7. (Optional) Configure **Email Notifications**.
8. Select **Enhanced Payroll Monitoring** to identify the integration as part of a payroll process. This setting allows ADP to monitor the integrations and sub-processes and help to troubleshoot payroll processes if an integration has errors or fails.
9. (Optional) Configure scheduled integration runs.
10. Select the payroll integration template.

11. Configure the required integration parameters.
12. Click **Save**.

### **Additional Resources**

For detailed instructions, refer to the **Install Integrations** help topic.

## **Resolved Issues**

The following issues were resolved.

### **PS-483029**

<b>Deployment date</b>	06/11/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### **Details**

Unable to successfully run the "Job Charge Import" integration in test environment despite being able to do so in the production environment. The same permissions were in place and the integration was set to execute with a system account in both instances. This integration should have run successfully,

### **PS-198195**

<b>Deployment date</b>	6/22/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

#### **Details**

There was an issue when the `usedefault` flag was saved as true in Boomi extensions for the Payroll Export process property. When the People Import process moved from the source to the target environment using Setup Data Manager (SDM), the saved `usedefault` value was inadvertently unchecked.

This release ensures that the `usedefault` flag remains checked as intended, preserving user configurations set in Boomi extensions.

## Prorated Accruals Integration Grants After Accrual Profile Change (PS-499685)

<b>Deployment date</b>	06/29/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Corrected an issue in which the Prorated Accruals integration did not adjust accrual balances correctly when profile changes occurred immediately after a sign-off.

# KPI

## Resolved Issues

The following issues were resolved.

### PS-444631

<b>Deployment date</b>	06/11/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

There was a duplicate metric in the system named "Unplanned Absenteeism". Both had the exact same name, however the Description and Metric Short Name were different. Each of the two metrics were used in different KPIs.

# People

## Resolved Issues

The following issues were resolved.

### PS-499004

Deployment date	07/9/2025
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Availability	General Availability
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Configuration required	No
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#### Details

The API `v1/commons/persons/extensions/multi_read` throwing the following error: *"http 500 error WCO-101740 Please contact System Administrator. Some Internal Server Error Occurred."*

### PS-494675

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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#### Details

Intermittently receiving a 'Some internal server error occurred. Please contact the system administrator for details' error in the Transaction Assistant during import.

### PS-481384

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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## **Details**

Caching issue was causing the "Reports To" field in a dataview to not display data for all employees, even though employees have an assigned Reports To manager.

# Platform

## What's New - Key Features

The following features and updates were introduced this month.

### Enhanced the Retrieve Data API operation (PS-430526)

#### Details

Deployment date	06/18/2025
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Availability	Generally Available
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Configuration required	No
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Enhanced the Retrieve Data ( `POST /v1/commons/data/multi_read` ) API operation's description to include service limits.

## Resolved Issues

The following issues were resolved.

### PS-473280

Deployment date	07/9/2025
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Availability	General Availability
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Configuration required	No
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#### Details

Home Page tiles were stacking Top to Bottom instead of Side by Side as they should have been.

### PS-485661

Deployment date	06/18/2025
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Availability	General Availability
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Configuration required	No
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## Details

The search behavior changed - the Enter key no longer functioned. It required the user to mouse-click to submit.

## SDM Date Formats (PS-470213)

<b>Deployment date</b>	06/15/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No
<b>Product</b>	ADP Workforce Manager

## Details

Setup Data Manager (SDM) could format dates incorrectly if the default locale of the tenant differed from the user's locale. This issue is resolved, and the system determines the date format from the user's locale. Only if a locale is not assigned, the system defaults to the default locale of the tenant.

# Reporting

## Resolved Issues

The following issues were resolved.

### PS-461771

<b>Deployment date</b>	07/2/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

Two reports were deleted, but still existed in the UI and could not be deleted or interacted with.

### PS-447388

<b>Deployment date</b>	07/2/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When a user ran a standard report from the Report Library, an error occurred and the following appeared: "*Please contact the System Administrator.*"

# Scheduling

## What's New - Key Features

The following features and updates were introduced this month.

### Conditional Routing of Requests for Approval (PS-455095)

Deployment date	06/18/2025
Availability	Generally Available
Configuration required	Yes
Navigation	<b>Main Menu &gt; Administration &gt; Application Setup &gt; Employee Self Service &gt; Request Subtypes</b>

#### Details

A new property, **Maximum Rule Severity to Auto Approve**, allows the system to automatically approve requests when the rule severity produced by the request is less than the severity defined in **Maximum Rule Severity to Auto Approve**.

Alternatively, the system can determine that manual approval is required when the request's rule severity violation exceeds the severity defined in **Maximum Rule Severity to Auto Approve** or prevent the request from being submitted.

The **Maximum Rule Severity to Auto Approve** property is available in these request subtypes:

- Cover
- Open Shift
- Swap

Schedule rules are used to maintain compliance with scheduling policies and practices. Each rule is assigned a severity level that determines its importance. You specify the severity of each rule violation in a schedule rule; you define how you want the system to respond when a request violates that severity rule using the **Maximum Rule Severity to Auto Approve** and **Minimum Rule Severity to Block Submission** request subtype properties.

Severity levels have a hierarchy, from least to most severe:

- Not Considered — The system ignores schedule rules with a setting of Not Considered.
- Informational — Requests that violate rules of Informational, Warning, and No Save severity are not submitted.

- Warning — Requests that violate rules of Warning or No Save severity are not submitted.
- No Save — The employee cannot submit requests that violate rules with No Save severity.

## Configuration

To configure a Cover, Open Shift, or Swap request subtype to use conditional routing for approval:

1. Go to **Main Menu > Administration > Application Setup > Employee Self Service > Request Subtypes**.
2. Select the desired request subtype.
3. Configure the request subtype as you would typically, but note the guidance for the fields described in the following steps.
4. In **Minimum Rule Severity to Block Submission**, select the severity level that will prevent employees from submitting the request when a rule violation is detected. The rule violation must be equal to or exceed the severity level specified here for the request to be blocked.

**Note:**

The severity level in this field must be greater than the severity level specified for **Maximum Rule Severity to Auto Approve**.

5. Leave **Auto Approve** unselected.

**Note:**

You cannot specify Auto Approve if you are using **Maximum Rule Severity to Auto Approve**.

6. In **Maximum Rule Severity to Auto Approve**, select the highest severity level that can occur and still allow the request to be automatically approved when a rule violation is detected. The rule violation must be equal to or less than the severity level specified here for the request to be automatically approved.

**Note:**

The severity level in this field must be less than the severity level specified for the **Minimum Rule Severity to Block Submission** field.

## Additional Resources

For more information, see these topics in the online help:

- *Configure Open Shift Requests*
- *Configure Requests to Cover*
- *Configure Request Subtypes*

- *Configure Shift Swap Request Subtypes*

## Rename "Minimum Rule Severity to Validate" (PS-424759)

Deployment date	06/18/2025
Availability	Generally Available
Configuration required	No

### Details

The **Minimum Rule Severity to Validate** field in several Employee Self-Service request subtypes was renamed to **Minimum Rule Severity to Block Submission**. The new label more accurately reflects the field's role in validating these request subtypes when they are submitted for approval:

- Availability Change
- Availability Pattern
- Cover
- Open Shift
- Self-Scheduling
- Swap

## Schedule Audit add-on enhancement (PS-489708)

Deployment date	07/09/2025
Availability	General Availability
Configuration required	No

### Details

An enhancement was made to the Audit add-on in the Schedule Planner to show user-entered values that are not the result of a transfer. Previously, only transferred values were displayed. With this enhancement, for the following fields, user-entered values are displayed whether or not they result in a transfer:

- Org Job
- Work Rule
- Labor Category

- Cost Center

## Resolved Issues

The following issues were resolved.

### PS-495868

<b>Deployment date</b>	07/9/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When valid shifts were being loaded for shift swaps, there was no 'spinning wheel' or similar to indicate that the system was preparing a list of shifts.

The users, being unaware that any shifts were actually being loaded (and this process can take 30 seconds or more), were likely to assume no results and navigate away from the screen before the valid loading finished.

### PS-476873

<b>Deployment date</b>	07/9/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

When copy-pasting a paycode from one employee to another in the Schedule Planner "By Job" View, the following error appeared: *"Error The assignment is not found"*.

### PS-439498

<b>Deployment date</b>	07/9/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The API `GET v1/commons/locations/status/async/{executionKey}` was failing intermittently with the following error: *"The execution key does not exist."*

## PS-372461

Deployment date	07/9/2025
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Availability	General Availability
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Configuration required	No
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## Details

Unable to delete an employee shift. Error: *"You are trying to update an item that has been deleted by another user or process. Reload and try again."* The shift in question had not actually been deleted.

## PS-469985

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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## Details

Day Type Equivalence values were not being picked up if added to a shift, as they should.

## PS-465551

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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## Details

Schedule Planner ribbon options "shimmered" left and right constantly when using Edge browser with zoom set to 90%.

## PS-465077

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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### Details

When a labor category was missing from an API request, a generic message displayed: "*Some Unknown Error Occurred. Error Details Not Available.*" The error message needs to state which properties are missing from the request so the user can fix the request themselves.

## PS-450761

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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### Details

Timeoff Request Duration appeared as "NA" after going through re-evaluation period. The duration should have remained even after going through re-evaluation.

## PS-425546

Deployment date	07/2/2025
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Availability	General Availability
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Configuration required	No
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### Details

Shift Swap was not honoring the No Save rule when Manager initiated a swap using quick actions in the Schedule Planner. The No Save rule violation should have stopped the save.

## PS-398232

Deployment date	07/2/2025
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<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

Two rows of shifts were showing on the employment term and on the working roster, despite that fact that there was only one pattern attached to the term and nothing attached to the employee. The duplicates should not have been appearing.

## PS-368533

<b>Deployment date</b>	07/2/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

The API `/v1/commons/locations/external_ids` was returning "*No location with externalid found*" when matching locations actually did exist.

## PS-250606

<b>Deployment date</b>	07/2/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

Team definitions that were set with a 'quota type as percent' were being incorrectly removed when edits were made.

## PS-486727

<b>Deployment date</b>	06/25/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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## Details

When using availability, the "Preferred Unavailable" availability type was excluded from all configuration. Despite this, the employee was prompted to provide Preferred Unavailable time ("*What times do you prefer not to work, but are available if needed?*").

## PS-484356

<b>Deployment date</b>	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Background Processor (BGP) problem: additions and deletions of shifts were not being calculated in the totals, as they should.

## PS-479384

<b>Deployment date</b>	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Pay code in schedule that had hours amounts were appearing in timecard with 0 hours instead of the actual amount.

## PS-477946

<b>Deployment date</b>	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

When employees attempted to open their "My Schedule" tile, the following error appeared: "*Some unknown error occurred. Error Details not available*".

## PS-477216

Deployment date	06/25/2025
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Availability	General Availability
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Configuration required	No
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### Details

Problem occurred when using the Person Multi Upsert API ( `/v1/commons/persons/multi_upsert` ) to delete Employment Term assignments. According to the Developer Portal documentation, setting the name field of an Employment Term to an empty string should trigger the deletion of the corresponding assignment. This was not occurring.

## PS-459178

Deployment date	06/25/2025
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Availability	General Availability
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Configuration required	No
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### Details

When using the Mobile app, some employees were missing the following schedule buttons: View, Show/Hide, Layers, Show List.

## PS-453957

Deployment date	06/25/2025
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Availability	General Availability
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Configuration required	No
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### Details

In the Timeoff Request section, all of the manager's available pay code were not displaying.

## PS-429388

Deployment date	06/25/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

In self-scheduling, Partial Success was not acting as expected when a selected open shift got removed before submission. The other (not removed) shifts should have submitted successfully, but they did not.

## PS-472656

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<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

Timeoff request showed incorrect times on the schedule and generated a Workflow Notification tag with the wrong date. For example, when entering in a request for 24 hours and providing a start time, the request defaulted to a start time of 12:00AM instead of the start time given. This made the end date in the manager notification incorrect, and the Timeoff request in the schedule was not for the desired time scheduled.

## PS-471389

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<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

If a user (with French locale) tried to amend the duration of a pay code in the schedule, when that pay code had been generated from a Request for 1st half or 2nd half day, an error generated when saving and it was not possible to save the edit. There was no error if using the English locale.

## PS-471023

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<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Employee was not listed on the call list if there was a rule violation for "not qualified to work the job" on the following day. If the call list was run for the same day of the violation, the employee was returned.

## PS-459143

<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When using the API `GET v1/commons/persons/job_preferences` (and varieties), the primary job information was not returned if the primary job was not selected in the employee's job transfer set.

## PS-433018

<b>Deployment date</b>	06/18/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

In the Schedule Planner, the manager was unable to refuse a time off request of a terminated employee as they should have.

## PS-483607

<b>Deployment date</b>	06/11/2025
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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The Calendar date picker in Forecast Planner remained visible after the date/ time range has been selected. It should have disappeared after selection.

## PS-450307

Deployment date	06/11/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

## Details

Employee Schedule Weekly report sometimes displayed data in an incorrect cell.

## PS-448496

Deployment date	06/11/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

When a schedule was copied and a business structure transfer was added, a Cost Center transfer was copied as well. Cost Center transfers should not have been copied.

## PS-407899

Deployment date	06/11/2025
-----------------	------------

Availability	General Availability
--------------	----------------------

Configuration required	No
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## Details

Adding a Pay Code using the 'Full Contract Day' option was incorrectly ignoring Deductions.

## PS-354127

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Performance issue: Abnormally high CPU usage was occurring with threads that interacted with ORG/  
Business Structure.

# Timekeeping

## What's New - Key Features

The following features and updates were introduced this month.

### Analyze Accruals tool available for employees (PS-433712)

<b>Deployment date</b>	06/18/2025
<b>Availability</b>	Generally Available
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Employee timecard &gt; Analyze &gt; Analyze Accruals</b>

#### Details

The Analyze Accruals tool can now be made available to employees. Access to the tool is controlled by an access control point in the employee's function access profile.

**Note:**

This feature was previously announced in the April 2025 release notes but was moved to this release (June 2025).

#### Configuration

1. Go to **Administration > Application Setup > System Configuration > Feature Switch** and enable the **Enhanced Analyze Accruals** feature switch.
2. Go to **Administration > Application Setup > Access Profiles > Function Access Profile** and allow the **Analyze Accruals Tool In My Timecard** access control point.

#### Additional Resources

For more information, see the *Analyze Accruals* topic in the online help.

### Retrieve Timecards as Manager API operation documentation enhancement (PS-430871)

<b>Deployment date</b>	06/18/2025
------------------------	------------

<b>Availability</b>	Generally Available
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<b>Configuration required</b>	Yes
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### Details

Enhanced the Retrieve Timecards as Manager ( `POST /v1/timekeeping/timecard/multi_read` ) API operation's response model schema with additional details and a full table of possible values for the `processedSegments.segmentTypeId` property.

## Timecards API operations date range documentation enhancement (PS-358027)

<b>Deployment date</b>	06/18/2025
------------------------	------------

<b>Availability</b>	Generally Available
---------------------	---------------------

<b>Configuration required</b>	Yes
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### Details

Enhanced the `startDate` and `endDate` properties in various Timecard API operations to indicate that the range represented by these dates reflects the earliest start date and latest end date of the actual data returned within the specified timecard date range and does not necessarily represent the start date and end date of the specified pay period.

## Resolved Issues

The following issues were resolved.

### PS-462456

<b>Deployment date</b>	07/9/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Overtime was not being calculated by the PCR extension and did not display in the payroll export correctly. This resulted in Employees not getting Overtime pay initially.

As a workaround, the sign-off from the employee's timecard was removed and then reapplied after few minutes. The payroll export integration was re-run... but there were still some employees without the

correct overtime calculation. The Timecard Total add-on showed the Overtime paycode hours as expected (after sign-off), however it did not show up in Payroll Export Integration, Dataview, and Time Detail report.

## PS-454977

<b>Deployment date</b>	07/9/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

The Manage Timecard tile was missing timecards that the managers had in their hyperfinds.

## PS-372434

<b>Deployment date</b>	07/9/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

An employee's bonus was removed when changing a Punch by one minute. The one minute adjustment should not have removed the bonus.

## PS-494896

<b>Deployment date</b>	07/2/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Data conflict in payroll extract; names not matching. Special characters in paycode names were being replaced with the ? character, causing a mismatch.

## PS-483066

Deployment date	07/2/2025
-----------------	-----------

Availability	General Availability
--------------	----------------------

Configuration required	No
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### Details

Rounding rules were intermittently not being honored as they should.

## PS-482852

Deployment date	07/2/2025
-----------------	-----------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

Bonus was getting triggered by the presence of a duration pay code even when the shift length = 00:00 in bonus rule.

## PS-470269

Deployment date	07/2/2025
-----------------	-----------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

### Details

Duration pay code within certain time frames was causing the timecard to be inaccessible.

## PS-446652

Deployment date	07/2/2025
-----------------	-----------

Availability	General Availability
--------------	----------------------

Configuration required	No
------------------------	----

## Details

"Sick - Unscheduled" {Cascade} for 8 hours only added up to 7.98 and 7.99 hours. Pay codes applied to totals from cascade should equal the full 8 hour request amount.

## PS-411407

Deployment date	07/2/2025
-----------------	-----------

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Availability	General Availability
--------------	----------------------

---

Configuration required	No
------------------------	----

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## Details

Manager was unable to see the Employment Terms in the Add/Delete Employment Terms option via a Dataview.

## PS-484388

Deployment date	06/25/2025
-----------------	------------

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Availability	General Availability
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---

Configuration required	No
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## Details

A number of features documented in the release notes were not working exactly as documented. These have been fixed and now work as documented.

## PS-453992

Deployment date	06/25/2025
-----------------	------------

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Availability	General Availability
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Configuration required	No
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## Details

Timecard approval errors were occurring even after exceptions were cleared. Error message: "*The timecard cannot be approved because it contains one or more configured exceptions that must be resolved*".

## PS-449479

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

A pay code was disappearing from some timecards when the date range was being filtered to a certain date range. The code reappeared when the timecards were filtered to a larger date range. The pay code should have appeared regardless of the date range selected

## PS-437550

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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### Details

A valid Historical Correction was not showing in the Historical Corrections tab and no correction was actually generated.

## PS-431940

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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### Details

An amount moved into the accrual balance by Balance Cascade was counting towards the Earning Amount Limit when it should not.

## PS-424143

<b>Deployment date</b>	06/25/2025
------------------------	------------

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<b>Availability</b>	General Availability
<b>Configuration required</b>	No

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### Details

When opening an employee's People Record and expanding the Timekeeper section, there were no overtime rules visible. After refreshing the people record, the rules appeared. If changes were made, the following error appeared when attempting to save: *"Unknown error occurred. Please contact system administrator"*.

## PS-390155

---

<b>Deployment date</b>	06/25/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

Unable to Approve Overtime for a span that ended in the October DST (daylight savings time) period.

## PS-387228

---

<b>Deployment date</b>	06/25/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

### Details

A Business Structure Department Name change was not reflected in all areas of the application, as it should have.

## PS-430862

---

<b>Deployment date</b>	06/18/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

---

## Details

After marking an exception as "Reviewed", the audit trail showed a 'Punch - Edit' as well as 'Mark as Reviewed - Add'. When marking an exception as Reviewed, only 'Mark as Reviewed - Add' should show in the audit.

## PS-469743

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The full list of Organizational Transfer Sets were not showing as they should have been in the People editor dropdown. The list was cut off.

## PS-460690

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

"Totalizer Extension - Daily Shift Differential" was not working correctly; it did not trigger if multiple shifts were worked the day prior. This should not have had any effect.

## PS-441578

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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## Details

The API `/v1/commons/persons/extensions/multi_read` was returning custom data fields for multiple assignments in the wrong order

## PS-416069

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Sign-off for rehired employee was "error-ing" in the timecard for the period that the user was terminated. The terminated period should have no restriction as the user timecard should not be valid for this period. Also found that in the timecard, you could see the error for sign-off, but when using bulk sign off through integration/api, the API would sign off the period.

## PS-380458

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When editing the Historical Correction 'Include in Totals' in timecard, the following error appeared intermittently: *"Error: Some Unknown Error Occurred. Error Details Not available."*

# Universal Device Manager

## What's New - Key Features

The following features and updates were introduced this month.

### Automate Firmware Update (TO-21423)

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No
Navigation	To manually load firmware: <b>Device Dashboard &gt; Actions &gt; Load Firmware &gt; Action Options</b> or to configure an event: <b>Configuration &gt; Event &gt; Event Management &gt; Edit &gt; Event Editor</b>

#### Details

**Note:**

As of August 2025, this release note has been updated.

A new setting named **Perform automatic multi-step upgrades when required** is available when Administrators update firmware for InTouch DX G2 devices. If the setting is enabled and the update involves a multi-step update (for example, from version 4.3.1 to 4.3.4 and then to 4.4.0 and finally to 4.4.1+), the application automatically performs the entire operation. The setting is available from **Actions > Load Firmware** on the Device Dashboard or from **Event Editor > Load Firmware** in Event Management.

#### Important Update Requirements

- Devices running firmware version 4.3.x must first be updated to **4.3.4** before proceeding to 4.4.0 or higher.
- Once the device firmware is at version 4.3.4, ADP recommends updating the firmware to version 4.4.3 or higher.

**Note:**

Firmware version 4.4.3 (Full) contains the full Android OS that was originally released with 4.4.0, as well as additional updates. Version 4.4.3 (Small) contains the additional updates but does not include the full Android OS. Depending on what firmware version is currently on the device, UDM will automatically determine whether the device needs to be updated to 4.4.3 (Full) or 4.4.3 (Small) and will proceed with the update and display a confirmation message.

## Update Path Examples

### *Example 1: Three-Step Update*

- Current Version: 4.3.1
- Target Version: 4.4.2
- Steps:
  - Update to 4.3.4.
  - Update to 4.4.0.
  - Update to 4.4.2.

### *Example 2: Two-Step Update*

- Current Version: 4.3.4
- Target Version: 4.4.2
- Steps:
  - Update to 4.4.0.
  - Update to 4.4.2.

### *Example 3: One-Step Update*

- Current Version: 4.4.0
- Target Version: 4.4.2
- Step:
  - Update directly to 4.4.2.

### *Example 4: One-Step Update*

- Current Version: 4.3.4
- Target Version: 4.4.3

- Step:
  - Update directly to 4.4.3 (Full) or 4.4.3 (Small). As noted above, UDM will automatically determine whether the device needs to be updated to 4.4.3 (Full) or 4.4.3 (Small) and will proceed with the update and display a confirmation message.

### Examples and Additional Considerations

- Let's say the Administrator selects DX G2 devices with firmware version 4.3.0 and then selects **Actions > Load Firmware** and specifies Latest Firmware (for example, 4.4.2). If the Administrator enables **Perform automatic multi-step upgrades when required**, the application performs the multi-step update on the DX G2 devices. The devices are updated from version 4.3.0 to 4.3.4 to 4.4.0 and finally to 4.4.2.
- Let's use the same scenario again. This time, if the Administrator does not enable the new setting, the application does not perform the multi-step update on the DX G2 devices and the status of the Device Details page displays "Failed" with an explanation.
- A new status on the Device Dashboard page indicates whether a device needs a multi-step update. The status appears in the Firmware Status Dashboard Column and the text states "Requires multi-state update."
- New details on the Device Action page identify the firmware update that will occur and indicate which version is loading at each step. The firmware update appears in the Action column and includes the full version number.
- By default, the **Perform automatic multi-step upgrades when required** setting is not enabled.

## Resolved Issues

The following issues were resolved.

### PS-462468

<b>Deployment date</b>	07/9/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No

### Details

The following occurred after changing the global setting from TRUE to FALSE:

```
'global.udm.dataCollection.allow.transactions.after.timecard.approval'
```

The employee's last punch **prior** to approving their timecard was not making it to the timecard, creating a missing punch. The setting change should not have affected punches before approval; the punch should have reached the employee's timecard.

## PS-472598

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
---------------------	----------------------

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<b>Configuration required</b>	No
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### Details

A deleted Device Group from UDM was continuing to show up as available in the people editor. Once the Device Group is deleted from UDM, it is no longer valid; it should not be selectable in the People record or in UDM.

## PS-466896

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Multiple authentication platform issues were occurring with the message "*An unknown issue has occurred, please contact your administrator.*"

# WFMaas

## What's New - Key Features

The following features and updates were introduced this month.

### Configuration Audit Report FAP (PS-191231)

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

#### Details

When function access control points (FACP) are changed, the Configuration Audit Report now shows the name and type of FACP, and the previous and new values.

## Resolved Issues

The following issues were resolved.

### PS-496913

Deployment date	07/2/2025
Availability	General Availability
Configuration required	No

#### Details

"WCO- 112003" null error message showed when trying to use the All Home and Scheduled Job Transfer hyperfinds, or any custom/personal hyperfinds. Error message: "*The search criteria is returning too many employees. Please refine the search criteria and retry.*"

### PS-491682

Deployment date	07/2/2025
-----------------	-----------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Rollback after initiating AUTHN was not completing as it should have.

## PS-468376

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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### Details

Receiving the error "*WCO-112057 Unknown error occurred. null*" when editing a hyperfind.

## PS-465742

<b>Deployment date</b>	06/25/2025
------------------------	------------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

When trying to export a file of all Organizational Sets with SDM, a failure occurred indicating "*Unauthorized error.*"

## PS-459974

<b>Deployment date</b>	06/18/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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### Details

Some employees hired in the Previous Pay Period were not returned in Dataviews for that period, as they should have been.

## PS-479752

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

"All Home and Transferred-in" hyperfind was not pulling employees with Cost Center Transfers as it should have.

## PS-457012

<b>Deployment date</b>	06/11/2025
------------------------	------------

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<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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### Details

Multiple DB Bot failures were occurring.

# 2025 R1 Introduction

## 2025.R1 Major Release

This document has been updated with new features and information for the following releases.

- 2025.R1 Major Release (05/28/2025 deployment date)

### Feature Updates

The following features have been added, updated, or removed from this release.

- Effective dated activity defaults and idle percent allocations (PS-420017) has been removed
- New API Operations - Additional API operations have been added
- Timekeeping accessibility enhancements (PS-466935) - The employee label enhancement that was noted in these release notes was released with the 25.03.16.01 service release. Also, the exception width enhancement was also announced in these release notes but is being released with the 25.06.15.01 service release. It was originally announced that configuration was required to enable these enhancements, but they are enabled by default. You can turn them off if needed.

# Information Access

## What's New - Key Features

The following features and updates were introduced this month.

### Start day of week options for weekly Time Series Dataviews (FS-107546)

Deployment date	05/28/2025
Availability	Generally Available
Configuration required	Yes

#### Details

When creating an Employee Time Series or Business Structure Time Series Dataview, you can now select any day of the week as the start day. This can be beneficial for organizations that have multiple locations with different start days of week. This also ensures that symbolic time periods and weekly summaries respect the location's start day of week.

The new field, called **First Day Of Week**, is available when creating an Employee Time Series or Business Structure Time Series Dataview. The field is visible when **Calendar Week** is selected for **Time Increment Format**. The default selection for **First Day Of Week** is **System Default**, which uses the configuration set in the global system setting **global.analytics.timeseries.calendarWeek.startDayofWeek**.

#### Configuration

1. Go to **Administration > Application Setup > Display Preferences > Information Access > Dataview Management**.
2. Open an existing Time Series Dataview or create a new one (**Add > Employee Time Series View** or **Add > Business Structure Time Series View**).
3. For Time Increment, select **Calendar Week**.
4. Select a value for the **First Day Of Week**.
5. Save the Dataview.

#### Additional Resources

For more information, see the *Create a Dataview* topic in the online help.

# New API Operations

## New API Operations

<b>Deployment date</b>	05/28/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	No, unless marked with an asterisk

### Details

The following operations are available as of 2025 R1:

Domain	Resource	Operation	Method	URL Endpoint
Common Resources	Generic Data Access Profiles	Retrieve All Generic Data Access Profiles by Category ID	GET	/v1/commons/generic_data_access_profiles
Common Resources	Generic Data Access Profiles	Retrieve Generic Data Access Profile by ID	GET	/v1/commons/generic_data_access_profiles/{id}
Common Resources	Generic Data Access Profiles	Retrieve All Generic Data Access Profiles Categories	GET	/v1/commons/generic_data_access_profiles/categories
Common Resources	Generic Data Access Profiles	Retrieve Generic Data Access Profile by ID With Available Items	GET	/v1/commons/generic_data_access_profiles/{id}/available_items

Domain	Resource	Operation	Method	URL Endpoint
Common Resources	Notification Profiles	Retrieve All Notification Profiles	GET	/v1/commons/notifications/notification_profiles
Common Resources	Notification Profiles	Retrieve Notification Profile by ID	GET	/v1/commons/notifications/notification_profiles/{id}
Common Resources	Notification Profiles	Retrieve Notification Profiles	POST	/v1/commons/notifications/notification_profiles/multi_read
Common Resources	Notification Profiles	Retrieve Available Notification Profile by ID	GET	/v1/commons/notifications/notification_profiles/{id}/available_items
Common Resources	Process Profiles	Retrieve All Process Profiles	GET	/v1/commons/setup/process_profiles
Common Resources	Process Profiles	Retrieve Process Profile by ID	GET	/v1/commons/setup/process_profiles/{id}
Common Resources	Process Profiles	Retrieve Process Profiles	POST	/v1/commons/setup/process_profiles/multi_read
Common Resources	Process Profiles	Retrieve Available Process Profile by ID	GET	/v1/commons/setup/process_profiles/{id}/available_items
Employee Self-Service	Manager Time Off Requests	Create Time Off Request as Manager for Overridden Shifts	POST	/v1/scheduling/timeoff/apply_create

# Platform

## What's New - Key Features

The following features and updates were introduced this month.

### Increased number of allowed labor category entries (PS-371780)

<b>Deployment date</b>	05/28/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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#### Details

You can now have up to 100,000 active Labor Category Entries configured in the system. The number of active configured entries for all Labor Categories combined should not exceed 100,000.

### Support for Danish Language (PS-357043)

<b>Deployment date</b>	05/28/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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<b>Locale/region/jurisdiction</b>	Denmark
-----------------------------------	---------

#### Details

The Danish language is now supported.

### Support for Thai Language (PS-370999)

<b>Deployment date</b>	05/28/2025
------------------------	------------

<b>Availability</b>	General Availability
---------------------	----------------------

<b>Configuration required</b>	No
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<b>Locale/region/jurisdiction</b>	Thailand
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## **Details**

The Thai language is now supported.

# Scheduling

## What's New - Key Features

The following features and updates were introduced this month.

### Validate Time-Off Configuration (PS-354827)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	No
Navigation	<b>Main Menu &gt; Administration &gt; Application Setup &gt; Employee Self Service &gt; Request Subtypes &gt; Time-Off</b>

#### Details

Validation on the form used to configure Time-Off request subtypes has been enhanced to prevent problematic misconfigurations. In addition to new field validations, new error messages clearly identify settings that are in conflict. These enhancements minimize the risk of unexpected Time-off request behavior and simplify the troubleshooting process.

Enhanced validation has been applied to these Time-off Request subtype fields:

- **Fixed Value (Hours)** — allowed only when **Default Symbolic Source** is set to **Fixed**
- **Allow Request Editing** — disallowed if **Automatic Approval** is selected
- These options are valid only if **Automatically Create Open Shift** is selected:
  - **Control Open Shift Creation at Approval**
  - **Restore Schedule Only if Open Shift is Available**
- **Pay Code Filter** — valid only if **Display Additional Pay Codes** is selected
- **Request Cancellation** settings:
  - **Restore Schedule Only if Open Shift is Available** can be selected only if **Request Cancellation** is set to either **Allow with Schedule Restoration** or **Allow with Option to Restore Schedule at approval**
  - **Automatic Approval for Cancellation** is invalid when **Request Cancellation** is set to **Disallow**

**Note:**

Existing time-off requests are unaffected by these changes. However, these new validations are performed if you edit an existing request.

# Timekeeping

## What's New - Key Features

The following features and updates were introduced this month.

### Change Indicator Support for Accrual Transactions Data (PS-405422)

<b>Deployment date</b>	5/28/2025
------------------------	-----------

<b>Availability</b>	General Availability
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<b>Configuration required</b>	No
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#### Details

ADP Workforce Manager change indicator service (CIS) support has been enhanced to provide change indicator data for Accrual Transactions.

Data Hub pipeline support for this data will be available in a future release.

### Timecard accessibility enhancements (PS-466935)

<b>Deployment date</b>	05/28/2025
------------------------	------------

<b>Availability</b>	Generally Available
---------------------	---------------------

<b>Configuration required</b>	No
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#### Details

The following accessibility enhancements have been made in the timecard.

- The word Employee now appears to the left of the employee's avatar as the visual label for the Employee select control.



**Note:**

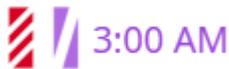
Although this was originally announced for the 2025 R1 release, the employee label enhancement was released with the 25.03.16.01 service release.

- Currently, when a timecard cell contains a missed punch, the cell appears as solid red. If a system generated punch was also in the cell, then the punch appeared in purple with the solid red background, making it difficult to read the system-generated punch time.

Now, when a system generated punch is added to a missed punch cell, the punch time appears in purple with a white background, a solid red icon appears to indicate the missed punch, and a purple icon with a diagonal line appears to indicate the system generated punch:



- If there is a system-generated punch and an exception in a timecard cell, the cell now contains the purple punch time, the exception icon, and the system generated punch icon. In previous releases, the cell only contained the purple punch time and the exception icon – it did not include the system-generated icon.



- In list view, the width of the exception icon has been reduced. Previously, it looked like this:



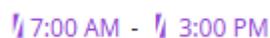
Now it looks like this:



**Note:**

Although this was originally announced for the 2025 R1 release, the exception width enhancement is being released with the 25.06.15.01 service release.

- In list view, system generated purple punches now show with the system generated punch icon (purple with one diagonal line).



- In the punch details panel, system generated punches now also include the system generated punch icon (purple with one diagonal line).

Punch Out

4:00 PM



System Generated



Missed Out-Punch



## Configuration

These enhancements are enabled by default. If you want to turn them off, you can disable the **Timekeeping Accessibility** feature switch.

## Additional Resources

For more information on accessibility, see the *My Timecard accessibility* topic in the online help.

# Universal Device Manager

## What's New - Key Features

The following features and updates were introduced this month.

### InTouch DX QuickGlances: Hide Quick Action Keys ( TO-19307)

<b>Deployment date</b>	05/28/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes
<b>Navigation</b>	<b>Devices &gt; Device Profile &gt; QuickGlance &gt; QuickGlance Transaction Editor</b>

#### Details

A new option named **Hide Quick Action Keys** is available in the QuickGlance Transaction Editor. The option offers Administrators the ability to disable Quick Action Keys defined in the QuickGlance. (A Quick Action Key is a QuickGlance button available within another QuickGlance.) Quick Action Keys are available in the following QuickGlance definitions:

- Message Center (Open New Time Off Request)
- View Accruals (View Totals; Request Time Off)
- View My Time (Request Time Off; Approve Timecard)
- View Schedules (Request Time Off; Request Shift Swap)
- View Timecard (Request Time Off; Approve Timecard)
- View Totals (View Accruals; Request Time Off)

Quick Action Keys are supported by the InTouch DX and InTouch DX G2 timeclocks.

### Do Not Show Notes in Missed Punch Attestation Workflow at Timeclocks (TO-19308)

<b>Deployment date</b>	05/28/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes

## Details

The Fix Missing Punches Attestation workflow can now be configured to suppress the Add Notes form, which prompts employees to enter an optional note with the missing punch. Eliminating the form may reduce erroneous information and the amount of time employees need to complete the missing punch workflow.

## Configuration

The configuration involves these adjustments:

- A new workflow variable named **udm\_showNotesForMissedPunch** must be added to the Fix Missing Punches workflow. By default, the variable is set to "true." To suppress the Add Notes form, specify the variable as "false."
- The new variable can be set either in the workflow Initialize Variables or within the Attestation Template Mappings configuration. If the Initialize Variable is adjusted within the workflow, you must redeploy the model.

## Backup Punch Collection For Business Continuity (TO-21226)

<b>Deployment date</b>	05/28/2025
<b>Availability</b>	General Availability
<b>Configuration required</b>	Yes
<b>Navigation</b>	UDM: <b>Devices &gt; Device Profile &gt; Communication Settings</b> Timeclock: <b>Maintenance Mode &gt; Edit Settings &gt; Communication Settings</b>

## Details

UDM now supports configuring Backup Punch Collection Mode for the InTouch 9100 and InTouch DX timeclocks running these firmware versions:

- InTouch 9100 - Version 3.4.4+
- InTouch DX - Version 1.3.4+
- InTouch DX G2 - Version 4.4.1+

For users who set up their own hosted SFTP server, Backup Punch Collection Mode ensures business continuity during a prolonged communication outage with ADP Workforce Manager. The new functionality includes these features:

- Employees can continue entering punches at offline timeclocks and punches continue to be collected.

- Punches are saved to unique CSV files by timeclock. At regular intervals, the files are sent to the customer-hosted SFTP server. The punches also remain on the device and are marked as SFTP collected.
- The customer hosted SFTP server configuration can be specified directly at the timeclock or remotely in the UDM device profile.
- When the timeclock reconnects to ADP Workforce Manager, a new property named **tnt.process.sftp.offline.punches** located in **Devices > Configuration > Properties > General tab** controls whether or not the punches are automatically processed to the ADP Workforce Manager timecards.